2020 Citizenship Report

START

Table of Contents

Message from the CEO 3
Transforming Our World: P&G and the UN Sustainable Development Goals 5
Internal Leadership 8
Issue Prioritization 9
P&G at a Glance 10
A Company of Leading Brands 11

Brand 2030 12

Community Impact 20

Message from Marc Pritchard 22
Bringing Clean Water to Communities Around the World 23
Disaster Relief 26
COVID-19 Relief Efforts 28
North America 29
Europe 32
Asia Pacific, Middle East and Africa 39
Greater China 43
Latin America 44
Habitat for Humanity 47
Regional Impact 48
North America 48
Europe 50
Asia Pacific, Middle East and Africa 54
Greater China 57
Latin America 58
Employee and Consumer Programs 60

Equality & Inclusion 62

Message from Shelly McNamara 64
Employees 65
Brands 73
Partners & Communities 83

Environmental Sustainability 93

Message from Virginie Helias 95
2020 Goals 96
Ambition 2030 98
Brands 99
Packages that Use Less, Recycle or Refill More 103
Brands Help Save Energy at Home 105
Water-Efficient Products 106
Innovating for More Efficient Solutions 107
Building Even Greater Trust Through Transparency, Ingredient Innovation and Sharing Our Safety Science 108
Supply Chain 109
Climate & Energy 110
Transportation 115
Water 116
Waste 120
Striving for Circular Solutions 125
Partnering with Suppliers 126
Forestry 127
Palm Oil 132
Society 141
Keeping Plastic Waste Out of the Environment 143
Protecting Water for People and Nature 147
Climate 148
Employees 149
Tracking Our Progress 152
Facilities/LEED 156
Environmental Resource and Waste Summary 157
Global Measurement and Additional Operational Data 158

Ethics & Corporate Responsibility 160

Message from Debbie Majoras 162
Our Purpose, Values and Principles 163
Good Governance 164
Respecting Human Rights 167
Doing the Right Thing with Our Employees 169
Doing the Right Thing with Our Consumers 173
Doing the Right Thing with Our Supply Chain 177
Speaking Up 180
Stakeholder Engagement 181

ESG Disclosure Frameworks 183

Task Force on Climate Related Financial Disclosures ↗
Sustainable Accounting Standards Board ↗
GRI Content Index ↗

DAVID S. TAYLOR

Chairman of the Board, President and Chief Executive Officer

David Taylor visits our plant in Lima, Ohio, one of several global locations where we began producing hand sanitizer for use in our facilities to help us operate safely and to share with hospitals, health care facilities and relief organizations.

MESSAGE FROM THE CEO

Dear Stakeholders,

Last fiscal year, we stepped up our efforts to be a force for good and a force for growth by doing our part to help people and communities overcome the challenges of the COVID-19 pandemic, address longstanding issues of inequality and tackle climate change. We activated every element of our Citizenship platform—Community Impact, Equality & Inclusion and Environmental Sustainability, with a foundation of Ethics & Corporate Responsibility guiding everything we do.

As health care workers and first responders fought the pandemic, P&G people worked tirelessly to supply people and their families with much needed health, hygiene and cleaning products.

Our ability to continue to supply consumers during this extraordinary time was dependent on the trust in our Company that we had built with governments and other stakeholders. Our track record as a responsible company that works to do the right thing enabled us to quickly and credibly work with governments around the world to ensure we could continue to operate, with important safety protocols in place, to maximize the availability of our products for people who count on our brands and the benefits they provide.

At the same time, we ramped up our Community Impact efforts on a global scale like never before, expanding our existing disaster relief operations to donate tens of millions of dollars worth of products, cash and in-kind support, including personal protective equipment, to families and communities in need through more than 200 relief organizations worldwide.

Crises like COVID-19 often reveal the inequalities in our society, and this crisis showed just how much more there is to be done to create an equal world. We accelerated our efforts in Equality & Inclusion with deliberate, sustained action, inside and outside of P&G.

MESSAGE FROM THE CEO

We started internally by reviewing our policies and practices to make sure they are not only inclusive but deliberately advance and enable equality and inclusion. For example, flexibility at work, intentional career planning and paid parental leave are proven accelerators of equality, and even during the pandemic we remained focused on each of these. We also made progress on our aspiration to reach 50/50 women and men at every level of our Company, including P&G's Board of Directors. We're now sharing our representation data and progress transparently on our website at pg.com/equalityandinclusion.

Externally, over the past few years, we've taken a stand and used our voice on important issues, ranging from pay equality to equal representation to racial inequality, through films and campaigns such as "The Look," "The Talk," "The Words Matter," and "We See Equal," among others. In recent months, we continued this work with films and campaigns like "Choose Equal," "The Pause," "The Choice," "Talk About Bias" and more.

To specifically address the systemic racism and inequality that have been institutionalized in our society, especially against Black Americans, we established the P&G Take On Race fund to help fuel organizations that fight for justice, advance economic opportunity, enable greater access to education and health care and make our communities more equitable.

We are committed to be part of the solution in the fight against inequality.

At the same time, we remain steadfast in our environmental sustainability commitments because the next decade represents a critical window to address climate change. This summer we announced our plan to be carbon neutral for the decade by 2030. We'll do this by increasing energy efficiency, purchasing 100% renewable electricity globally and advancing a series of natural climate solutions. Importantly, while climate change impacts everyone, all too often the people and communities most impacted are those who are most vulnerable. By accelerating our progress and investing in natural climate solutions, we can help protect ecosystems and communities around the world.

We've also accelerated our commitments to protect forests. Responsible sourcing is essential for not just our business, but more importantly, for the environment and people who depend on it. Our shareholders have asked us to issue a report assessing how we can further increase the scale, pace and rigor of our efforts on responsible forestry. We are engaging with and learning from shareholders and stakeholders who supported this resolution, and we will provide that report in mid-2021. We also publish detailed information about our forestry practices in the Environmental Sustainability section of this report.

The past year is proof that Citizenship cannot be something done on the side; it has to be built into how we do business every day. Not only does it build trust and equity with consumers and the broader set of stakeholders we serve, when done with the right intentions and with meaningful actions, it drives growth and value creation, which allows us to be a force for good and a force for growth in our world that needs us all to work together.

Citizenship cannot be something done on the side; it has to be built into how we do business every day.

DAVID S. TAYLOR

Chairman of the Board,
President and Chief Executive Officer

P&G AND THE UN SUSTAINABLE DEVELOPMENT GOALS

Transforming Our World

At P&G, we serve nearly five billion people around the world and have one of the strongest portfolios of trusted brands. We are committed to being a good citizen and always doing the right thing. We are proud that many of our ongoing corporate Citizenship efforts support the United Nation's Sustainable Development Goals (SDGs).

SUSTAINABLE DEVELOPMENT GOALS

SUSTAINABLE DEVELOPMENT GOALS	P&G PARTICIPATION
	· For more than 180 years, P&G has been focused on improving the communities we serve. Many of our community impact programs such as our Children's Safe Drinking Water Program and Hope Schools are aimed at alleviating poverty and providing those in needs with health, hygiene and the comforts of home. · In response to the COVID-19 pandemic, P&G, our brands and its people stepped up to provide tens of millions of dollars in product, cash and in-kind donations.
	P&G and our brands have donated millions of dollars in cash and product to Feeding America and similar organizations to help them provide food to people in need through a nationwide network of food banks.
	· Through partnerships with more than 150 organizations, our Children's Safe Drinking Water Program has provided clean drinking water to people in more than 90 countries. · Our Safeguard handwashing program has helped more than 72 million children by teaching them one simple message: clean hands save lives. · The Always Puberty & Confidence Education program helps more than 18 million people across more than 50 countries navigate puberty with confidence.
	· Always has been helping girls around the world by tackling period-related barriers to their education and confidence. This includes providing access to period products and helping break the stigma that still surrounds periods. Through programs like our global award-winning #EndPeriodPoverty campaign and others, we've donated more than 90 million period products to help keep girls focused on reaching their full potential. · In 1996, P&G founded Project Hope, a program that has built and renovated hundreds of schools in China, benefitting children living in rural or underdeveloped areas. P&G China continues its three-year corporate social responsibility plan, which includes giving P&G Hope School students more access to the performing arts.
	Our gender equality efforts are focused on three areas where we can have the greatest impact: · Leveraging our significant voice in advertising and media to tackle gender bias through campaigns like Ariel #ShareTheLoad, Secret #AllStrengthNoSweat, Always #LikeAGirl and the Always Saudi #WeAreTheGenerationOfFirsts; · Removing gender-biased barriers to education for girls and economic opportunities for women through our corporate programs and policy advocacy efforts; · Creating an inclusive, gender-equal environment inside P&G—and advocating for gender-equal workplaces beyond. P&G—where everyone can contribute to their full potential.

SUSTAINABLE DEVELOPMENT GOALS

P&G AND THE UN SUSTAINABLE DEVELOPMENT GOALS

- The P&G Children's Safe Drinking Water Program provides clean water through water-purification packets invented by P&G scientists. Working with more than 150 partners, we've provided more than 17 billion liters of clean water to families in need and will deliver 25 billion liters of clean water by 2025.
- We have provided one billion people with access to water-efficient products.
- We have reduced water use in manufacturing facilities by 27% per unit of production, with conservation focused on water-stressed regions.

- P&G now purchases 100% renewable electricity in the U.S., Canada and Europe. These three markets represent more than 70% of our purchased electricity globally.
- Our plants are now powered by 30% renewable energy, including our Albany Georgia bio-mass facility.
- We will continue pursuing new wind, solar and geothermal projects to further accelerate the transition to renewables.

- With more than 99,000 global employees, P&G takes seriously the responsibility to provide our workforce with the economic stability to support their families and local communities. This employment spurs economic growth in the nearly 70 countries where we have operations, thus building stable economies and supporting civil society. P&G works with more than 45,000 suppliers globally, creating hundreds of thousands of jobs in many communities to support P&G business.
- Starting in 1976, our Supplier Diversity program in the U.S. has created economic opportunities for underrepresented businesses, such as minority-owned, women-owned, LGBTQ+, veterans and people with disabilities. The program has since expanded globally, and we're partnering with organizations like U.N. Women and WeConnect to further ensure women entrepreneurs in all regions are getting access to training, support and business opportunities.

Innovation is at the center of P&G's operations, and we invest $1.8 billion annually in our research and development programs. P&G operates 13 Innovation Centers around the world and leverages hundreds of scientific disciplines to create and drive innovation to anticipate and improve the lives of the world's consumers.

For years we have put a spotlight on bias and inequality to spark dialogue that leads to understanding and action. This year, we highlighted the disproportionate impact of COVID-19 on Black, Hispanic and LGBTQ+ communities and sponsored fundraising and relief efforts for those impacted by the pandemic in America. We established the P&G Take On Race Fund to help fuel organizations that fight for justice, advance economic opportunity, enable greater access to education and health care and make our communities more equitable.

- P&G and our brands bring the comforts of home to those impacted by natural disaster. This year, we supported more than 20 global disaster responses.
- Through our COVID-19 relief efforts, we helped local communities around the world with our brands, resources and people to help alleviate some of the impacts of the pandemic. For example, in the U.S., Tide Loads of Hope, made possible by Tide and Tide Cleaners, provided free laundry services for first responders and their families. They served more than 104,000 frontline responder visits, cleaning more than 1.8 million garments—all for free.
- We have active community impact projects around the world. From Shiksha education programs in India, to building inclusive playgrounds in Germany, to constructing a girls home in Kenya in partnership with Habitat for Humanity, we are committed to improving lives and communities around the world.

SUSTAINABLE DEVELOPMENT GOALS

P&G AND THE UN SUSTAINABLE DEVELOPMENT GOALS

In 2010, P&G set ambitious environmental goals for 2020 and to date we have achieved the following:

- 100% of our plants are now zero manufacturing waste to landfill.
- 90% of product packaging is either recyclable or programs are in place to create the ability to recycle it.
- 99.5% of paper packaging contains either recycled or third-party certified virgin content, and we have plans in place to address the remaining small fraction (0.5%) of our supply.
- We have doubled the use of recycled resin in plastic packaging.

This year, P&G made a new commitment to be carbon neutral for the decade across our operations. We will achieve this by:

- Cutting greenhouse gas (GHG) emissions by 50% across our operations by 2030
- Funding a range of natural climate solutions projects that protect, improve and restore critical ecosystems where carbon is stored, delivering a carbon benefit equal to remaining GHG emissions from our operations

P&G reaches five billion people through our brands, and with this scale, comes a responsibility to give consumers the power to reduce their own carbon footprints with products that are designed to help save energy, water and natural resources. This includes ensuring 70% of machine loads are washed in low-energy cycles—a goal set in 2010 that we met in 2019.

P&G is committed to help reduce the flow of plastic to our oceans. We've taken a leadership role in the Alliance to End Plastic Waste, a CEO-driven international organization focused on bringing together industry, government, communities and civil society in the fight to end plastic waste. We are also joining forces with organizations like The Ocean Conservancy's Trash Free Seas Alliance, WWF ReSource: Plastic and others to find solutions that keep plastic out of nature.

P&G's goal is to create responsible, ethical and transparent supply chains. Our commitment and approach in sustainable palm is based on: RSPO certification and supply chain management; environmental and social development programs and working to influence change across the industry via partnership. We now use 100% RSPO certified palm oil, with plans to increase to 100% certified palm kernel oil by the end 2022. Our long-term smallholder program is focused on improving yields, sustainable practices and thus livelihood of small farmers. Consumers can support responsible forestry by choosing our Charmin and Puffs products, which are Forest Stewardship Council® certified and for every tree used, at least one is regrown.

Ethics is at the foundation of all of P&G's Citizenship efforts. We believe in transparency and partnerships, we respect human and labor rights, and we source responsibly. This reputation of trust and integrity, as well as holding all of our partners to these same standards, is what sets us apart.

P&G partners with U.N. agencies, the World Economic Forum, governments, civil society, NGOs, suppliers, retailers, industry associations and businesses as we work toward our goals to promote economic growth, equality and inclusion, protect our planet and improve lives.

SUSTAINABLE DEVELOPMENT GOALS

Internal Leadership

The objective of our Citizenship efforts is to build trust with consumers and the broader set of stakeholders we serve, and to have a positive impact on society and the world. We'll achieve this through a strong ethics and compliance culture that supports conserving resources, protecting the environment, improving social conditions, respecting human and labor rights, and empowering individuals and the communities in which we live, work and serve. Ethics & Corporate Responsibility is the foundation for our other three priority focus areas: Community Impact, Equality & Inclusion and Environmental Sustainability. Each of these areas is led by an executive sponsor committed to ensuring we achieve our specific objectives. These executive sponsors form the P&G Citizenship Board with P&G's Chairman of the Board, President and Chief Executive Officer as the Chair.

Citizenship Board

David Taylor, *Chairman of the Board, President and Chief Executive Officer*

Additional Board Members

Damon Jones, *Chief Communications Officer*;
Tracey Grabowski, *Chief Human Resources Officer*

Community Impact

Marc Pritchard
Chief Brand Officer

Equality & Inclusion

Shelly McNamara
Chief Equality & Inclusion Officer

Environmental Sustainability

Virginie Helias
Chief Sustainability Officer

Ethics & Corporate Responsibility

Debbie Majoras
Chief Legal Officer and Secretary

Issue Prioritization

Issue prioritization continues to be an important tool to ensure we understand stakeholder views and address the most relevant issues through our Citizenship focus areas. This year, we calibrated our previous issue prioritization exercise by assessing both external and internal data. To assess relevant external views, we assessed social media sources and trend reports, and interviewed P&G personnel who interact with key external stakeholder groups. P&G employee insights formed our internal stakeholder view. The results from this exercise were consistent with what was reported last year and served to reinforce our key Citizenship priorities addressed in this report.

Insight 1

Governance & Ethical Conduct, Human & Labor Rights, Corporate Transparency, and Product Safety & Ingredient Transparency were rated as high priorities by stakeholders. Our ongoing commitment and efforts in these areas are embedded within our entire Citizenship report and highlighted in our Ethics & Corporate Responsibility section. This year, the issue of Social & Economic Inclusion ranked noticeably higher than in years past. Global events over the last 12 months have clearly elevated the importance of this issue for both internal and external stakeholders.

As outlined in this report, P&G has been focused on inclusion for many years, and we have placed an increased emphasis on how we can be a force for positive change.

ETHICS & CORPORATE RESPONSIBILITY

EQUALITY & INCLUSION

Insight 2

Climate, water, waste and packaging are major focus areas of our environmental sustainability pillar and results of the issue prioritization exercise reinforced the importance of these issues for our stakeholders. This year, climate change ranked noticeably higher than in previous years. Recent U.N. reports on climate change, increased severity and frequency of severe weather events, and intense fire seasons in some regions of the world have rightly increased the urgency and focus on addressing climate change. We have responded to this by delivering on our existing commitments and accelerating our efforts on climate change. Read about our efforts on climate change and other key environmental issues in the Environmental Sustainability section of this year's report.

ENVIRONMENTAL SUSTAINABILITY

Insight 3

The topics of Promoting Sustainable Lifestyles and Sustainable Product Design & Innovation were also important to our stakeholders. Our brands continue to play a leading role in driving innovation and engaging with our consumers on a wide range of topics. Our Ambition 2030 framework places an increased emphasis on the role our brands can play in driving positive impact. Learn more about the four focus areas of our 2030 Ambition Goals.

AMBITION 2030

P&G at a Glance

Our aspiration is to serve the world's consumers better than our best competitors, in every category and every country where we choose to compete—creating superior shareholder value in the process. We work hard every day to make quality products and services that improve people's lives, now and for generations to come.

FINANCIAL HIGHLIGHTS (UNAUDITED)

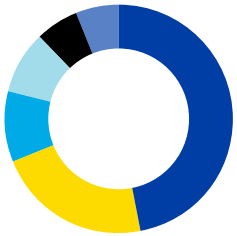
Amounts in billions, except per share amounts

	2020
Net Sales	$71.0
Operating Income	$15.7
Net Earnings Attributable to P&G	$13.0
Net Earnings Margin from Continuing Operations	18.5%
Diluted Net Earnings per Common Share from Continuing Operations[1]	$4.96
Diluted Net Earnings per Common Share[1]	$4.96
Operating Cash Flow	$17.4
Dividends per Common Share	$3.03

2020 NET SALES BY BUSINESS SEGMENT[2]

Fabric & Home Care	33%
Baby, Feminine & Family Care	26%
Beauty	19%
Health Care	13%
Grooming	9%

2020 NET SALES BY GEOGRAPHIC REGION



North America[3]	47%
Europe	22%
Asia Pacific	10%
Greater China	9%
Latin America	6%
India, Middle East & Africa (IMEA)	6%

1 *Diluted net earnings per common share are calculated based on net earnings attributable to Procter & Gamble.*
2 *These results exclude net sales in Corporate.*
3 *North America includes the United States, Canada and Puerto Rico.*

A Company of Leading Brands

Our portfolio is organized around 10 product categories and about 65 brands. These 10 category-based business units have historically grown faster with higher margins than the balance of the Company. These are categories where we have leading market positions and where product technologies deliver performance differences that matter to consumers. Across all 10 of our categories, we're focused on meaningful and noticeable superiority in all elements of our consumer proposition—products, packaging, brand communication, retail execution (in-store and online) and superior value—in each price tier where we compete.

HEALTH CARE

Personal Health Care

Oral Care

BEAUTY

Skin & Personal Care

Hair Care

GROOMING

Grooming

FABRIC AND HOME CARE

Fabric Care

Home Care

BABY AND FEMININE CARE

Baby Care

Feminine Care

FAMILY CARE AND P&G VENTURES

Family Care

Brand 2030

Brands as a Force for Good and a Force for Growth

Community Impact

Equality & Inclusion

Environmental Sustainability

Ethics & Corporate Responsibility

Consumers today want to know what brands—and the people behind the brands—believe in, and they expect brands to play a meaningful role in solving some of the most complex challenges facing our world. Our brands serve five billion people around the world, which provides a unique opportunity to not only delight consumers through superior product performance, but also to spark conversations, influence attitudes, change behaviors and drive positive impact on society and the environment. This is why, in addition to and in line with our ongoing Citizenship efforts, our brands are reinventing brand-building to become a force for good and a force for growth.

Last year we introduced the framework we're using to ensure our leadership brands enable responsible consumption and have a positive impact on the world, called Brand 2030. We've trained our brand teams on the Brand 2030 requirements, supporting them as they integrate brand citizenship, including social impact and environmental sustainability, as a core expectation in their respective brand strategies and executions. Within this framework, each brand needs to implement seven ambitious Fundamentals across product, packaging and supply chain and define a brand-specific North Star commitment, helping to solve for a societal challenge to which they can uniquely and meaningfully contribute.

Today, 30% of our leadership brands have achieved the first out of three milestones on the journey to 2030: they have defined meaningful and measurable goals for a brand-specific North Star and have systematically integrated all Brand 2030 requirements into their end-to-end business processes. To achieve the second milestone, they will need to take consistent action to achieve their North Star commitment over time with a measurable positive impact on society and the environment. Additionally, they will work to meet the ambitious goals of at least three of the seven Fundamentals, progressing their efforts in the areas of product, packaging, more sustainable materials, communication, transparency, responsible sourcing and manufacturing.

We expect most brands to achieve the second milestone by 2025, progressing to the third and last milestone—which will require significant and sustained progress against their North Star goals and delivering against two more Fundamentals—towards the end-goal of meeting all criteria by 2030. As the journey will take us through the next decade, our intent is to regularly review these criteria and update them as science, stakeholder views and our own experience evolves.

Brand 2030 Journey

1

North Star and Fundamentals integrated into brand strategy

+

1/7 Fundamentals met

2

On track to achieve North Star Goals

+

3/7 Fundamentals met

3

Significant progress against North Star Goals

+

5/7 Fundamentals met

2030 Goals Met

Brand has met its North Star Goals

+

7/7 Fundamentals met

Brand 2030

Always

Always is committed to protecting tomorrow, together, with responsible menstrual care and bladder leak solutions. We believe that we have a responsibility to offer products that are safe, have less environmental impact and help girls and women feel protected and confident.

#ENDPERIODPOVERTY ↗

By 2030, Always wants to ensure that no girl loses confidence at puberty because of their gender or their period. Our #LikeAGirl campaign has been successful in tackling gender stereotypes around the world, with 94% agreeing that it helps girls feel more confident.[1]

Our global Puberty & Confidence Education program, which reaches more than 18 million children, parents and teachers each year, helps ensure young people have the knowledge they need to navigate puberty and their periods with confidence; and our global product donation programs, including the award-winning #EndPeriodPoverty campaign, help ensure that young people have access to the period products they need to keep learning and stay confident. Over the past year, Always has donated more than 58 million period products to those in need and we are more than halfway toward reaching our two-year 100 million target. Learn more about Always' work around the world here.

Always is also working to make meaningful progress to reduce our environmental footprint through ambitious goals around product innovation and supply chain impacts. To further enable responsible consumption, we are committed to increasing the use of sustainable materials in our products to 50%, and are working to have our packaging incorporate 50% renewable or recycled materials by 2025. We work to incorporate better materials so we can use less of it, as seen in the Always Ultra pads in the United States, Europe and India, where we have reduced the materials used by 10–20% in the last seven years.

#LIKE AGIRL always

Always' #LikeAGirl campaign has been successful in tackling gender stereotypes, helping girls feel more confident.

Today, almost all Always packaging is recyclable where recycling programs exist. Our manufacturing sites send zero manufacturing waste to landfill globally and are on track to use 100% renewable purchased electricity across all facilities by the end of the decade. Through these efforts to protect the planet, combined with an ongoing commitment to product safety and ingredient transparency, Always strives to ensure consumers don't have to choose between period products that are right for them and right for the world.

ENVIRONMENTAL IMPACT ↗

PRODUCT SAFETY ↗

1 Among young women who are aware of the #LikeAGirl Campaign, Research Now, U.S. 2017

Brand 2030

1 Data valid for Europe
2 Products available on shelf, for Western Europe only
3 Excluding Russia and Ukraine, Certificates of renewable energy from windmill farm

Pampers

Babies make the world a better place for us all. That's why Pampers cares for every baby's happy and healthy development and for the planet they grow up in. The brand is committed to giving every baby the best start in life, including babies in need, and to leading new sustainable waste management solutions for diapers and wipes.

Out of 135 million babies born every year, approximately one million are born extremely premature and most of them currently don't have access to the diapers they need to develop. By the end of the decade, Pampers aims to provide them with the smallest diapers, specially designed to help enhance what's vital for their early development like uninterrupted sleep, skin protection and "Kangaroo Care." The journey has already started with nearly 35,000 extremely premature babies already using Pampers Preemie diapers. The brand is also using our voice to raise awareness around preemie issues and best practices. A recent example is the #PampersforPreemies campaign launched in November 2019 in the UK, where Pampers announced we are also donating our smallest diapers to premature babies across hospitals.

Pampers is also committed to give used diapers and wipes a second life via leading new sustainable waste management solutions to help babies grow up in a more sustainable planet. Steps are already in place via the first recycling facility in Italy that recycles used diapers with a technology developed by FaterSmart, a joint venture of P&G and Angelini. Pampers has also been running a diaper waste collection pilot in Amsterdam since 2019 that was honored with the AIM (Association des Industries de Marque) — Nudging For Goods Award 2019.

RECYCLING USED BABY DIAPERS

AIM NUDGING FOR GOOD AWARD ↗

Pampers is also committed to make a meaningful difference across our total environmental footprint by 2030 to further drive and enable responsible consumption. We have made our products lighter, halving the diaper weight while doubling the absorbency[1] over the past 50 years. The cellulose in the diaper and the paper boxes are made from materials from FSC-certified forests and other controlled sources.[2] Today, all of our diaper packaging is recyclable where recycling programs exist. And all P&G Baby Care manufacturing sites send zero manufacturing waste to landfill globally. We also recently celebrated that all Baby Care manufacturing sites in U.S. and Europe[3] now purchase 100% renewable electricity. This is a significant step toward our commitment of 100% renewable electricity globally by 2030. Our Pampers® Pure™ diapers and wipes were created with responsibly sourced plant-based materials and other thoughtfully selected materials.

Brand 2030

Charmin

Charmin is committed to promoting healthy forests for generations to come. We drive this forestry commitment by helping to protect, restore, and grow forests. To protect forests and ensure our paper is sourced from responsibly managed forests, Charmin is Forest Stewardship Council™ (FSC) certified. To restore forests, we have been partnering with the Arbor Day Foundation since 2017, planting trees, especially in areas devastated by wildfires. And in Brazil's Atlantic Forest, we've teamed up with one of our suppliers to do landscape restoration planning. We work with the Nature Conservancy and the American Forest Foundation to help family forest owners in the U.S. better manage their forests. We have continued our partnership with the Rainforest Alliance[1] by supporting their efforts to develop and launch the Forest Allies Community of Practice, and we are proud to be founding members. Finally, Charmin is committed to driving tree growth. Within our supply chain, for every tree we use, at least one is regrown. However, our efforts do not stop with forestry. Charmin continues to use recycled fibers where it makes sense, with 100% of our toilet tissue inner cores made from recycled fiber. Additionally, we have reduced the consumption necessary to complete the task via improved strength and absorbency, thus allowing consumers to use less toilet tissue.[2]

1 The Rainforest Alliance is an international non-profit organization working to create a better future for people and nature.
2 Versus leading bargain brand

Brand 2030

Herbal Essences

Herbal Essences aims to enable everyone to experience the positive power of nature, every day. Unleashing the power of plants, Herbal Essences nurtures our consumers' hair, their spirit and the planet.

Herbal Essences is the first global hair care brand to partner with the Royal Botanic Gardens, Kew, a world-leading authority on plant science. The brand is committed to protecting endangered plants and promoting plant biodiversity. To achieve this, Herbal Essences is partnering with Kew's Millennium Seed Bank, the largest and most diverse wild plant seed bank in the world. We have successfully launched the first step in the journey with the "Save 20 in 2020" initiative, working with local partner organizations to save 20 threatened plant species that are at risk from climate change and habitat loss. Herbal Essences is engaging consumers, influencers and other partners to promote the campaign and raise awareness of the global threat to plant biodiversity, with experts predicting that two in five plant species are at risk of extinction.

To further enable and inspire responsible consumption, Herbal Essences has clearly defined goals to decrease our environmental footprint, with a 50% reduction in the use of petroleum-based virgin plastic by 2025 and 100% recyclable or reusable packaging by 2030. We are exploring innovative closed-loop packaging systems with the 'Loop' initiative in partnership with TerraCycle in Paris.

Herbal Essences teamed up with Royal Botanic Gardens Kew's Millennium Seed Bank to help protect 20 endangered plant species in 2020.

SAVE 20 IN 2020

All the Herbal Essences manufacturing sites are 100% Zero Waste to Landfill, with goals to achieve 100% renewable electricity, a 50% reduction in GHG and a 35% increase in water efficiency by 2030.

Herbal Essences is also committed to the responsible sourcing of priority ingredients of natural origin. We are leading the way in sharing comprehensive information about our ingredients, transparently explaining our 4-step safety process and being recognized by PETA as a cruelty free brand.

Herbal Essences has pioneered the use of tactile markings to make product recognition easier for visually impaired consumers, and we have a goal to include this on all packaging by 2025. We have also made our new website accessible to people with visual impairments, and aim to make all our priority communication tools sight- and hearing-impaired accessible by 2025.

Brand 2030

Ariel's clear focus is helping to save resources, in particular energy, when doing the laundry. Turning from 40°C to 30°C already saves 35% of the in-use energy.

Ariel

Ariel's history and equity are rooted in science, so we intend to make use of our expertise in this area to have a positive impact on the planet.

Scientifically, the biggest environmental impact of laundry is primarily related to the energy used to heat water for a load of laundry. Ariel's clear focus is helping to save resources, in particular energy, when doing the laundry. Turning from 40°C to 30°C already saves 35% of the in-use energy.

In addition, we have robust plans to use less and better plastics. Ariel packaging will be designed for full recyclability in Europe by 2022 and globally by 2025. Last year, we replaced our round PODs tubs with lightweight bags across European markets, saving 75% of plastic per unit, and as of this this year, the level of post-consumer recycled resin has been increased up to 50% in European Ariel bottles.

We also place great emphasis on transparency, so the ingredients used for Ariel are available on our website, and we want to expand this to include even more details across the supply chain. Our Fabric & Home Care manufacturing sites in North America and the E.U. use 100% renewable purchased electricity and send zero manufacturing waste to landfill.

In 2019, P&G Global Fabric Care reported that 70% of machine loads were being done in low-energy cycles, meeting our 2020 goal. Because every degree makes a difference, Ariel strives to lower the average temperature of doing the laundry even further. We want to inspire half a billion people in Europe and beyond to adapt a more sustainable habit of washing in colder temperatures. Additionally, we aspire to make washing in cold water the new standard and to save additional CO2 in our own operations, as well as through innovative, scientifically-grounded partnerships.

ARIEL

Ariel strives to set new standards for sustainable laundry.

Brand 2030

Pantene

Pantene has been working with experts* from Yale University and Columbia Business School and found that while a great hair day feels and looks different for everyone, one thing is certain: hair has the power to transform how people feel about themselves, their sense of identity and even how they think.

Unfortunately, less than one out of ten people who identify as female have a great hair day every day. In addition to constantly innovating to create more great hair days for everyone—all hair types, all hair conditions, all ages and all genders—we are leveraging our voice to remove the cultural or social biases about hair that prevent people from expressing their true identity. In Europe, for example, Pantene took a first step with #HairHasNoGender, which explores the power of hair to express one's identity through personal, powerful stories from transgender individuals and gender nonconforming advocates.

#HAIRHASNOGENDER ↗

In Japan, the brand tackled hair-related discrimination in school. Japanese students who have anything other than black, straight hair were required to submit a signed "natural hair certificate" or to bring in baby pictures to prove that their hair is natural, not created with chemicals or a curling iron. Even after submitting proof, many students were still forced to dye and straighten their hair to conform. In the summer of 2019, a petition inspired by the Pantene Japan #HairWeGo campaign led the Tokyo Metropolitan Board of Education to change school policy permanently.

#HAIRWEGO ↗

We are also using our global scale to drive positive change for the environment and enable responsible consumption. Among our goals, Pantene is committed to providing water efficient products and waterless product innovation to consumers, such as the Pantene No-Rinse conditioner launched in 2019 in Indonesia and the Pantene Waterl<ss collection launched in 2020 in North America. We have also clearly defined goals to decrease our environmental footprint, with a 50% reduction in the use of petroleum-based virgin plastic by 2025 and 100% recyclable or reusable packaging by 2030. In Europe, for example, the brand already uses up to 25% PCR in all plastic bottles, and we were the first hair care brand to be part of Loop in the U.S., an e-commerce circular platform that provides reusable and durable packaging to shoppers. Furthermore, all manufacturing sites are 100% zero waste to landfill, with goals to achieve a 50% reduction in GHG, 35% increase in water efficiency and 100% purchased renewable electricity by 2030. We have already achieved the renewable electricity goal in North America and Europe.

Dr. Marianne LaFrance, Emerita Professor of Psychology and of Women's, Gender, and Sexuality Studies Ph.D. at Yale Univeristy, and Dr. Adam Galinsky, Ph.D., Paul Calello Professor of Leadership and Ethics at the Columbia Business School.

Community Impact

As a Company committed to being a force for good and a force for growth, we believe we have a responsibility to give back to the communities around the world. Helping communities is one of our Citizenship priorities and rooted in who we are as a Company. As a result of COVID-19, we stepped up to provide support for communities around the world in addition to the work our brands and people are doing to make a tremendous positive difference in the lives of so many. These pages share just a few of the many community impact stories from fiscal year 2019/2020.

Community Impact

Message from Marc Pritchard

Bringing Clean Water to Communities Around the World

Disaster Relief

COVID-19 Relief Efforts

North America

Europe

Asia Pacific, Middle East and Africa

Greater China

Latin America

Habitat for Humanity

Regional Impact

North America

Europe

Asia Pacific, Middle East and Africa

Greater China

Latin America

Employee and Consumer Programs

MARC PRITCHARD
Chief Brand Officer

Message from Marc Pritchard

For generations, we've united to support consumers and communities through unexpected challenges, providing the brands people count on to take care of their personal health and to create clean and healthy homes. In light of this year's pandemic, we've stepped up even further to ensure we are protecting our employees, serving consumers and supporting communities.

We are using our brands and people to help bring a sense of normalcy in these uncertain times, and our brands are uniquely positioned to help those in need, especially those in underserved communities who are disproportionately impacted by the pandemic.

In the following pages, we will share just a few of the many stories about how we are making a difference in the communities everywhere—bringing clean water to those in need, being there in times of disaster and using our brands, our voices and our talents to give back.

Being a good corporate citizen is core to who we are as a Company, and our founders made giving back a priority and a bedrock principle in how we do business. It remains a priority now, and in the future, as we are committed to making a meaningful difference in peoples' lives each and every day.

Bringing Clean Water to Communities Around the World

Nearly a billion people do not have access to clean water and that is exactly the challenge that U.N. Sustainable Development Goal #6 and our Children's Safe Drinking Water (CSDW) Program works to address.

In 2004, we launched the non-profit program that uses a P&G-invented technology—P&G Purifier of Water packets—that can transform 10 liters of dirty and potentially deadly water into clean, drinkable water in only 30 minutes.

We have provided more than

17 billion liters

of clean water using our P&G Purifier of Water packets.

Working with more than 150 public, private and non-profit partners, we have delivered more than 17 billion liters of clean water that has helped transform communities through improved health, access to education and better economic opportunities. We've set a new goal of providing 25 billion liters by 2025. To learn more about the CSDW Program, visit our website.

CSDW PROGRAM ↗

Bringing Clean Water to Communities Around the World

The Power of Clean Water in Argentina

P&G Argentina continues supporting the CSDW Program in the vulnerable regions of the country lacking access to clean water. This year, we expanded our program and delivered more than 7.5 million liters of water, reaching a total of more than 12,000 families. Last March, we celebrated World Water Day and included new families in the Salta province who were in desperate need after a river overflowed. With the support of many local NGOs of Salta, we were able to support them and help them get access to clean water. We are proud to share that we have surpassed our goal of delivering 25 million liters of clean water in Argentina since the program began, and we are looking forward to expanding the program.

In Argentina, we've surpassed our goal to provide 25 million liters of clean water.

Photography Exhibit Features the Power of Clean Water

As part of our fifth anniversary of the CSDW Program in Central America, we launched a photography contest in alliance with Walmart. In August 2019, consumers in Central America were able to see the power of clean water through the lens of their local artists. Photographers from Guatemala, Honduras, Nicaragua and Costa Rica visited a community that benefited from the CSDW Program and showed their photos in a regional exhibition in different Walmart stores in these countries.

The exhibit told the stories of Petrona, a grandma supporting five grandchildren in Jalapa, Guatemala, who has seen her community transformed by the power of clean water; Rosa in Honduras who sends her husband to work every day with clean water thanks to the program; Olmara in Nicaragua and Saray in Costa Rica who use P&G's water purifier to transform the water of their rivers into clean drinking water.

Bringing Clean Water to Communities Around the World

Children's Safe Drinking Water

We reached a significant milestone for our CSDW Program—providing 17 billion liters of clean water on our way to 25 billion by 2025.

Celebrating Our 17 Billion Liter Milestone with Mary and Her Family In Kenya

In June, we reached a significant milestone for our CSDW Program—providing 17 billion liters of clean water on our way to 25 billion by 2025. We recognized this milestone with Mary, her husband Daniel, their two daughters, Celline and Lupita, their son Keith , as well as Vena, who is just nine years old, immune-compromised and staying with Mary to have access to medical care. They live in western Kenya and benefit from the clean water brought to them by our CSDW Program through our partnership with CARE International.

Mary's life was forever changed when her sister was diagnosed with cholera after drinking untreated water. "Since then, my family only drinks water treated using P&G water purifier," she said.

For Mary, the transformation has been significant. "Clean water means that my children who are still very young have access to safe water at all times. We have not experienced any cases of diarrhea in this household since we started using P&G Purifier of Water."

According to Mary, her community used to experience a lot of cholera cases; however, since 2016 when they started using the packets, they have not had any cholera issues.

MARY'S STORY ↗

Partnering with Our Customers in Vietnam to Bring Clean Water to Those in Need

P&G's CSDW Program started in Vietnam in 2016 with the partnership of Red Cross Vietnam. After four years, the program has touched and improved the lives of more than 580,000 people by providing 90 million liters of clean drinking water in 10 provinces of Vietnam. P&G Vietnam has partnered with our customer, Saigon CO.OP, to bring this meaningful program to Vietnamese consumers.

We provided emergency aid grants to organizations providing critical services in the Bahamas.

Disaster Relief

When faced with unexpected conditions following a disaster, P&G products can provide comfort and restore a sense of normalcy to those who are recovering. Working with a global of network of trusted disaster relief partner organizations, we provide everyday essential products and critical aid to families around the globe. This year, we provided aid and direct support in response to more than twenty disasters, including the Australian bushfires, flooding in India and Thailand, Hurricane Dorian in the Caribbean, devastating earthquakes in Puerto Rico and Turkey, and floods and tornadoes across the U.S. And when faced with a global pandemic, we shifted our resources to assist frontline workers and health care providers while also reaching communities most disproportionately impacted.

Providing Aid to the Bahamas After Hurricane Dorian

Hurricane Dorian made landfall in the northwest Bahamas as a Category 5 storm on September 1, 2019. As the strongest storm in the history of the Bahamas, it caused catastrophic damage to infrastructure and massive flooding on Abaco and Grand Bahama Islands.

We partnered with local organizations to provide P&G products, including Pampers donations, in collaboration with local retailer Price Smart. We also provided emergency aid grants to organizations providing critical services on the island, including International Medical Corps, Water Mission and World Central Kitchen.

With our support, Global Medic's Rapid Response team delivered family emergency kits to the Bahamas. Kits contained P&G Purifier of Water packets, soap, toothbrushes, toothpaste, solar lights and oral rehydration salt sachets to keep families clean and healthy while they recovered from the disaster.

Matthew 25: Ministries shipped many pallets of aid to the Bahamas, which included P&G personal care kits and products from Bounty, Charmin, Mr. Clean, Pampers, Pantene and Tide. Additional product supplies were also provided to communities in the U.S. flooded by Hurricane Dorian.

Disaster Relief

Helping Out Down Under

From September 2019 to March 2020, Australia experienced its worst bushfire crisis in decades. It is estimated that the fires destroyed more than 12 million hectares, taking human lives, damaging homes and killing many native animals. Many people suffered from a heavy smoke haze which lasted for months.

To assist the community and recovery efforts, P&G with our partner Foodbank donated more than 100,000 products, including Fairy detergent, Gillette razors, Head & Shoulders shampoo, and Oral-B toothbrushes and toothpaste. Our teams in both Sydney and Melbourne volunteered in the Foodbank warehouses to help distribute the much-needed supplies. We also donated money from our global disaster relief fund to Habitat for Humanity to assist in critical rebuild and recovery projects. The Aussie hair care brand donated more than $100,000 to WWF-Australia and WIRES WildLife Rescue, and Vicks Australia partnered with Direct Relief to donate more than $20,000 to help distribute N-95 masks to assist those exposed to poor air quality and smoke haze.

Elazig Earthquake Donations

The city of Elazig, Turkey, was shocked by a 6.7 magnitude earthquake on January 24, 2020. P&G Turkey was one of the first corporate responders to deliver aid to the people and families in need. Our teams deployed more than 33,000 products with the Turkish Red Crescent, helping impacted families in Elazig.

Additionally, one of the 30 Olympic athletes P&G Turkey supports as part of the Olympic Moms project for the Tokyo Olympic Games, Aliye Demirbag, lost her home as a result of the earthquake. We helped cover accommodation expenses for Aliye and her family.

Flooding Support

In August 2019, floods hit the western region of India, impacting and displacing countless families. We provided disaster relief to more than 2,500 families helping with brand donations. We also distributed more than 100,000 Whisper sanitary pads to women and girls impacted by Cyclone Amphan that struck West Bengal in May 2020.

We provided disaster relief to

2,500+ families

affected by flooding in India.

COVID-19 Relief Efforts

PROTECTING P&G PEOPLE

SERVING CONSUMERS

SUPPORTING COMMUNITIES

P&G has a long history of supporting communities in times of need all around the world. Since the onset of the COVID-19 outbreak, P&G has stepped up its commitment to be a force for good and has been working with long-standing partner organizations around the globe to provide support to communities, relief agencies and people impacted by this challenging situation.

During these uncertain times, we have found ourselves faced with a pandemic that has forced us into an everchanging 'new normal' as the situation continues to evolve. While our communities have been through a lot in the past few months, it is important to remember that while many things have changed, one thing has remained the same—P&G's commitment to protect and support our consumers and our own P&G employee family.

Our intent from the beginning of the pandemic has been to ensure a safe and healthy work environment for our employees, and to continue to serve our consumers and the communities where we operate.

In the next few pages, we will highlight some of the contributions made by P&G and our brands around the globe during this trying time.

COVID-19 Relief Efforts — North America

Cincinnati

In our headquarters city, we provided product donations and financial support to our local community as we:

- Joined forces with the Greater Cincinnati Foundation, the United Way of Greater Cincinnati and other companies to raise money for food banks, shelters, child and senior services and organizations as part of the COVID-19 Regional Response Fund.
- Donated monetary gift cards from Olay to the local United Way for distribution to local agencies.
- Continued our work with our Disaster Relief partner, Matthew 25: Ministries, to get brands such as Crest, Gillette, Pampers, Secret and Tide to those impacted by the pandemic.
- Sponsored the Cincy Card Connection designed to help support local businesses in partnership with the Cincinnati Center City Development Corporation (3CDC).
- Donated thousands of medical masks to four local hospitals, the City of Mason's public service department, multiple emergency teams and a police department through our P&G Chinese employee community and their partnership with the Greater Cincinnati Chinese Association (GCCA).

Matthew 25 Ministries

Puerto Rico

P&G Puerto Rico provided hospital workers and their families the essentials they needed to take care of their personal health and hygiene and keep their homes clean and healthy through significant product donations. Ace laundry pods, Bounty paper towels, Crest toothpaste, Gillette and Venus razors, Head & Shoulders shampoo, and Secret deodorant were distributed to hospital workers through the American Red Cross, Puerto Rico Chapter.

P&G Puerto Rico delivered a message of gratitude, appreciation and motivation to hospital workers and other emergency first responders through an inspiring online video featuring young professional Puerto Rican athletes, including four Olympians.

PUERTO RICO GRATITUDE VIDEO ↗

Canada

P&G Canada donated millions in cash and hygiene kits to Canadian families and communities in need through shelters and foodbanks and donated product to frontline health care workers in appreciation of their efforts.

We made hand sanitizer and masks at our Brockville and Belleville sites for employee use and for donation to local communities. This included a donation to Ornge, a provider of air ambulance and medical transport services in Ontario.

When We're Out, It's 'Masks On, Ohio'

During COVID-19, P&G leveraged our marketing expertise to support public health measures to help flatten the curve and slow the spread of the virus. One key initiative was "Masks On, Ohio," a campaign created for the state where our headquarters is located.

Chief Brand Officer Marc Pritchard enlisted advertising agency partner Grey to create assets, such as outdoor advertising, social media visuals and radio ads, to remind Ohioans about the importance of wearing masks.

We then joined forces with state and local government contacts and businesses to share the assets as broadly as possible with a very direct message: While we wait for a cure for COVID-19, wearing masks is one we can help protect ourselves, family, friends and neighbors.

Project Hope, by Tide and Tide Cleaners, served more than 104,000 frontline responder visits.

Tide Cleaners Provided *Loads of Hope* for Frontline Responders

Tide and Tide Cleaners franchisees created a program in the midst of COVID-19 to provide free dry cleaning and laundry services to frontline workers and their immediate family members affected by the extreme working conditions of the pandemic. The effort began in late March and within weeks, Project Hope was operating in more 26 cities. By the end of June, Project Hope served more than 104,000 frontline responder visits, cleaning more than 1.8 million garments—all for free and giving our frontline responders some of the hope they give us every day.

COVID-19 Relief Efforts—North America

Personal Health Care

The North America Personal Health Care family of brands made significant contributions to the health and well-being of people around the world through our support of several relief organizations. In March, the Vicks brand donated $1 million to Direct Relief. These funds were used to equip frontline health care workers with protective gear and provided medicines and equipment needed to treat ICU patients. In April, Vicks joined the family of P&G brands who supported Global Citizen's "One World: Together at Home," a virtual event benefiting the World Health Organization's COVID-19 Solidarity Response Fund and regional relief organizations. In addition to tune-in social posts, Vicks leveraged their social channels to raise awareness of Direct Relief's work in support of frontline health care workers. Vicks also raised awareness of the "Altisimo! Live" Music and Pop Culture Festival with tune-in posts and donated $50,000 to the Farmworkers' COVID-19 Pandemic Relief Fund.

The Vicks brand donated

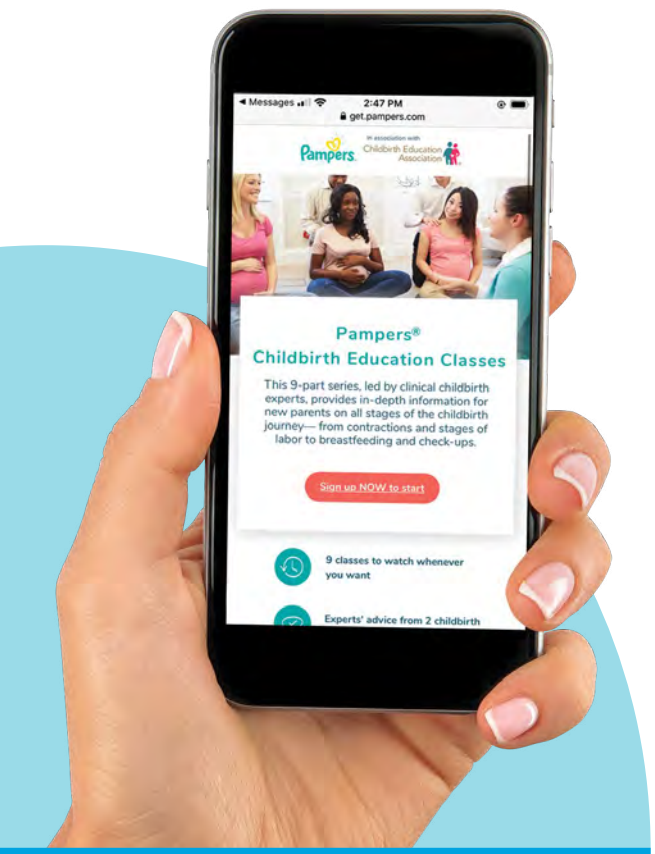
$1 million

to Direct Relief.

In May, P&G's digestive wellness brands supported the virtual comedy show, "COVID is No Joke," benefitting Americares. Pepto Bismol donated $25,000 to Americares after sponsoring the "Pepto Cares Song & Dance Challenge." Pepto Bismol closed out the fiscal year by donating $50,000 to Feeding America and $50,000 to the National Restaurant Association Educational Foundation.

Charmin and Bounty

To meet the spike in demand for toilet paper, our Family Care Team has been hard at work, and our responsive workforce took incredible ownership of the business. Our team in the Albany, Georgia, plant, with significant support from teammates from the Cape Girardeau and Mehoopany plants, started up idle equipment in just two weeks—a process that typically takes months—to make sure consumers could find what they needed on store shelves.



Pampers provided free online video classes for expecting parents.

COVID-19 Relief Efforts — North America

Pampers

In North America, Pampers recognized the impact COVID-19 safety measures would have on new parents and their babies. In addition to the diaper donations we make year-round, the brand wanted to do more through its Bright Beginnings program. It's critically important for parents-to-be to feel ready and prepared for their new arrivals, but many in-person childbirth education classes were canceled in early 2020. Thus, Pampers announced they would provide free online video classes for expecting parents. Hospital restrictions also made it more difficult for new parents to stay with their littlest fighters in Newborn Intensive Care Units (NICUs). To keep families and babies connected, Pampers provided $400,000 in technology grants to eligible hospital NICUs across North America. With the money, NICUs purchased technology solutions that allow parents and families to talk, read and sing to their infants in the NICU, even when they can't be physically together.

Safeguard

In June, Safeguard announced a hygiene education and product donation initiative to help reach the estimated 48 million kids under the age of 12 who were reentering playgrounds, parks, recreational facilities and schools in the U.S. Safeguard committed to donate $10 million to promote handwashing habits among kids and provide more underserved communities and families with free hygiene products through organizations like Save the Children, Americares and Feeding America.

Actress, entrepreneur and new mother, Shay Mitchell, advocated the importance of instilling hand hygiene habits at home starting at an early age. Family physician, Dr. Jen Caudle, joined the initiative to help parents understand how to follow CDC guidelines and advise on how children can safely remain active.

Save the Children serves as a catalyst for providing basic health and hygiene resources like hand soap to U.S. communities in need. Cosmic Kids Yoga and other social media personalities participated in the initiative, reaching children and families to introduce an interactive handwashing routine in the form of a song.

SAFEGUARD HANDWASHING SONG ↗

COVID-19 Relief Efforts — Europe

In Europe, P&G's donations totaled more than $25 million in financial aid and product. P&G Europe helped protect the dignity of vulnerable people by providing financial aid and millions of P&G products to families in need, the homeless and the elderly. We joined forces with relief partners, such as the Red Cross Red Crescent movement and food banks, donated food baskets during Ramadan and Easter meals to the homeless and helped fund temporary emergency centers.

We found solutions to keep essential workers healthy and safe, commissioning lines at our plants to start production of masks and repurposing some perfume-making equipment to manufacture surface disinfectant and hand sanitizer — for our people and partners as well as for hospitals, health authorities and relief organizations.

We showed solidarity with frontline heroes, donating razors to health workers, offering hygiene products to health care services, as well as support for vital lifesaving work and medical supplies. We used our voice to thank them and joined the #keepclapping campaign on World Red Cross Red Crescent Day on May 8, 2020.

In the next few pages, we will highlight some of the country-specific efforts.

#KEEPCLAPPING ↗

COVID-19 Relief Efforts — Europe

Bulgaria

P&G and our brands Ariel, Fairy and Always made financial and product donations to the Red Cross Bulgaria. The donation supported several initiatives aiming to help mitigate the consequences of the COVID-19 pandemic in the country, including protective equipment for medical staff. The campaign was implemented under the hashtag #StrongerTogether.

Czech Republic

To combat COVID-19, the government of the Czech Republic introduced a mandatory use of face masks and recommended frequent use of hand sanitizer. However, there was a shortage of masks and hand sanitizer in the local community.

The P&G team at our Fabric and Home Care plant in Rakona, Czech Republic, quickly started in-house production of disinfectants and organized on-site and in-home production of textile face masks to help. These much-needed items were provided to professionals at the frontline in local hospitals, ambulances, police offices and local doctors' offices, as well as at-risk populations in retirement homes, foster homes, elderly care services, and prisons. In partnership with our dish bottle supplier, the Rakona plant also donated empty bottles to a company producing disinfectant that had run out.

France

P&G Amiens plant donated thousands of masks to health authorities, as well as mobilizing production capabilities to provide sanitizer. The site also donated hundreds of kits composed of masks, gloves, Mr. Clean sanitizer and hydroalcoholic gel produced on site to health facilities, nursing homes and homes for the elderly. The Blois plant donated PPE to local health authorities and medical centers, along with lab coats, hygiene caps and gloves to hospitals.

France and Benelux communities donated more than 100,000 P&G products per week to our long-standing partners, Dons Solidaires, Agence du Don en Nature, as well as to the French Red Cross, hospitals and local public and health institutions.

We committed funds to the French Red Cross to support its actions and enable the volunteers and staff to continue their essential work on the frontline of the fight against COVID-19 and also through a call for donations—#EnsembleaveclaCroixRouge ("Together with the Red Cross").

P&G France has been partnering with SOS Villages d'Enfants (SOS Children Villages) since 2014 with yearly cash donations. During the pandemic, we made an extra cash donation to help with the educational and emotional support for hundreds of children.

Germany, Austria and Switzerland

In Germany, we created the #GemeinsamStaerker (#StrongerTogether) program that brought together health care, home care, beauty and parenting advisors to offer consumers help and advice during uncertain times. With Nina Ruge, German journalist, TV presenter and anchor, as moderator and our team of experts, we wanted to provide answers for the people in Germany, Austria and Switzerland that are of practical use to everyone. The ad-free live talk focused on reliable information on hygiene, children and family life, fitness and mental health.

P&G partnered with journalist Nina Ruge to help German consumers be #StrongerTogether.

COVID-19 Relief Efforts — Europe

Greece

P&G and our brands Always, Ariel and Fairy provided financial support to the Ministry of Health for equipping intensive care units of hospitals, as well as supporting tens of thousands of people with personal health, hygiene and household products. Medical personnel received personal hygiene and laundry products, and we helped people at home with everyday essentials. For the homeless, Fairy delivered meals to many in partnership with Solidarity Center of Athens, and Ariel assisted by offering free laundry.

Hungary

Budapest's biggest sports arena was used by the Hungarian Red Cross as a warehouse during the pandemic. P&G's support arrived in the earliest stage of the response, as the staff our Budapest General Offices and two local plants donated brands like Always, Ariel, Jar, Lenor, Naturella, Pampers and Tampax to local partners, including the Hungarian Red Cross, UNICEF, Habitat for Humanity and hospitals in the area.

Italy

Our people at the plant in Gattatico volunteered four free hours of additional work to produce extra cases of Mr. Proper with bleach, which was then donated to local hospitals. The Pampers team developed an educational music video to help parents teach their children the proper handwashing technique, a necessary first line of defense against the virus spread.

DOBBIAM LAVAR LE MANI ↗

Poland

P&G Poland donated products to the Polish Red Cross, the Association of Nurses and Midwives and numerous hospitals and care institutions. We financed the equipment for a temporary epidemic hospital, helped with the operation of a help line for nurses and paramedics and purchased PPE for medical personnel.

In addition, two plants in Poland launched production of PPE in record time. The Aleksandrów Plant celebrated the fastest new product production ever, launching manufacturing of sanitizer. The Targówek plant installed and started operating a mask production line in a record time. The resulting sanitizer and masks were shared with employees, P&G locations in Poland and our local communities.

Two plants in Poland, Aleksandrów and Targówek, launched production of PPE in record time.

COVID-19 Relief Efforts — Europe

Portugal

P&G Portugal donated cash and products to the Red Cross to support health care professionals and medical centers — including tens of thousands of products from brands such as Dodot, Evax, Fairy, Gillette, Head & Shoulders, Pantene and Tampax. We also helped promote awareness and donations for the Red Cross fundraising campaign #EuAjudoQuemAjuda (#IHelpWhoHelps) aimed to support health professionals and hospital units through the financing of health initiatives, projects and operations, as well as humanitarian aid developed to prevent and control COVID-19. As one of the biggest advertisers in the Portuguese market, we also gave advertising slots to promote the campaign #EuAjudoQuemAjuda.

Fairy partnered with the Portuguese Food Bank special network created for this relief period (Food Emergency Network) and the biggest media group in Portugal (Media Capital) to create the initiative, "With Fairy, Help Cannot Stop." This campaign lasted 11 days and consisted of a kickoff TV show with spokespeople from Food Bank, Fairy and the ambassadors of the campaign, as well as a strong digital element, many radio spots and a synchronized instore execution. The campaign raised more than $230,000 with the Fairy brand contributing another $50,000.

We gave advertising slots to promote the #EuAjudoQuemAjuda campaign, which supported health professionals and hospital units.

Romania

P&G Romania and our brands Always, Ariel and Fairy provided financial support, personal health and hygiene and household products to Red Cross Romania. The Company supported frontline medical staff by providing the local health system with funds to purchase the medical equipment needed to fight the pandemic. Part of the donation supported the Emergency Hosptial in Ploiesti at the frontline of the pandemic fight. In parallel, P&G products have been donated to those most impacted. The campaign was implemented under the hashtag #StrongerTogether.

Russia

P&G Russia activated our COVID-19 disaster relief program under one corporate umbrella "Care to Every Home." Brands designed and executed initiatives to help the local community. Head & Shoulders launched a social campaign, #ApartButUnited, to encourage people to stay in touch with one another. The campaign started with an online concert by Head & Shoulders ambassador Basta, who sang from his home, resulting in tens of thousands of people tuning in. Gillette's plant in St. Petersburg — the only major razor manufacturing site in Russia — held a "charity shift." All products during that shift — 500,000 disposable razors — along with 500,000 donated by the brand, were sent to medical staff across Russia via our NGO partner Foodbank. P&G Russia also donated substantial quantities of products to help support basic needs for people across different regions in the country.

COVID-19 Relief Efforts — Europe

Serbia

P&G and our brands Always, Ariel and Fairy announced donations to Red Cross Serbia in financial support, and in personal health and hygiene and household products. The Company supported local communities by providing funds to purchase food packs for those in need. We also donated everyday P&G product essentials.

Spain

P&G Spain and our brands provided financial aid to the Spanish Red Cross Plan "CRUZ ROJA RESPONDE" to help construct temporary emergency medical centers during the health emergency. Our brands, such as Ausonia, Dodot, Evax, Gillette, Head & Shoulders, Old Spice, Oral-B and Pantene were included in personal care kits distributed by the Spanish Red Cross to provide families and those in need with basic goods.

With the Spanish Red Cross, their volunteers and our sponsorship, we created a service — "Tu farmacia más cerca" — to deliver products to those in need. Pharmacies and users from all over Spain could request the shipment of pharmaceutical products and medicines through the Red Cross. From there, a network of volunteers delivered supplies to the corresponding homes.

Health care workers also received help from P&G brands that were sent directly to hospitals. Olay helped workers take care of their skin damaged by the use of glasses and masks, Hair Care and Old Spice allowed workers to have a shower before going back home, and Fairy helped workers clean their protective goggles.

P&G Spain and our brands provided financial aid to the Spanish Red Cross RESPONDE Plan.

COVID-19 Relief Efforts — Europe

Turkey, Caucasus and Central Asian Republics

P&G Turkey, Caucasus and Central Asian Republics (CCAR) has been actively working during the COVID-19 outbreak to ensure that people who stayed in a temporary quarantine residence had access to necessary personal care products and the comforts of home. Working with the Turkish Ministry of Youth and Sports, we delivered packs of Ariel and bottles of Fairy and Flash to the Turkish Red Crescent to be distributed to the residences. We also worked with the Turkish Red Crescent to provide P&G multi-pack kits to those living in quarantine. Through these efforts, we reached thousands of people staying in the quarantine dorms.

Together with the Food Rescue Association, Fairy created the “Don’t Waste” project to finance basic food needs and donate Fairy products during the month of Ramadan.

Metro Grossmarket Turkey started the “For My Small Business” program to aid small and mid-size businesses that were shut down due to COVID-19. P&G Turkey donated one cleaning pack per business to support this movement.

We also launched the “Stepping Up For Hope, Under the Same Roof” project to support families whose lives have been adversely affected. Within the scope of the project, with the cooperation of the Turkish Red Crescent, we delivered Hope 2020 hygiene packages consisting of basic hygiene, health and personal care products to tens of thousands of families across the country. The same initiative was then applied in Azerbaijan.

Finally, our Gebze Plant workers voluteered their time to increase production. The result was the donation of thousands of bottles of Fairy and packs of Ariel to the Turkish Red Crescent to benefit the neighborhoods in the Gebze community.

Our Gebze Plant donated thousands of bottles of Fairy and packs of Ariel to the Turkish Red Crescent.

COVID-19 Relief Efforts — Europe

UK

In the UK, we have stepped up to help those impacted by the pandemic through various brand and business unit contributions. Here are just a few of the initiatives we supported:

- We donated more than $1 million in products from brands such as Fairy, Gillette and Pampers to our long-standing partner, In Kind Direct.
- Our Fabric Care team donated 3,000 units of laundry products to Great Ormond Street Hospital to help keep health care workers' uniforms clean.
- Gillette, after learning health care workers were being asked to shave for their safety to allow a closer fit of respiratory masks, established a free donation mechanic to NHS staff in the UK and Health Service Executives in Ireland, donating many razors as a result.
- UK manufacturing and R&D plants manufactured much needed hand sanitizer and face shields, donating tens of thousands of liters of hand sanitizer and more than one million face masks.
- We transformed our end of year celebration this year allowing us to support three charities, Macmillan, Refuge and Calm, who each received a grant of more than $45,000.
- Our site teams expanded grants and donated more than $130,000 in total to local charities.
- Always and Tampax donated hundreds of thousands of products to frontline workers at NHS Nightingale hospitals.
- Our hair care brands, Olay and Oral-B collectively donated almost $1 million worth of products to frontline workers at NHS trusts across the country.
- Our brands created unique ways to help, such as home haircut tips from Braun, healthy handwashing habits from Pampers and the British Skin Foundation, encouragement to Bring Nature In and support of the Global Citizen "One World: Together at Home" campaign from Herbal Essences and their ambassadors.

Ukraine

P&G Ukraine teamed up with Caritas Ukraine Charitable Foundation to benefit the elderly with the "Care to Every Home" program. Caritas volunteers picked up their laundry and returned it clean, thereby minimizing the need for outside contact. By using brands like Ariel, Fairy, Lenora, Mr. Proper and Tide, we worked to make this service useful and effective. P&G Ukraine also helped the Ukrainian Red Cross set up a hotline to inform Ukrainians about the pandemic, giving them useful information on how to protect themselves.

COVID-19 Relief Efforts — Asia Pacific, Middle East and Africa

India

P&G India launched its COVID-19 response and relief program, P&G Suraksha India, to support consumers and communities. Suraksha is the Hindi word for "protecting." Through our efforts, we supported government and NGOs via product donations and PPE, leveraged the voice of our brands to create safety and hygiene awareness, utilized our reach with in-store counselors and direct-to-consumer capabilities to connect with consumers to raise awareness about hygienic practices to help avoid the spread of COVID-19, raised safety and hygiene standards across our end-to-end supply chain and provided additional financial support to partners for their vulnerable employees.

In partnership with the government and relief organizations, we distributed Whisper sanitary pads to women and girls from underprivileged and migrant communities, childcare institutions, frontline healthcare workers and sanitation workers across the country. We partnered with NGOs to distribute Tide detergents to thousands of health workers nationwide. Vicks India, through its #ShowWeCare initiative, donated $100,000 to HelpAge India to provide rations and hygiene kits to disadvantaged elderly people. The initiative also included advertising to drive community awareness about the importance of physical distancing, not emotional distancing.

We extended our support to migrant and underprivileged families in our neighboring communities by distributing thousands of grocery kits. In partnership with NITI Aayog, we supported self-employed women entrepreneurs in Gujarat, Rajasthan and Punjab and helped restart their businesses.

We also extended our support to the barber community who were among those greatly impacted by the lockdown through Gillette Barber Suraksha Program. The program aimed to educate, protect and provide resources to them as they return to business.

On Mother's Day, we launched the #ThankYouMa (Ma meaning mother in Hindi) to thank mothers who, irrespective of distance or circumstance, continue to care about the smallest of things in the lives of their children. The campaign featured stories of real-life mothers who help their children with laundry, shopping for essentials, ensuring personal hygiene, checking on their meals and more—all while taking care of the big things on the frontlines of the pandemic.

Through our Suraksha Circle program, we shared our learnings and best practices on the highest standards of health, hygiene and safety measures at manufacturing sites with others in the industry.

P&G employees in India donated to the PM Cares Fund to support India's fight against COVID-19. In addition to the in-kind donations, P&G India also made financial contributions to the state governments to support their response efforts.

We launched the #ThankYouMa campaign to thank mothers who help their children amidst being on the frontline of the pandemic.

COVID-19 Relief Efforts — Asia Pacific, Middle East and Africa

Indonesia

P&G Indonesia delivered essential supplies for children and families around the country. The team shared hundreds of packages that consisted of rice, food supplies, disinfectants, masks and P&G products. These supplies were sourced from the local community, helping to keep businesses running while in turn delivering a care package to families in need. We also provided PPE kits for the medical frontline workers. The Personal Health Care team in Indonesia provided thousands of care kits to employees of our distributor partner with Sangobion® (iron supplement) as a part of these packages.

Japan

The Shiga Plant, home to the production of SK-II, was able to do a quick start up and begin producing critically needed masks. With production up and running, masks were initially donated to employees and their families while masks were difficult to find in Japan. Mask donations have expanded to the government, business partners and contractors at our P&G sites.

Philippines

Medical frontline workers have been the unsung heroes amidst the COVID-19 pandemic. They work around the clock as they risk their own lives to care for the sick, while many others are encouraged to stay at home. What is left unsaid, however, is that they are also real people with families waiting for them. Through the "Frontliner's Sacrifice" online video, P&G Philippines showed how we can be a #ForceForGood as we #CareForFrontliners and encourage the public to do its part to help them come home soon.

The video captured real clips and footages from frontline workers and in just 48 hours, the video received one million online views and the total continues to grow today. We are inspired to see our consumers join us in sharing the gratitude.

A FRONTLINER'S SACRIFICE ↗

We also launched the #PhilippinesCares campaign founded on the idea that care goes beyond the physical touch we give. Linked with this campaign, Vicks donated hundreds of cases of Vicks inhaler to the Cabuyao City health office.

Safeguard Philippines supported the nation's health care frontline workers by teaming with the Philippine Red Cross to create the P&G Safeguard's BayaniHands Project. Coined from the Filipino term 'bayanihan,' or the communal unity of working together to achieve a common goal, the brand encouraged Filipinos to become everyday heroes by embracing the power of safe hands and to come together as a nation helping each other. The BayaniHands Project encourages consumers to support the Red Cross frontline workers' efforts by donating online through an e-commerce platform.

Safeguard launched the campaign with a heart-warming online video that tells the story of Filipino bayanihan in these unprecedented times. Shot entirely while adhering to Enhanced Community Quarantine (ECQ) protocols, the team pieced together a story that stems from the spirit of bayanihan with clips shot by different filmmakers from across the region.

SAFEGUARD BAYANIHANDS ↗

P&G Safeguard's BayaniHands Project for the Red Cross encouraged consumers to support frontline workers.

COVID-19 Relief Efforts — Asia Pacific, Middle East and Africa

Singapore

We have donated thousands of care packs to vulnerable families and frontline workers and hundreds of sets of cleaning products to social service agencies and preschools. We have also launched a fundraiser with each dollar matched by the Company for the National Council for Social Services. In partnership with the Singapore government, we extended our support to migrant workers and helped curb further transmission of the virus by distributing hundreds of thousands of care packs. Employees prepared care packages and were joined by Ms. Josephine Teo, Minister for Manpower and Second Minister for Home Affairs and Ms. Low Yen Ling, Mayor of South West District and Senior Parliamentary Secretary, Ministry of Manpower and Ministry of Education. Oral Care also donated products for inclusion in the P&G Care Packs to migrant workers.

United Arab Emirates

With employees juggling home responsibilities as well as work responsibilities, we adapted quickly to empower them to succeed. We established “No Meeting Zones” so our people would have increased flexibility. We helped employees whose homes were not set up with the tools required to work from home full time, providing them necessary IT tools and ergonomic furniture to work from home effectively.

We also stepped up to provide support for communities and relief agencies under our Protect Our Heroes COVID-19 Relief Mission. We expanded our manufacturing facilities to produce PPE for donation to organizations supporting frontline workers across Middle East and Africa, as well as a donation of Safeguard antibacterial soaps and handwashing stations in Nigeria. We also donated products like Always, Fairy, Gillette and Safeguard to frontline relief workers and communities in need across the region.

Vietnam

P&G Vietnam closely worked with Vietnam Red Cross and People’s Committee of Binh Duong to provide thousands of Safeguard soaps and handwashing liquid to support communities and people in need, as well as organizing hygiene training courses. We also supported the Vietnamese Fatherland Front Central Committee with cash donations, PPE for the medical frontline workers and P&G personal hygiene kits that included Ariel, Gillette, Head & Shoulders and Safeguard products for those staying in temporary government-provided quarantine residences.

COVID-19 Relief Efforts — Asia Pacific, Middle East and Africa

Nigeria

In Nigeria, we committed to providing more than $250,000 worth of humanitarian aid to support the Nigerian government in combating COVID-19. This aid included hygiene products, handwashing stations and PPE for frontline health care workers in all 36 states and the Federal Capital Territory. As part of this contribution, we also launched a nationwide media awareness campaign to promote handwashing amongst Nigerians.

South Africa

P&G South Africa stepped up during COVID-19 and donated $950,000 in cash and product to various organizations, including UNICEF, Department of Women, Youth & Persons with Disabilities and the Mamas Alliance. We also expanded our Always Keeping Girls in School program to not only provide young girls with access to sanitary pads but also food items and educational materials because we believe that nothing should get in the way of girls' education — not even COVID-19.

Kenya

In Kenya, we provided the government with more than $60,000 worth of PPE to help curb the spread of COVID-19. Across our Africa expansion markets, we provided the governments of Uganda, Cote d'Ivoire and Ghana with humanitarian intervention valued at more than $35,000.

P&G South Africa donated $950,000 in cash and product to various organizations.

We provided the government in Kenya with

$60,000+

worth of PPE to help curb the spread of COVID-19.

COVID-19 Relief Efforts — Greater China

Health care workers in China have been at the forefront of fighting the COVID-19 virus, forging new directions for others around the globe to follow. We were among the earliest donors, and we made our donations in waves to answer the evolving needs in a timely way at the frontlines.

Our P&G China team worked with long-time partners and provided product donations and financial aid worth millions of dollars. Our brands such as Always Discreet, Ariel, Braun, Crest, Gillette, Head & Shoulders, Olay, Oral-B, Pampers, Safeguard, SK-II and Whisper actively supported relief efforts and ensured continued access to products. The China team contributed to our vital P&G partners, the Wuhan Municipal Charity Foundation, the China Youth Development Foundation and One Foundation.

Ariel and Safeguard donated thousands of packages of laundry liquid, liquid hand soap and body wash sanitizers to hospitals, fire departments and communities. Head & Shoulders and Olay donated shampoo and skin care products, while Crest and Oral-B donated toothpaste and brushes to mobile hospitals in Wuhan. SK-II funded ventilators, while Always Discreet and Whisper donated sanitary products to support female doctors and nurses. Braun and Gillette provided shavers and razors for male medical workers.

In addition, the Pampers team reacted quickly to help the kids of health care workers on the frontline, donating diapers and wipes.

SK-II

In support of the global relief and recovery efforts around COVID-19, SK-II announced “WE STAND TOGETHER,” an initiative to support medical professionals and health care workers on the frontlines. It started with a partnership with the China Women’s Development Foundation and a donation of more than $290,000 and included ventilators and PPE for health care workers in Hubei, China. SK-II “WE STAND TOGETHER” was shared in Times Square, New York City, as a symbol of hope, encouragement and solidarity.

In addition, SK-II pivoted from its Olympics campaign “Beauty is No Competition” during the pandemic to share human stories of hope as part of its brand purpose #ChangeDestiny, which seeks to inspire women to overcome pressures and shape their own destiny. SK-II partnered with swimmer Ikee Rikako who shared her personal journey battling leukemia and finding strength and resilience in challenging times to give strength to everyone.

SK-II partnered with swimmer Ikee Rikako who shared her personal journey.

COVID-19 Relief Efforts — Latin America

Helping Our Communities and Our Health Care Professionals in Latin America

In Latin America, we focused our efforts on serving the most vulnerable communities and supporting frontline health care professionals. We donated more than $2 million worth of PPE to health care institutions and associations. We developed and launched the “Thank You Doctor” video to recognize their heroic efforts with thank you messages directly from our teams.

THANK YOU DOCTOR ↗

Argentina

P&G Argentina donated millions of products to vulnerable communities and people on the frontlines. This was done in conjunction with our key partners — United Way Argentina, Red Cross, Foodbank — and many other NGOs. This was the most significant contribution, done in record time, in P&G’s 30-year history in Argentina.

We were part of the most important social program in Argentina, #SeamosUno, where we donated our home care products to hundreds of thousands of families. We stepped up to provide much needed product donations, P&G Purifier of Water packets, virtual volunteering hours and financial support to help hundreds of women in vulnerable situations put their sewing skills into practice making face masks. Our brands also supported consumers by offering different activities, such as Pantene working with hair dressers and Pampers helping parents.

Brazil

P&G Brazil donated millions of dollars in products, hygiene kits and food baskets to vulnerable communities and frontline professionals. Donations were executed thanks to our strong partnerships with Red Cross, United Way, the São Paulo Government Secretary and Fundação Amazonas Sustentável.

Our brands also supported consumers by offering free workshops and courses online. Pampers offered parents ideas on how to play with babies at home during quarantine and an online baby shower platform; Oral-B Professional offered lectures with experts to help dentists with COVID-19 doubts; Downy offered yoga and dance lessons; and Gillette deodorant created a platform to help gym teachers with online classes. In addition, Always and Vicks donated more than $100,000 to support research and innovation in the context of the COVID-19 crisis.

Gillette

Gillette deodorant created a platform to help gym teachers with online classes.

COVID-19 Relief Efforts — Latin America

Chile

Through our NGO partner World Vision, P&G Chile donated thousands of hygiene and home products kits to health care personnel. The #HéroesSinCapa campaign helped with products from Ace, Always, Gillette, Head & Shoulders, Herbal Essences, Oral-B Pampers and Pantene to family health centers.

We also worked with World Vision on the "Feeding Hearts" campaign. The initiative sought to raise funds to support vulnerable households with food boxes.

In addition, each box had a book and a calendar developed by World Vision. The educational material contains suggestions for daily activities that seek to help children understand what the virus is and the importance of maintaining hygiene to avoid spreading it.

The Company also participated in the #YoTeCuido initiative, led by the Geriatrics Society, that benefitted health professionals. The goal of this program was to help doctors and health personnel from hospital centers across the country through the delivery of Gillette brand face shields and razors. Both donations sought to take care of the personnel who are focused on safeguarding the health of Chileans.

"We see it as very important to make this donation possible, since it is about reaching health centers with many difficulties and that, at the same time, have the mission of serving vulnerable families. It is also part of a global campaign by World Vision called #HéroeAnónimo, which highlights worldwide the work of all the people behind an emergency, coinciding with that of P&G."

—Johanna Montero, Country Manager of World Vision Chile

Colombia

When Colombia needed to reopen hospitals, we partnered with government institutions and our trade associations to help. We donated detergent and shaving products for hospitals. Also, through the National Food Bank, we donated products to the elderly and vulnerable population.

Head & Shoulders donated PPE to HCPs and shared supportive messages from consumers.

COVID-19 Relief Efforts — Latin America

Head & Shoulders #CabezaEnAlto

Head & Shoulders decided to shift its campaign, #HeadHeldHigh, to support Ecuador and Panama health care professionals (HCPs) during the COVID-19 crisis. Through social media, Head & Shoulders invited its consumers to send positive messages to HCPs in those countries and invited local artists for virtual live concerts to continue driving awareness of the campaign.

For each consumer post with the #CabezaEnAlto hashtag, Head & Shoulders donated PPE to HCPs. Thanks to so many supportive messages from consumers, we exceeded our goal and donated more than 2,000 pieces of PPE in Panama and 1,400 in Ecuador.

#HEADHELDHIGH ↗

In Mexico, Head & Shoulders helped by donating the equivalent of more than 1,300 protective kits for HCPs through our disaster relief partner CADENA and invited consumers to join and donate a peso to match each one donated through the program. Mexicans helped us raise enough money to buy approximately 330 more protective kits and protect more than 1,630 health care workers.

HÉROES EN MÉXICO ↗

Peru

During the 2019 Pan American Games, the Villa Panamericana in Peru was home to hero athletes. Due to the pandemic, it became home to COVID-19 patients and heroic health care workers. As the situation in the country became critical, the accommodations had to be adjusted quickly but required many resources to work properly. To help, we gathered our brand teams and in less than 48 hours we provided three months worth of hygiene and cleaning products from Ariel, Gillette, Head & Shoulders, Old Spice, Oral B, Pantene and Venus.

In Peru, we donated products from brands like Ariel, Gillette, Head & Shoulders, Old Spice, Oral B, Pantene and Venus.

Habitat for Humanity

P&G's Habitat for Humanity Partnership

P&G has worked with Habitat for Humanity around the world for more than a decade. Throughout that time, the foundation of our partnership has been the generous spirit of our employees, who embrace Habitat's mission of bringing people together to build homes, communities and hope. By partnering with the homebuyers, Habitat uses shelter to help build strength, stability and self-reliance, creating a hand up to a better life.

Many plans for our employees to help build homes were canceled due to the pandemic. However, before the pandemic hit, we brought to life a number of important projects in Brazil, Indonesia, Kenya, Mexico, Romania, Thailand, Vietnam and our global headquarters in Cincinnati. We also continued to support Habitat financially.

P&G's partnership has helped sustain Habitat for Humanity of Greater Cincinnati through the pandemic and has helped continue a legacy of racial justice and inclusion. Habitat was founded on a deep belief of racial collaboration and equal opportunity for homeownership, and its work continues to address longstanding inequities.

Habitat homeowner Kiki exemplifies the families whose lives are improved through P&G's support. A mother of four, Kiki works at Cincinnati Children's Hospital Medical Center. She is most thankful for her new home because her youngest daughter, a 1-year-old with health issues, will struggle to learn to do things like walk on her own. Kiki wanted a home with a first-floor bathroom and bedroom to make caring for her daughter easier. She now has a home that meets all of her children's needs and is looking forward to raising her "miracle baby" in the new home with her siblings.

In Thailand, P&G engaged the local community and Habitat for Humanity to create a new house made from plastic waste. Employees teamed up with local government, teachers and students to clean a local beach. The plastic waste collected was added to more than 10 tons of material to be upcycled into pellets used to build a house. The intent was to help the local community and the environment, while educating children on the importance of sustainability.

We also partnered with Habitat for Humanity in Kenya to build a shelter for economically disadvantaged girls at high risk of gender-based violence in rural Kenya. The building provides a home to many girls who use the shelter as a safe place to learn and pursue their dreams. The community, including the girls and their parents, elders and government representatives, commissioned the facility last year.

Regional Impact — North America

Helping Families Thrive in P&G's Backyard

United Way of Greater Cincinnati, with P&G's strong financial and volunteer support, brings together resources to tackle deep-rooted problems throughout Greater Cincinnati. United Way changes systems and creates new models of support, achieving results no one entity can achieve on its own. United Way's core efforts help families meet their basic needs and achieve financial stability, pursue quality education opportunities and access services promoting strong physical and mental health. Last year alone, United Way handled 136,000 requests for food, housing and other services through its 211 resource and referral line. The organization's work led to nearly 2,000 children enrolling in quality early childhood education programs, more than 10,000 individuals accessing regular health care and almost 10,000 families maintaining stable housing for at least a year. P&G, along with our employees and retirees, made the single largest contribution to the 2019 Cincinnati United Way Campaign, nearly $10 million, of all Cincinnati workplace giving campaigns.

We are United Way's single largest contributor with nearly

$10 million

donated in 2019.

Just as important, our employees volunteer, serve on United Way-related boards and provide critical advice and counsel. This year, P&G CEO David Taylor is leading United Way's annual campaign, promising to help the community recover and revitalize from COVID-19.

Flying High

Arlene has a rare form of cancer, and she needs to travel hundreds of miles to Boston for her treatments. In May 2020, due to COVID-19, this journey quickly became more complicated. That's when P&G's Flight Operations Team, with the help of Corporate Angel Network, arranged for Arlene to fly to Boston roundtrip on a private P&G jet.

Arlene appreciated the lift. "I was treated like a VIP. The kindness and thoughtfulness of the flight crew, physical comfort, cleanliness, sense of security in the aircraft and the speed of trip was well beyond anything I had experienced previously in any form of travel in my lifetime. This experience is especially valuable in my world of complete uncertainty, always achy feeling with other less-than-desirable physical feelings from these chemical treatment effects."

Since 1989, P&G has partnered with Corporate Angel Network to provide private air travel for cancer patients like Arlene.

Canada

As the kick-off to our P&G Gives Back employee engagement campaign, P&G Canada hosted our third annual Park Clean-Up event. Hundreds of Toronto employees cleaned up a local park, which included removing invasive species and planting native wildflower and grasses to improve biodiversity in the region and help restore essential wildlife habitat.

Canada employees also worked with our longstanding partner Global Medic and helped pack more than 50,000 personal hygiene kits that are distributed to Canadians in need at food banks, shelters and other community organizations.

P&G and Our Brands Tackle Bias Around the Globe

Always and Whisper Work to #EndPeriodPoverty and Keep Girls in School

Lack of access to period products is often referred to as 'period poverty,' and it causes girls to miss school, sports and other developmental experiences which can limit girls' confidence and potential far beyond puberty. As a brand that has championed girls' confidence for more than 35 years, Always launched the #EndPeriodPoverty campaign to raise awareness of the issue and encourage people around the world to take action.

France

Always #EndPeriodPoverty proved to be a strong campaign in France with a real impact. In partnership with Dons Solidaires, the campaign was executed with a call to action "1 pack = 1 pad donated" to keep girls in school. Millions of pads were donated in the second wave of the campaign in 2020.

#EndPeriodPoverty campaign raises awareness of 'period poverty' and continues to help girls stay in school.

Argentina

Along with Ruta 40, a local NGO that provides resources to ensure that students in rural schools have a quality education, Always donated one additional product for every pack of feminine pads bought in store. The donations went to girls in different schools across the country who were forced to skip classes because they couldn't afford feminine care products, impacting their future. In six months, more than two million products were donated, benefitting almost 15,000 girls in the most vulnerable regions of Argentina.

India

Whisper has been leveraging its voice to challenge societal barriers to menstrual hygiene in the country through path-breaking campaigns like #TouchThePickle, #SitImproper and #WhispersBreakSilence. Building on this, Whisper initiated a new campaign #KeepGirlsInSchool to prevent girls from dropping out. As part of this campaign, Whisper aimed to create awareness on how, even today, girls across India drop out of school once they hit puberty. The campaign brought to light the fact that one in five girls drop out of school each year, and many don't even notice.

During the India Economic Summit by the World Economic Forum in October 2019, we led a conversation on 'Ending Menstrual Taboos.' We also announced our commitment to double the reach of our menstrual hygiene program and educate more than 50 million adolescent girls on menstrual hygiene by 2022.

Central America and the Dominican Republic

The #EndPeriodPoverty campaign was launched in Panama, Costa Rica, Guatemala and the Dominican Republic to deliver sanitary pads. The program also featured health, hygiene, confidence and self-esteem classes for girls at puberty.

Always #EndPeriodPoverty made the decision to direct part of its donation to support vulnerable girls and women during the COVID-19 crisis and help them continue to grow and get education at home. The donations were made through United Way in the Dominican Republic, Guatemala and Panama and through Hogar Siembra y CADENA in Costa Rica.

P&G and Our Brands Tackle Bias Around the Globe

Gillette Urges Men to Show Their Vulnerability

In 2019, Gillette launched its #ShavingStereotypes movement to challenge and redefine gender stereotypes prevalent in Indian society. In its first edition, Gillette showcased the story of two sisters, Jyoti and Neha Narayan, known as the 'Barbershop Girls of India,' who are inspiring the next generation of men by redefining gender stereotypes.

Taking the movement further, this year, Gillette asked the question—'Why don't men show their tears?' This challenges the enduring stereotype on why men are taught to not show their emotions because it makes them seem weak. Through the heartfelt story of Lt. Col. Manoj Kumar Sinha, SM (Ret), the brand paves the way for men to rethink their notions of masculinity and strength. Gillette aims to play a role in influencing culture and set the right standards for the boys of today to be men tomorrow.

MAN ENOUGH ↗

Olay Declares Commitment to Zero Skin Retouching

Women constantly face conflicting expectations about their outward appearance. In fact, in the U.S., 40% of women surveyed said they felt beauty advertisements impart unrealistic expectations, making it unclear what is actually achievable.

In recognition of this, Olay declared a commitment to zero skin retouching in all of its advertising materials in the U.S. and Canada. The brand introduced the "Olay Skin Promise" logomark, which will appear on their ads to signify the skin of the women featured has not been retouched. Olay's Skin Promise will expand to all advertisements across print, digital, TV and out of home by 2021.

OLAY SKIN PROMISE CAN'T RE-TOUCH THIS

Olay is committed to zero skin retouching in all of its advertising materials in the U.S. and Canada.

Olay also rolled out these guidelines to all influencer partners of the brand, doing their part to fill social feeds with images of courageous women telling the stories of their strong skin.

The Olay Skin Promise debuted with the "My Olay" print campaign, in which Busy Phillips, Denise Bidot and Lilly Singh were featured completely unretouched, baring their skin au naturale.

Olay Disk Refreshed

Consumers told us that the caps of Olay jars were difficult to open. In response, our Olay team gathered a diverse team of experts, operators and consumers with impaired vision or impaired fine motor skills, including our Company Accessibility Leader Sam Latif. The team realized that this was not a cap issue but rather a cover disk problem.

The team surveyed designs, made prototypes and evaluated options with a goal to understand and address as many pain points as possible. As a part of the design assessment, the Cambridge exclusion calculator was used to measure the visual, dexterity and cognitive skills required to use our packaging.

Initially, it was hard to imagine such a small change having noticeable impact on the consumer experience, but the results of the new disk, designed to be more inclusive among consumers with low dexterity and/or low vision, is both more intuitive and easier to open.

PARTNERS & COMMUNITIES

Stepping Up Our Ongoing Efforts to Advance Racial Equality for All

For years, we have used our voice as a leading advertiser to shine a light on inequality, highlight bias and spark dialogue that leads to understanding and action with award-winning short films like "The Talk" and "The Look." We've also brought companies together for collective action under our Take On Race coalition.

Recognizing the moment of urgency in our society highlighting systemic inequalities, P&G and our brands stepped up our ongoing efforts to advance equality for all people and especially at this moment for Black and Brown Americans. We have highlighted the disproportionate impact of COVID-19 on Black and Hispanic communities in America with the films "Circumstances" and "Estamos Unidos" and have sponsored fundraising and relief efforts to help those disproportionately affected by the pandemic. We established the P&G Take On Race fund to help fuel organizations that fight for justice, advance economic opportunity, enable greater access to education and health care and make our communities more equitable. The P&G Take On Race fund supports larger, established organizations in North America like the NAACP Legal Defense and Education Fund, YWCA Stand Against Racism and the United Negro College Fund. It also includes smaller organizations that mobilize and advocate, such as Courageous Conversation and groups that hold our elected officials more accountable.

We continued our series of thought-provoking films on bias and racism with "The Choice," which invites the often-silent majority to become allies, advocates and activists to end racial inequality. The film is accompanied by an extensive web-based resource at pg.com/takeonrace giving people a place to start the journey of transforming equality from a dream into a reality. Together, we can make real lasting change when we actively work to prevent, address and rectify racial bias—individually and collectively.

THE CHOICE ↗

Stepping Up Our Ongoing Efforts to Advance Racial Equality for All

¡Estamos Aquí, Estamos Unidos!

P&G aspires to be a force for good and force for growth for Hispanic American employees, consumers and communities. We strive to provide immediate relief when needed, and to tackle the barriers that get in the way of progress, equality and inclusion. This longstanding commitment started over half a century ago and is more important than ever. This year, P&G joined forces with We Are All Human Foundation to kick off the "Hispanic Star Time of Action," an initiative aimed at bringing together individuals and corporations to benefit Hispanics affected by COVID-19, by donating, volunteering or sharing information for faster recovery. This initiative was kicked off in May and continued through Hispanic Heritage Month. To support the effort, P&G produced and helped launch the film "Estamos Unidos." The film illustrates the vital roles that Hispanic Americans are playing during COVID-19 and invites everyone to join the Hispanic Star movement. The Hispanic Star Alliance brings together over 200+ Hispanic organizations and top leaders, over 175+ companies who signed the Hispanic Promise, 5000+ ambassadors ready to take action, and 24 (and growing) local activation hubs across the country working together for bigger, faster impact. Our Estamos Unidos campaign helped strengthen P&G's partnership with leading non-profit organizations providing relief to Hispanic American essential workers by supporting Hispanics in Philanthropy, United Farm Workers, Justice for Migrant Workers, the Dolores Huerta Foundation and Hispanic Star. Our support helped power 15 activation hubs across 75 cities and mobilize more than 2,000 volunteers. Across these efforts, we have helped raise more than $2 million dollars. We will keep helping and empowering the Hispanic community with our network of partners across the country so that—sooner rather than later—they can be ready to shine, again.

¡ESTAMOS UNIDOS!

P&G Canada Matches up to $1 Million for CanadaHelps Black Solidarity Fund

As part of ongoing efforts to advance equality for all people, especially for Black Canadians who face systemic racism and biases, P&G Canada and our brands stepped up to match donations to the CanadaHelps Black Solidarity Fund, up to $1 million Canadian dollars. This donation will help support organizations fighting for justice, advancing economic opportunity, enabling greater access to education and health care and making Canadian communities more equitable.

CANADAHELPS

P&G Canada and our brands stepped up to match all donations to the CanadaHelps Black Solidarity Fund, up to $1 million Canadian dollars.

Removing Barriers to Women and Girls' Advancement

LEADing Partnerships to Advance Gender Equality

As a founding partner and longstanding supporter of the Leading Executives Advancing Diversity (LEAD) Network, we joined forces with other corporations to actively attract, retain and advance women in the retail and consumer goods industry in Europe. LEAD is a platform for exchanging ideas, best practices and inspiration to help others find solutions to challenges they might be facing. We are driving our partnership with the LEAD Network in Germany, Netherlands, Spain, Switzerland, Turkey and the UK. This year, two new chapters were established in France and Poland. We are committed to playing our part in driving change across the world of business, starting with our own industry.

LEAD NETWORK
Leading Executives Advancing Diversity

We joined forces to actively attract, retain and advance women in the retail and consumer goods industry in Europe.

Opening New Opportunities for Girls in Tech

As a corporate partner of Girls Who Code since 2019, we are helping to close the gender gap in technology and change the image of what a programmer looks like and does. We are committed to advancing gender equality by removing barriers to STEM education for girls and economic opportunities for women in STEM fields.

During 2020, we sponsored Girls Who Code After School Clubs and hosted a virtual Girls Who Code Summer Immersion Program. Through the free, two-week program, a group of almost 30 girls from 11th and 12th grades learned about computer science, gaining exposure to tech jobs and joining a national sisterhood of girls who are using computer science to become change-makers.

P&G CIO Vittorio Cretella urged program participants to consider majors in Information Technology, Information Systems, Computer Science or Information Science, where females remain vastly underrepresented. Cretella encouraged the girls to be open to the more creative aspects that careers in technology can provide. "What students learn today in the classroom may become obsolete but what will not change is their capability to learn, be agile and curious to explore solutions."

OLAY

With every mention of #MakeSpaceForWomen on Twitter, Olay donated $1 (up to $500,000) to Girls Who Code.

During this year's Super Bowl commercials, Olay partnered with Girls Who Code and five fearless women: Busy Philipps, Lilly Singh, Nicole Stott, Taraji P. Henson and Katie Couric to prove there's enough space … in space … for women. With every mention of #MakeSpaceForWomen on Twitter, Olay donated $1 to Girls Who Code up to $500,000.

Removing Barriers to Women and Girls' Advancement

TIME and P&G Reveal 100 Women of the Year

In line with our aspiration to build a world free from gender bias, and in honor of International Women's Day, we partnered with *TIME* and award-winning filmmaker Alma Har'el on the groundbreaking 100 Women of the Year project, spotlighting influential women from 1920 to present day who made tremendous contributions to humanity but were often unrecognized and overshadowed throughout history.

To recognize these women, *TIME* editors embarked on a historic project and selected a woman to represent each year from 1920 to 2020, and then created a *TIME* cover to shine a light on these extraordinary women who deserve their place in history.

100 WOMEN OF THE YEAR

Seneca's 100 Women to Hear and Getting to Equal Podcasts

Together with the Seneca Women Podcast Network, iHeartRadio and iHeart Podcasts, we launched #Senecas100WomentoHear, a podcast that celebrates 100 diverse women who have shaped the present and who are designing our future. The first episode recognized women's rights activist Sojourner Truth followed by an amazing line up of speakers, including Meghan, The Duchess of Sussex; Madeleine Albright, the first woman Secretary of State; soccer legend Abby Wambach; activist, educator and writer Brittany Packnett Cunningham; Co-Founder and CEO of All In Together Lauren Leader, and many more. To learn from these inspiring women, listen here.

As part of the Seneca Women Podcast Network, Carolyn Tastad, Group President—North America and Chief Sales Officer, and Deanna Bass, Vice President of Global Equality & Inclusion, hosted a series of provocative conversations on leadership. The episodes on "Getting to Equal" are part of the Seneca Conversations on Power and Purpose podcast and help listeners build an action plan for boosting women to 50% representation in leadership ranks.

Removing Barriers to Women and Girls' Advancement

Women's Forum for the Economy and Society

The Women's Forum is dedicated to highlighting women's voice and perspective on global issues and solutions. As a strategic partner of the Women's Forum for the Economy & Society, P&G plays a leading role in the #Women4Business Daring Circle, a collaborative effort with WEConnect, U.N. Women and other partners of the Women's Forum. This coalition aims to build the foundation for supplier diversity in Europe and the missing infrastructure to support women-owned businesses to grow and get more visible to corporate buyers and government. Organizations from multiple industries also attend to help create more diverse and gender responsive supply chains, serving as an accelerator for women's economic empowerment.

At the 2019 Women's Forum Global Meeting, we engaged with a variety of stakeholders and employed a range of initiatives to help break the barriers and myths that hold back women in the workplace and enable greater economic empowerment. From inclusive parental leave policies to MARC™ dialogues, we discussed how men's engagement can accelerate closing the gender gap inside and outside the workplace. We also showcased our continued journey to shift mindsets through advertising and media, with our hero brands Gillette and Venus.

WOMEN'S FORUM RECAP VIDEO ↗

WOMEN'S FORUM IN PARIS ↗

WEE FARES SAYEGH VIDEO ↗

P&G UK Supported Lesbian Visibility Week

We supported the launch of DIVA's Lesbian Visibility Week and The Visible 100 list, published in *The Guardian,* which celebrated lesbians and the wider LGBTQ+ community, as well as showing solidarity with all women in our P&G family.

Our Chief Equality & Inclusion Officer, Shelly McNamara, was featured on The Visible 100 list as an influential leader in the LGBTQ+ space, given her role in shaping culture and policies and her leadership to promote greater diversity inside and outside of P&G. Shelly was also featured in one of DIVA's 'TED Style Talks' released over the week, giving her a platform to talk about her own personal experiences with visibility and to outline her experiences and E&I commitments at P&G.

The week also gave P&G a platform to show important ongoing work, both supporting and celebrating the LGBTQ+ community and showing themselves as an ally to their employees and broader communities.

Be Seen. Be Heard. Be Proud.

P&G Explores LGBTQ+ Visibility in Advertising With "They Will See You"

Imagine living in a world where your story isn't being told. Never seeing yourself reflected in people on TV as they navigate life. Worse yet, never seeing you or your family represented in commercials as people practice daily routines. It could feel as if you didn't exist. This has been the reality for people in the LGBTQ+ community for decades. Only in the last few years have there been steps toward LGBTQ+ representation in advertising, but there is still work to be done.

In 2019, we ran a commercial for Gillette that featured a transgender man learning to shave from his father. It was a groundbreaking depiction of a universal right-of-passage, and many LGBTQ+ activists applauded the ad. Others expressed concern about brands jumping on the bandwagon inauthentically. The questions they asked encouraged us to examine our intentions and ensure that we didn't view this advertisement as a one-time opportunity to represent the experiences of transgender men. It's not always easy to have these conversations in a corporate environment, but we know that visibility and proper representation matters. In the short film, "They Will See You," we explore the history of LGBTQ+ advertising and meet inspirational people whose lives have been impacted by seeing their stories represented.

Over the past decade, the number of brands featuring LGBTQ+ people in advertising, participating in Pride parades or publicly showing their support of the LGBTQ+ community has increased dramatically. Despite this increase in LGBTQ+ support, LGBTQ+ people remain substantially underrepresented in advertising.

By speaking with a diverse range of people representing different points of view, we examined the role of representation, the history and challenges of LGBTQ+ representation in advertising and how visibility of the community has an impact on the lives of LGBTQ+ people and communities where they live.

We partnered closely with GLAAD, the Transgender Chorus of LA and local LGBTQ+ people to share their perspectives and stories—representing all points of view and engaging in open dialogue.

This follows P&G award-winning films produced with Great Big Story—"The Words Matter" and "Out of the Shadows" which looked at the history of LGBTQ+ equality inside the Company to now examine the Company's role in being a leader for inclusion, responsible advertising and LGBTQ+ inclusion.

THEY WILL SEE YOU ↗

As the number of brands that include LGBTQ+ themes and representation increases, we continue the conversation about how we can best support the community, while learning from our own to create a better world for those around us.

Be Seen. Be Heard. Be Proud.

Can't Cancel Pride Raises Visibility and Funds

Pride Month gives millions of traditionally marginalized people the opportunity to come together every year in an unabashed celebration of who they are. Pride celebrations give voice and visibility to those who have often been overlooked and oppressed, and who—despite great strides—still struggle for equality.

COVID-19 not only led to the disruption of 2020 Pride events which serve as a lifeline to millions of marginalized LGBTQ+ people but also had a damaging effect on fundraising efforts LGBTQ+ organizations rely on to survive.

P&G and our brands created "Can't Cancel Pride: COVID-19 Relief Benefit for the LGBTQ+ Community" as a virtual relief effort to help raise visibility and funds for LGBTQ+ communities most impacted by COVID-19. The livestreamed event was hosted by iHeartMedia on-air personality Elvis Duran and leading LGBTQ+ activist Laverne Cox. Four million people tuned in, and the event featured today's biggest names in culture and entertainment, including Adam Lambert, Big Freedia, Billy Porter, Katy Perry, Kim Petras, Melissa Etheridge, Sia, Ricky Martin, Kermit the Frog, Matt Bomer and Neil Patrick Harris.

More than $4 million was raised to benefit six LGBTQ+ charities: The Trevor Project, GLAAD, Outright International, CenterLink, Sage and the National Black Justice Coalition.

Creating Access and Opportunities

P&G Employees Volunteer to Be Their Eyes

As P&G steps up to support communities around the world, we want to be as inclusive as possible. Together with our charity and broadcast partners for the special COVID-19 relief events Global Citizen's One World: Together At Home and BET Saving Our Selves, we joined forces with Be My Eyes—a unique platform which connects sighted volunteers with the blind and low-vision community to help navigate everyday life.

Thanks to passionate P&G colleagues who volunteered to provide personalized live audio description, people with low and no vision were able to follow and enjoy these entertaining programs using the Be My Eyes app. P&G volunteers were on call, ready to describe anything users wanted to know about the event. They read the lineup, helped access streams and content and answered questions about what was going on in the broadcast.

This partnership is one example of how our employees are stepping up as a force for good. We believe there is always a better, more innovative way to create a more inclusive environment for everyone. That's why we're focused on creating superior experiences with our brands, products and communication that are accessible by everyone.

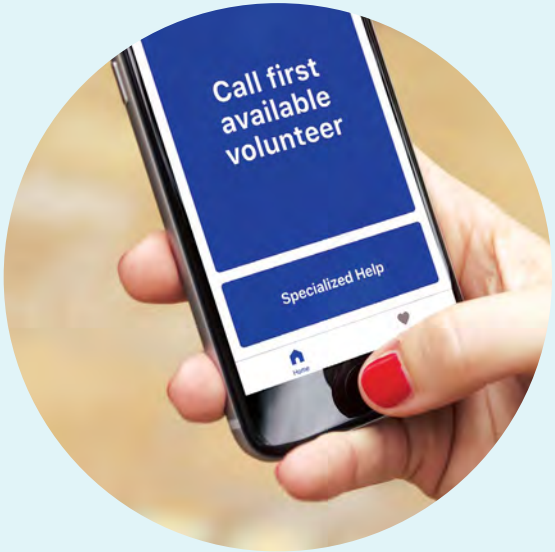
"There were over 10 volunteers assisting me through the eight-hour concert," one of the Be My Eyes users said. "Describing from the first opening songs to the last which were both tearful moments of joy and connection for me! Almost like a virtual family in my home. The best night out 'in.'"

—Be My Eyes User

"This experience provided a lot of insight on the daily lives of people who are blind or low vision. It helped me realize that I still have so much to learn as an ally of people with disabilities."

—Be My Eyes Volunteer

be my eyes



We believe there is always a better, more innovative way to create a more inclusive environment for everyone.

Creating Access and Opportunities

Partnerships to Promote People with Disabilities

In Spain, we collaborated with Fundación ONCE "Oportunidad al Talento" program to promote education and access to knowledge for young university students with disabilities. More than 100 grants were awarded to students with disabilities as a result of the collaboration of more than 20 companies including P&G. We also partnered with Randstad's program Integrados to help facilitate access to employment for people with disabilities, working with them through Ability Campus. Thanks to our support and commitment, Randstad Foundation in Madrid reached out to more than 1,000 people.

Supplier Diversity for Equality

Every year since 2008, P&G has spent more than $2 billion with diverse-owned businesses globally. Despite the supply chain challenges in 2020, the team rallied together and surpassed the two billion total again and added 21 diverse-owned suppliers to our supplier ecosystem. We have introduced a new supplier for a corporate call center, diverse-owned agencies and a chemical manufacturer for our Fabric and Home Care brands. It takes a lot of work to make this happen. Year after year, our Purchases colleagues work with all functions to grow current diverse suppliers and bring new ones onboard. We have a passionate group of people that invest even more time attending conferences and events to meet with hundreds of businesses, and then they introduce the best of who and what they find to our buyers. We are constantly seeking businesses that can add unique value to P&G and our brands.

P&G's Supplier Citizenship team also contributed to several campaigns focused on helping small and diverse-owned businesses rebuild after COVID-19.

This included the Cincy Card Connection, in collaboration with the Cincinnati Center City Development Corporation (3CDC) to find new ways to support local businesses in the hometown of our global headquarters, Ohio Minority Business Enterprises (MBE) with certification costs, and the National Minority Supplier Development Council (NMSDC) "In This Together" campaign to help expedite recovery efforts within the Black business community. We know it is not just about working with diverse-owned businesses that have scale for our global brands, but also investing in the pipeline of smaller businesses to help them get experience with small opportunities, teaching curriculum on business strategy and leadership, and connecting them with peers and partners who could also utilize their products or services.

This is a team effort across all functions, being led from the top, to ensure our supply chain and external ecosystem also reflect the diversity of our consumers to meet the diverse business needs we have every day, everywhere.

Environmental Sustainability

At P&G, environmental sustainability is embedded in how we do business. We have a responsibility to make the world better—through the products we create and the positive impact our brands and Company can have in communities worldwide. We've established ambitious goals to minimize our environmental footprint, to innovate with the best and safest ingredients from both science and nature and to create products that make responsible consumption irresistible for people everywhere.

Environmental Sustainability

Message from Virginie Helias

2020 Goals

Ambition 2030

Brands

Packages that Use Less, Recycle or Refill More

Brands Help Save Energy at Home

Water-Efficient Products

Innovating for More Efficient Solutions

Building Even Greater Trust Through Transparency, Ingredient Innovation and Sharing Our Safety Science

Supply Chain

Climate & Energy

Transportation

Water

Waste

Striving for Circular Solutions

Partnering with Suppliers

Forestry

Palm Oil

Society

Keeping Plastic Waste Out of the Environment

Protecting Water for People and Nature

Climate

Employees

Tracking Our Progress

Facilities/LEED

Environmental Resource and Waste Summary

Global Measurement and Additional Operational Data

VIRGINIE HELIAS
Chief Sustainability Officer

Message from Virginie Helias

Much has changed in our world this year. The global pandemic has forced us to adjust our habits—spending more time at home where we're consuming more electricity, accumulating more waste and using more water. While these changes were necessary, they presented an opportunity for all of us to reevaluate habits and routines in the home.

Studies during the pandemic show that a majority of people in the U.S. and Europe would value help from brands on ways to be more environmentally friendly at home. Consumers are demonstrating a renewed focus on maintaining a healthier and more sustainable lifestyle for the long-term—one that can positively impact our home, our community and our planet.

While our world has drastically changed, P&G's commitment to sustainability has remained strong. We are focused on developing innovations and products that make responsible consumption irresistible. We continue to reduce our footprint and strive for more circular approaches in our supply chain. We're building partnerships with external organizations to combat some of the most challenging and complex issues we face today. And most importantly, our employees are committed to ensure that sustainability is built into their work, not bolted on.

Our consumers drive us each day to be a force for good and a force for growth. We are committed to helping them through this time. While I can't predict what lies ahead, I am confident that our employees, our Company and the partners we've joined forces with will accelerate progress to protect our planet, our home.

2020 Goals

In 2010, P&G declared a set of goals and commitments to reduce our environmental footprint across climate, water and waste. Since then our business has continued to grow, while our teams have developed smarter, more efficient ways to operate. As we close out 2020, we are proud to report that 14 out of 16 goals we set back in 2010 have been achieved. For the two goals we did not achieve, our efforts still drove significant progress—reducing packaging material usage by more than 200,000 metric tons and reducing energy consumption by 19%, while in the process saving hundreds of millions of dollars.

We targeted a 30% reduction in Scope 1 & 2 GHG emissions by 2020, and we overdelivered by achieving a

52% reduction.

CLIMATE

Ensure 70% of machine loads are low-energy cycles

This goal was achieved in 2019 when we reported 70% of machine loads were being done in low-energy cycles.

Reduce energy use at P&G facilities by 20% per unit of production by 2020

P&G was able to reduce energy use per unit of production by 19%. While this was just short of goal, we saved hundreds of millions of dollars on our energy conservation efforts in the process.

Reduce truck transportation kilometers by 20% per unit of production

This goal was achieved several years early, and we reduced kilometers by more than 25%.

Reduce absolute greenhouse gas (GHG) emissions by 30% by 2020

P&G was able to reduce absolute GHG by 52%. We significantly overdelivered on this goal by accelerating efforts on renewable electricity.

Ensure plants are powered by 30% renewable energy

P&G was able to reach 31% renewable energy. This result was a combination of reducing our overall energy use while increasing our use of renewable energy sources.

Implement palm oil commitments

We achieved our 2020 goal of 100% Roundtable on Sustainable Palm Oil (RSPO) certified for all palm oil and palm oil derivatives. We're on track to deliver 100% RSPO for palm kernel oil and palm kernel oil derivatives used in our brands by the end of 2021, 12 months ahead of our previous commitment.

Have 100% of the virgin wood fibers used in our tissue/towel and absorbent hygiene products be third-party certified by 2015

This target was achieved in 2015, and we have maintained 100% certification since that time.

Create technologies by 2020 to substitute top petroleum-derived raw materials with renewable materials as cost and scale permit

This target was achieved in 2018 when we announced we had developed the capability to substitute our top petroleum-derived materials (plastic resin, cleaning agents and acrylates) with renewable materials.

2020 Goals

WATER

Provide one billion people with access to water-efficient products

In 2019, we achieved our goal to provide one billion people with access to water-efficient products. The end of the decade doesn't mean the end of this important work. P&G brands, like our Waterl<ss hair care brand, will continue to look for opportunities to help consumers reduce in-home water use.

Reduce water use in manufacturing facilities by 20% per unit of production with conservation focused on water-stressed regions

P&G has exceeded this goal since 2015. This past year, P&G achieved a reduction of 27% per unit of production.

WASTE

100% of plants achieve zero manufacturing waste to landfill by 2020

This goal was achieved in 2020. We estimate that the cumulative cost savings from this effort was more than $2 billion.

Have 100% of our paper packaging contain either recycled or third-party certified virgin content by 2020

We achieved 99.5% with plans in place to address the remaining small fraction (0.5%) of our supply. We will continue to monitor and report the status.

Reduce packaging by 20% per consumer use

We have avoided the use of more than 200,000 metric tons of packaging since 2010. While we consider this a success, we also acknowledge this is only a 12% reduction. Market driven headwinds negatively impacted our results. This included customer requests for lower case counts that increased the amount of corrugate per consumer use in some markets. Optimizing our packaging designs will remain a key focus going forward.

Double use of recycled resin in plastic packaging

We achieved this goal in 2020, using 52,800 tons of recycled resin, which exceeded our target level of 52,000 tons.

Ensure 90% of product packaging is either recyclable or programs are in place to create the ability to recycle it

This goal was achieved in 2019. We will continue to report progress versus our 2030 goal of 100% recyclable or reusable packaging globally.

Conduct pilot studies in both the developed and developing world to understand how to eliminate landfilled/dumped solid waste

We have implemented a wide range of pilot studies and continue to work in collaboration with many organizations to drive progress towards our 2030 goals on packaging and waste.

With 10 years of progress and

14 of 16 goals achieved,

there's still more work to do.

Ambition 2030

Today, we have new ways to measure the impact of our actions and new tools and technologies to manage how we affect the environment. We also have years of experience that help us refresh our approach to environmental stewardship and evolve what it means to be “environmentally sustainable.” In 2018, we took a hard look and refocused our energy toward 2030, with a new set of goals and an embrace of new practices intended not just to reduce our footprint and conserve precious resources, but to help restore the world, ultimately leaving it better than we found it.

BRANDS

Use the power of innovation and our brands to enable sustainable lifestyles and drive positive impacts

- 100% of our leadership brands will enable and inspire responsible consumption.
- 100% of our packaging will be recyclable or reusable.
- We will reduce our use of virgin petroleum plastic in packaging by 50%.
- We will build even greater trust through transparency, ingredient innovation and sharing our safety science.

BRANDS

Brands

Information on our leadership brands' efforts to enable and inspire responsible consumption can be found here:

BRAND 2030

Fairy Turkey Calls for No Food Waste

Fairy recognizes the important role it plays for families, the food culture, and environmental sustainability in Turkey, launching a new social responsibility project called "No Waste."

Globally, one-third of all food produced goes to waste. When food goes to the landfill and rots, it produces methane—a greenhouse gas even more potent than carbon dioxide. Food waste also threatens water resources when trash makes its way through rivers and oceans.

Fairy Turkey celebrated its 10th anniversary by supporting the fight against food waste and giving back to the community.

In light of this, Fairy celebrated its 10th anniversary by supporting the fight against food waste, educating consumers and other stakeholders on food sustainability and how to reduce food waste.

Fairy Turkey is helping the Food Rescue Association collect food surplus in supermarkets and donating it to people in need. So far, donations have allowed the association to double their logistics capacity, resulting in help for 660,000 people in need.

We are also giving back to the community as a part of our anniversary celebration. We donated food baskets to 10 million families helping approximately 50 million people during Ramadan with Fairy products.

Embracing Responsible Beauty

As a company serving consumers around the world, our responsibility is to help people understand what to look for and why. This year our Beauty brands declared a set of intentional choices—five interconnected guiding principles—to address the needs of consumers across quality and performance, safety, sustainability, transparency, and equality and inclusion. This conviction is what provides clarity to our teams and our consumers and ensures we are a force for growth and a force for good in the world.

Click here to learn more about our Responsible Beauty approach, our goals, our contributions, our partners and our brands in action.

RESPONSIBLE BEAUTY APPROACH ↗

43+ tons

of diaper waste have been collected for recycling.

BRANDS

Brands

Pampers: Recycling Used Baby Diapers

Diaper recycling technology has been developed by FaterSmart, a joint venture of P&G and Angelini in Italy. It is operational in Italy, and we are exploring how to expand in other countries. For example, we are running a diaper waste collection pilot in Amsterdam in partnership with the municipality and others. We placed 12 smart bins near day-care centers and drug stores in three neighborhoods in Amsterdam. Parents can register for the program via a new Pampers recycling app.

Since the start of the program in 2019, more than 600 families have registered and joined. In total, more than 43 tons of diaper waste—equaling more than 200,000 diapers—have been collected for recycling. It is recognized and funded by the E.U. through the Bio-Based Industries (BBI) project, EMBRACED.

The diaper waste collection pilot in Amsterdam was honored with the AIM Nudging For Goods Award 2019. AIM is the European Brands Association, and awards brands and programs that promote the “Nudging for Good” concept. This recognition inspires us to do more—we are committed to launch diaper recycling in 10 cities by 2030.

AIM NUDGING FOR GOOD AWARD ↗

Pampers

Pampers is committed to launch diaper recycling in 10 cities by 2030.

BRANDS

Brands

Recycling Razors with Gillette and TerraCycle

Gillette and Gillette Venus, in partnership with international recycling leader TerraCycle, announced for the first time that all models of razors, blades and disposable razors can now be recycled in the UK thanks to the launch of a new recycling initiative. Once collected, the used products are broken down and separated by material. Plastics are cleaned and recycled into pellets which can then be used to make new products, while metal materials are sent for smelting into new alloys. As market leaders, Gillette and Gillette Venus are dedicated to helping improve the sustainability of the category; therefore, the recycling program will also accept blades, razors and disposable razors from any brand in the UK.

TERRACYCLE

Four Gillette hero packs are

recyclable.

Period Products with Environmental Change at Their Heart

Earlier this year, Always and Tampax launched their Cotton Protection collections. The Always Cotton Protection pads and liners are made with a 100% organic cotton top sheet, and the Tampax Cotton Protection tampons are made with 100% organic cotton core and an applicator made from 90% plant-based plastic, derived from sugar cane. Thanks to the blockchain technology applied in Tampax Cotton Protection, a consumer can scan the QR code on the pack to learn more about the cotton's origin and trace its journey, from when and where it was harvested to how it was made into the tampon. This new range is just one of the ways Always and Tampax are offering trusted protection, so users of our products can feel confident in their choice.

BRANDS

Packages that Use Less, Recycle or Refill More

Commitment. New ideas. Creative thinking. P&G brands around the world are pursuing a range of solutions with the aim to make packaging more sustainable. As a Company, we are working to ensure 100% of our packaging will be recyclable or reusable by 2030 and to reducing virgin plastic in packaging by 50% by 2030. We're innovating, collaborating and taking action to unleash the circular economy across our portfolio of brands.

As stated in our 2019 Citizenship Report, the scope of our Ambition 2030 goal of 100% recyclable or reusable packaging covers consumer packaging only, as this is what we believe is most meaningful to drive change in our industry. Shippers and boxes that transport products to our retailers, which are predominantly widely-collected and recycled cardboard corrugate, are no longer in our tracking. On this basis, our percentage of recyclable or reusable consumer packaging Is currently about 55%, well on the way to our 2030 goal.

Journey to Reduce Virgin Plastic Packaging

Our brands have programs in place to drive us to our Company-wide Ambition 2030 goal of 50% reduction in virgin petroleum-based plastic packaging, and some of these efforts are highlighted in the Brand 2030 section of this report. While we announced this goal in 2019 and are in the early phases of implementing plans, we can report that our progress to date represents about a 4% reduction in virgin petroleum-based plastic packaging. We plan to achieve our reduction goal via light weighting, using alternative materials, and increasing recycled content—including post-consumer resin, commonly referred to as PCR. PCR is recycled plastic that has been collected after consumer use and is used to create new products and packaging.

Pledging to increase the amount of PCR in our packages is good and innovating with partners to recycle and reuse plastic in laundry and shampoo bottles will accelerate progress. By developing and fostering end-markets, we help ensure there is demand for recycled materials which would otherwise be destined for landfill. This helps unleash the circular economy.

In FY19/20, we used approximately 705,000 metric tons of plastic packaging. Of this, 52,800 metric tons were post-consumer resin. Resin types are summarized below.

Resin Used in Our Packaging in FY19/20

Resin Type	Percent
PE	46%
PET	20%
PP	23%
Other	11%*

** Rounded up from 10.496 for total to equal 100.*

Working toward 100% of our packaging being recyclable or reusable by 2030.

In 2020, our Fabric Care business in Europe announced a significant increase of recycled plastic in its packaging, with leading brand Ariel increasing recycled content in liquid detergent bottles up to 50%. Lenor fabric conditioner also announced it will reach 100% PCR plastic in its transparent PET bottles. By increasing the amount of recycled plastic in Ariel and Lenor bottles, P&G will save the amount of virgin plastic required to produce one line of detergent bottles to go around the earth per year.

Already 90% of Pantene, Head & Shoulders, Aussie and Herbal Essences bottles sold in Europe are made of up to 25% PCR. In a new agreement, P&G Hair Care in Europe has begun increasing the use of Indorama's Ventures circular PET resin—starting with transparent Pantene bottles.

BRANDS

Packages that Use Less, Recycle or Refill More

Loop

Loop is a new shopping platform where consumers order household products like detergent, toothpaste, shampoo and more in customized, brand-specific durable packaging. When finished with the product, the packaging is collected, cleaned, refilled and reused—creating a revolutionary circular shopping system. Officially introduced at the World Economic Forum in January 2019, P&G brands' participation in Loop quickly advanced from an idea to two full-fledged test markets in New York and Paris.

With over a year of Loop learnings across the New York and Paris pilot markets under our belt and another test kicking off in Tokyo, P&G is looking ahead to the next phase of e-commerce expansion and in-store pilots. Cascade, Pantene and Tide have been among the most frequently ordered Loop products, while the addition of Herbal Essences shampoo and conditioner in the Paris test and Oral B Clic toothbrushes with recyclable heads to both New York and Paris test markets has provided further opportunity to learn and optimize.

During the COVID-19 lockdown, Loop growth stayed consistent with e-commerce channels and retail trends. Loop cleaning products and long shelf-life pantry products are significantly up. Consumers surveyed feel reassured by the professional cleaning of refilled packages.

Testing New Packaging Materials

In May 2020, Old Spice and Secret became the first major brands to introduce an all-paper tube package for select aluminum-free deodorants in the U.S. The new packages were co-designed with consumers interested in cutting back on plastic waste and sold in 500 Walmart stores in the U.S. The paper tube package, made of 90% recycled paper, is certified by the Forest Stewardship Council and features a "push up" design that replaced some of the plastic stick deodorant cannisters.

Safeguard Philippines Replaces Plastic Overwraps with Recycled Paper

The Philippines has one of the highest rates of plastic leakage to the ocean in the world and suffers from plastic waste littering its city streets. In order to help address this issue, Safeguard Philippines has taken meaningful action to reduce plastic packaging. The market-leading antibacterial soap brand ditched its plastic overwraps used for bar soaps to use recycled paper board cartons instead. This packaging change eliminated a whopping 66 metric tons of plastic laminate a year, equating to 8,500 kilometers worth of plastic packaging waste.

Refill and Reuse More Bottles

As of 2021, Head & Shoulders, Pantene, Herbal Essences and Aussie will enable 200 million European households[1] to recycle, reduce and reuse. The leading beauty brands will launch a refill system for their shampoo, thanks to a new reusable 100% aluminium bottle and recyclable[2] refill pouch, made using 60% less plastic (per mL versus standard brand bottle). P&G Beauty is on track to reduce virgin plastic usage by 50% in shampoos and conditioners bottles by the end of 2021[3], where through collective efforts to reduce, reuse and recycle, it will result in 300 million fewer virgin plastic bottles being produced yearly.

1 Source: Kantar Worldpanel
2 Where collected. Not recyclable in Belgium, Ireland, Switzerland due to lack of local recycling facilities
3 OND'21 vs 2016

BRANDS

Brands Help Save Energy at Home

P&G reaches five billion people through our brands, and with this scale comes a responsibility to give consumers the power to reduce their own carbon footprints with products that are designed to help save energy.

Washing Clothes

More than 60% of a laundry detergent's footprint is in the consumer use phase, mostly related to the energy used to heat the water. Ariel and Tide have been optimizing detergent formulas for high efficiency in low-temperature washing and inspiring positive "Turn to 30" and "Cold Water Wash" laundry behaviors. The 2020 goal to have 70% of machine loads be low-energy cycle loads has been achieved by educating consumers over the last 10 years on the benefits of low-energy wash cycles. P&G estimates that since 2015, the avoided emissions from U.S. consumers increasing their use of low-energy laundry cycles have been roughly 15 million metric tons of carbon dioxide, which is equivalent to taking three million cars off the road.

Since 2015, the avoided emissions from U.S. consumers increasing their use of low-energy laundry cycles have been

roughly 15 million metric tons of CO^2.

Washing Dishes

Busting a popular myth, Cascade is showing consumers how the dishwasher is designed to be more water and energy efficient than washing in the sink. Cascade and Fairy Automatic Dish Washing Tablets allow consumers to skip pre-wash and save the water and energy needed to heat the water. Fairy and Dawn dishwashing liquid's grease-cutting power enables water and energy savings: by reducing the water temperature 20°C (36°F), consumers can save up to 50% of carbon dioxide of the total footprint every wash.

Leveraging the power of our brands and collaborating with our value chain partners has been, and will remain, a key part of our climate change efforts.

BRANDS

Water-Efficient Products

WATCH 'DO IT EVERY NIGHT' ↗

In 2019, we achieved our goal to provide one billion people with access to water-efficient products. Cascade, Tide, Downy, Swiffer, Pantene, H&S, Herbal Essences and others brought their innovative formulas to consumers all over the world to enable people to reduce in-home water use during everyday household activities. The end of the decade doesn't mean the end of this important work, and our brands continue to look for opportunities to reduce in-home water use and communicate with consumers about ways they can help.

Cascade

Cascade is one of the first P&G brands to address the issue of water scarcity through relevant consumer messaging and support of impactful on-the-ground projects. The "Do It Every Night" ad campaign is working to convert consumers in the U.S. from handwashing to using the dishwasher, which has the potential to reduce household water usage across millions of American homes.

Cascade will support two projects in the Sacramento River basin through the Change the Course initiative. The projects will help to restore millions of gallons of freshwater to river systems in this important water-stressed region. Cascade's commitment will help P&G progress toward our goal to protect water for people and nature in priority basins.

Waterl<ss

This year we qualified a new P&G product line born out of the need to look and feel great even when water is scarce. The Waterl<ss brand was created to meet the needs of women who live under water scarcity conditions, leveraging Cape Town, South Africa, as an incubation market in 2019 and launching in North America in January 2020. The Waterl<ss brand lineup is designed to enable consumers to style their hair without the need of water. The collective Waterl<ss lineup qualifies as water efficient and is accessible to more than 16 million people in the U.S.

BRANDS

Innovating for More Efficient Solutions

P&G Brands and Technologies Receive Solar Impulse Efficient Solutions Label

During FY19/20, P&G has been a proud partner of the Solar Impulse Foundation (SIF), a nonprofit organization created by Swiss psychiatrist and balloonist Bertrand Piccard to fulfill his vision for the worlds of exploration and innovation to contribute to sustainable development. The Solar Impulse Efficient Solutions Label (1000 Efficient Solutions) has already granted certification to more than 750 solutions in the domains of Clean Water & Sanitation, Affordable & Clean Energy, Industry Innovation & Infrastructure, Sustainable Cities & Communities, Responsible Consumption & Production certified to protect the environment in a scalable and profitable way.

Over the past year, the SIF has been working closely with, or is endorsed by, a number of high-profile international institutions, states and cities around the world to facilitate the selection, funding and implementation of the 1000 solutions. As part of this partnership with SIF, P&G has supported their work with a trained and qualified pool of 36 P&G R&D experts assessing the novel solutions and technologies.

To date P&G has obtained six labelled solutions for the following brands or technologies: Ariel Cold Wash, Fairycology technologies, Holy Grail Intelligent Sorting technology, Purecycle polyprolylene advanced recycling technology, Absorbent Hygiene Products recycling with Fatersmart and Professional concentrated cleaning product technologies.

The objective of Bertrand Piccard is to accredit 1000 Efficient Solutions (expected in early 2021) at which point he will begin his campaign with heads of States and Governments to promote the implementation of the solutions and impact legislation for more sustainable consumption.

BRANDS

Building Even Greater Trust Through Transparency, Ingredient Innovation and Sharing Our Safety Science

At P&G, nothing is more important than ensuring our products are safe for consumers and the environment. Providing people the information they need to make informed choices while continually improving our product portfolio with new varieties they seek is a focus for the Company and our brands. Our goal is to provide information about our ingredients which is clear, reliable and accessible.

Throughout our history, P&G has provided products of superior value and performance, using safe, high-quality ingredients. Innovation with ingredients is an ever-evolving area where we invest many resources to develop new options and continually consider what is possible.

Our brand websites offer more information than ever before about our ingredients, making it easy to understand a product's ingredients, as well as what we don't use. In North America, we started listing the ingredients for our formulated products in SmartLabel™ in 2018. In 2020, we delivered our expanded transparency commitment in North America by adding the ingredients in our product fragrance formulas down to 0.01%.

We've expanded our transparency efforts to include more information online via videos and other content to explain the safety process we follow to ensure all our products are safe to use as directed. We are working every day to provide the information consumers expect to earn and maintain thier trust in P&G and our brands.

For more information and brand examples on how we are building trust through transparent ingredient innovation and sharing our safety science, click the button below.

INGREDIENT TRANSPARENCY

SUPPLY CHAIN

Reduce our footprint and strive for circular solutions

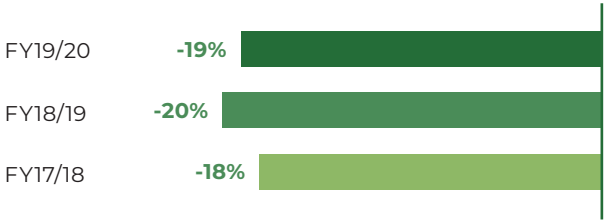
- We will purchase 100% renewable electricity globally, cut GHG emissions in half at P&G sites and be carbon neutral for the decade.
- Our sites will deliver a 35% increase in water efficiency and source at least five billion liters of water from circular sources.
- We will advance at least 10 significant supply chain partnerships to drive circularity on climate, water or waste.
- We will protect and enhance the forests we depend upon.
  - We will partner to increase the area of certified forests globally while working to strengthen certification systems.
  - We will play a leadership role in efforts to develop a Forest Positive approach for the forest products industry that is based on sound science and delivers forest health benefits.
- We will improve livelihoods of palm smallholders by increasing yields from existing lands.

SUPPLY CHAIN

Climate & Energy

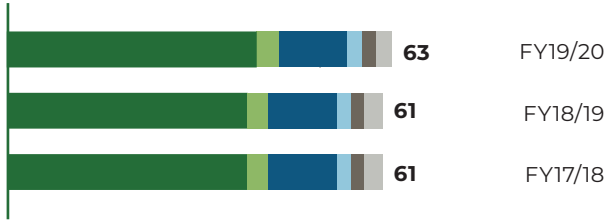
Reduction in Energy Consumption

Percent reduction versus FY09/10, production adjusted



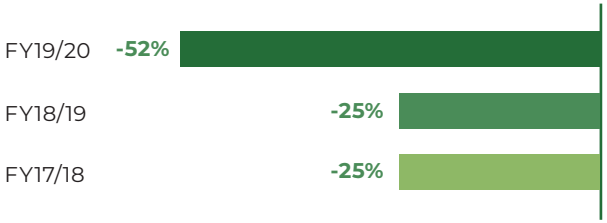
Energy Consumption by GBU

Millions of gigajoules



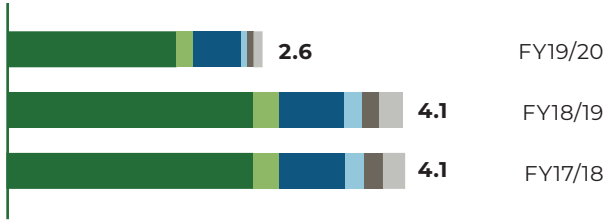
Total Greenhouse Gas Emissions (Scope 1 & Scope 2)

Percent reduction versus FY09/10, absolute



Total Greenhouse Gas Emissions (Scope 1 & Scope 2)

Millions of metric tons



- Baby, Feminine & Family Care
- Beauty
- Fabric & Home Care
- Grooming
- Health Care
- Other

Our GHG emissions data has been verified by an external third party, Lloyd's Register Quality Assurance (LRQA).

LLOYD'S REGISTER QUALITY ASSURANCE ↗

SUPPLY CHAIN

Climate & Energy

Scope 1 & 2 GHG Emissions — Exceeding Commitments and Accelerating Progress

Recognizing the urgent need to address climate change in 2020, P&G accelerated the Company's commitments to reduce Scope 1 & 2 GHG emissions, including a new commitment to be carbon neutral for the decade. This included the expanded use of renewable electricity in U.S., Canada and Europe which enabled us to achieve a 52% reduction in our Scope 1 & 2 emissions, greatly exceeding our 2020 goal of 30%. We will continue progressing toward our 2030 goal to use 100% purchased renewable electricity in the remaining regions and we will take further steps to reduce GHG emissions from thermal energy, specifically natural gas.

Even though we've exceeded our Ambition 2030 goal to reduce absolute emissions across our operations by 50% versus 2010, our work is by no means complete. Science suggests the world needs to emit zero GHG emissions by the middle of the century in order to mitigate the most serious consequence of climate change. For P&G, while we are well on our way to utilizing 100% purchased renewable electricity, the next big challenge is reducing and eventually eliminating emissions from natural gas. There are significant hurdles that need to be overcome. With that in mind, P&G partnered with 18 other manufacturers and local governments to create the Renewable Thermal Collaborative. This coalition is committed to scaling up renewable heating and cooling at their facilities in order to dramatically cut carbon emissions.

Renewable Thermal Collaborative

Organizations like the Renewable Thermal Collaborative will help create renewable sources that are sustainable, scalable and cost-competitive.

RENEWABLE THERMAL COLLABORATIVE ↗

RENEWABLE THERMAL COLLABORATIVE

WWF Climate Savers

WWF Climate Savers is a program to enable leading companies to collaborate and accelerate their efforts to address climate change.

WWF CLIMATE SAVERS ↗

For additional perspective on climate change implications that could be relevant for the Company and the steps we are taking to address them, please see the following report that was informed by the Task Force for Climate Related Financial Disclosure guidelines.

P&G TCFD REPORT ↗

P&G CLIMATE POLICY ↗

Our Climate Milestones

2010	Started with 30% Renewable Energy commitment
2013	Announced Albany Green Energy project
2014	Announced Tyler Bluff Wind Farm
2015	30% absolute reduction in GHG emissions (an SBTi-approved 2 degree solution)*
2019	50% absolute reduction in GHG emissions (an SBTi-approved 2 degree solution)*
2020	Commitment that our global operations will be carbon neutral for the decade

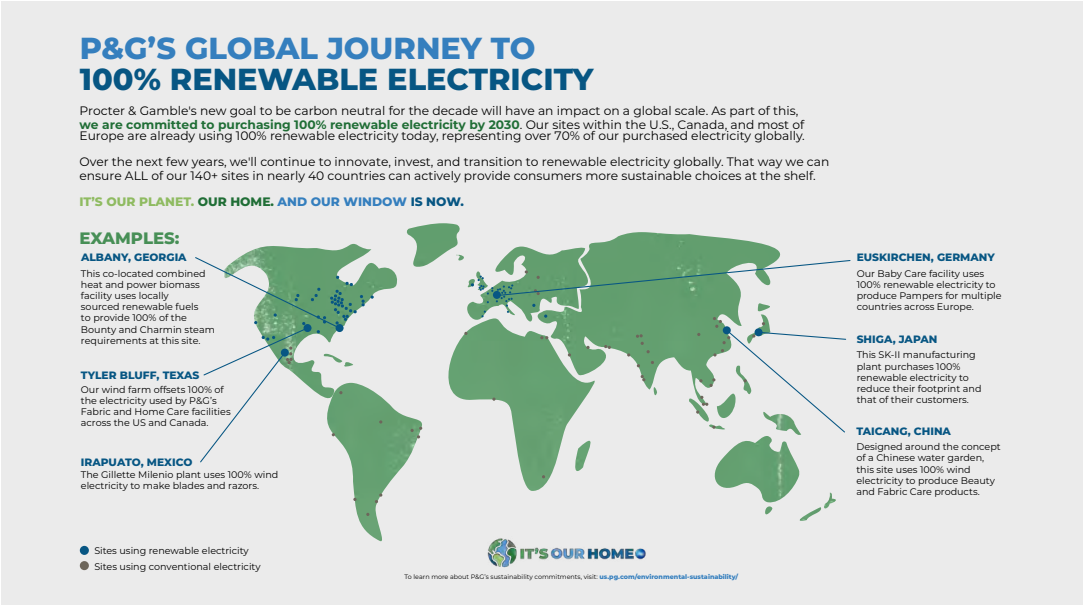
**This is a target validated by the Science Based Targets Initiative that is aligned with pathways that maintain global warming well below 2 deg C*

SUPPLY CHAIN

Climate & Energy

Energy Efficiency

P&G made significant progress toward meeting our 2020 goal to reduce energy use at our facilities by 20% per unit of production. We were able to reduce energy use per unit of production by 19%. While this was just short of our goal, our energy conservation efforts significantly reduced our emissions while enabling hundreds of millions of dollars in cost savings over the last decade. Furthermore, our manufacturing sites, offices and tech centers continue to improve how we utilize energy to run our operations. This important work has allowed us to decouple business growth from GHG emissions. While our production volumes have continued to significantly increase, our absolute energy consumption has remained relatively flat over the last five years.



Renewable Energy

P&G has achieved our 2020 goal to utilize 30% renewable energy. This is a significant increase versus 2019 as P&G is now purchasing 100% renewable electricity for all our operations in the U.S., Canada and Europe, which make up our largest markets. These renewable electricity contracts have accelerated our progress toward our goal to utilize 100% renewable electricity by 2030.

The renewable energy being used by P&G comes from a diverse set of sources including geothermal, solar, wind, biomass and hydro with a mix of on-site and off-site generation. This includes our wind farm project in Tyler Bluff, Texas, which offsets 100% of the electricity needed for our Fabric and Home Care facilities in the U.S., and the on-site combined heat and power biomass facility in Albany, Georgia, which provides 100% of the Bounty and Charmin steam requirements at this plant.

The work ahead will be to bring renewable electricity to sites in Asia and South America, including countries that do not have well-developed markets for renewable electricity. We are partnering with WWF and the Renewable Energy Buyers Alliance to tackle these challenges.

Renewable Energy Buyers Alliance (REBA)

REBA is a membership association for large-scale energy buyers seeking to procure renewable energy across the U.S.

RENEWABLE ENERGY BUYERS ALLIANCE ↗

SUPPLY CHAIN

Climate & Energy

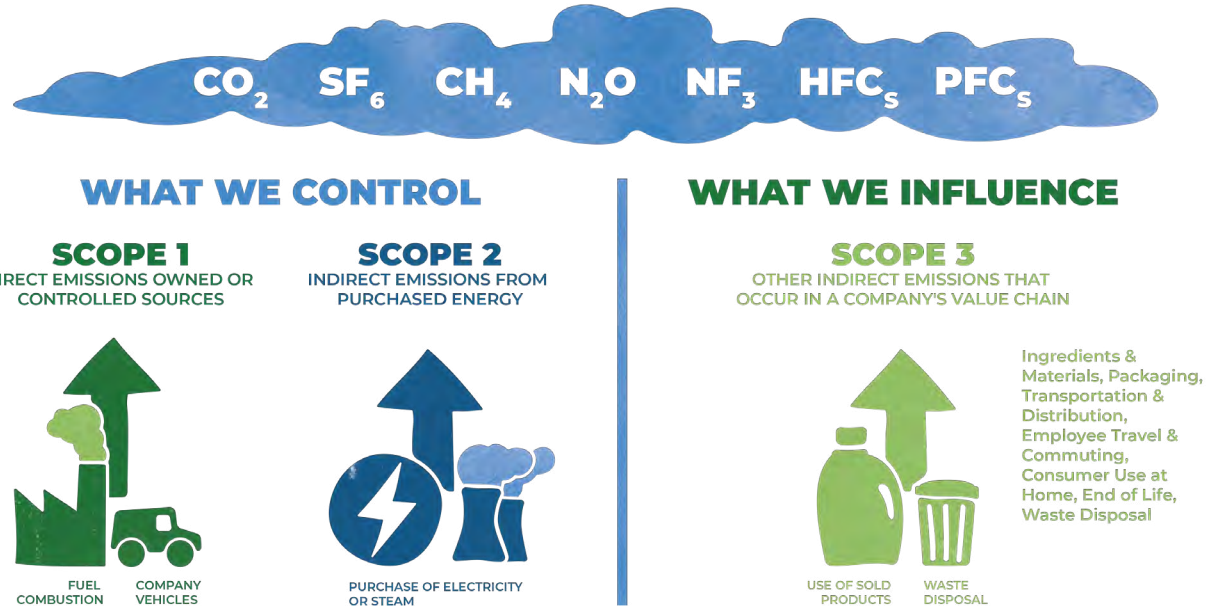
Reducing Scope 1 & 2 Emissions

Brazil's Louveira Plant Reduces Its Footprint

Building on our legacy of environmental leadership, the Louveira site in Brazil made significant progress toward its ambitious environmental goals. The site developed a Sustainability Committee across multiple departments in order to focus on improving our footprint. This focused effort helped the Louveira site achieve a 34% improvement in energy efficiency in the last four years through a range of individual efficiency improvements. This progress has been recognized as a leader both inside the Company and externally as a leading example of sustainable operations.

Mexico's Millenio Plant is Recognized for Efficiency

P&G's Millenio site in Mexico has been recognized for four years with the National Energy Efficiency Award given out by the Mexico Ministry of Industry, Energy and Mining. The site improved energy efficiency by 8% in the last year. This was achieved by upgrading air compressors to variable capacity, upgrading lighting controls to take better advantage of daylight and occupancy in addition to implementing energy management systems to keep processes running at base condition with minimal losses.



SUPPLY CHAIN

Climate & Energy

Scope 3 GHG Emissions

Almost all of our Scope 3 emissions come from just four categories—purchased goods and services, upstream and downstream transportation and distribution, use of sold product, and end of life treatment of sold product. Of these, the "use phase" of our products, especially those that use hot water during consumer use, is our single greatest opportunity for Scope 3 emissions.

Given these four categories account for more than 99% of Scope 3 emissions, we focused this year's data update on those categories and derived new estimates for them using life cycle assessment (LCA) data and calendar year 2019 production volumes. Findings were consistent with prior years, indicating consumer use of our products remains our greatest opportunity area. The business travel estimate includes commercial airline travel by employees that was managed by our primary outside travel agencies. Travel arranged by other agencies was not covered in the calculation.

Scope 3 Categories	Tons CO_2e
Purchased goods and services	17,637,000[1]
Upstream and downstream transportation and distribution	5,637,000[1]
Capital goods	246,508[2]
Fuel and energy activities	495,398[2]
Waste generated in operations	9,035[3]
Business travel	124,872[4]
Employee commuting	117,000[2]
Upstream leased assets	Not material
Processing of sold product	Not material
Use of sold product	208,932,000[1]
End of life treatment of sold product	14,041,000[1]
Downstream leased assets	Not material
Franchises	Not material
Investments	Not material

1 Calendar year 2019 estimate from LCA data
2 FY16/17 estimate
3 Scope limited to material sent to landfill
4 Covers period July 1, 2019 – June 30, 2020

SUPPLY CHAIN

Transportation

Reducing Our Scope 3 Emissions

As other sectors decrease their reliance on oil and gas, the fossil fuel dependent transport sector is predicted to become the most carbon-intensive sector by 2040. Without intervention, global freight transport emissions will more than double by 2050 compared to 2015.*

As one of the world's largest consumer products companies, P&G ships a significant amount of product. In 2010, P&G set a public goal to improve Truck Transportation kilometers per unit of production by 20% by 2020. We well exceeded this goal, delivering and maintaining more than 25% efficiency improvement already by 2016. This by improving vehicle fill rate, optimizing distribution routes and driving increased use of multi-modal transportation.

Clearly, this goal was a strong start but did not directly link to emissions. In 2016, the Global Logistics Emissions Council (GLEC) developed the first global emissions framework called the GLEC Framework (version 2 in 2019). This framework prescribes a globally recognized methodology for harmonized calculation and reporting of the logistics GHG footprint across the multi-modal supply chain, in alignment with the Greenhouse Gas Protocol, the UN-led Global Green Freight Action Plan and CDP reporting.

P&G is committed to continue our sustainability journey, by adopting the GLEC reporting framework for transportation emissions and setting a new 2030 emissions goal: P&G will improve its global upstream finished product freight emissions efficiency by 50% by 2030 versus 2020 baseline. P&G will do so by conversion to more efficient modalities (i.e., intermodal, low emissions, sustainable fuel, etc.), continued vehicle fill rate increase and further supply network optimization. Finally, we know P&G alone does not have all the answers. It will take innovative partnerships and collaboration with carriers, retailers and the broader transportation industry to find unique ways to deliver our products with fewer and friendlier miles.

GLEC FRAMEWORK ↗

GLEC GLOBAL LOGISTICS EMISSIONS COUNCIL
LED BY SMART FREIGHT CENTRE

P&G will improve its global upstream finished product freight emissions efficiency 50% by 2030 versus a 2020 baseline.

*ITF, 2019

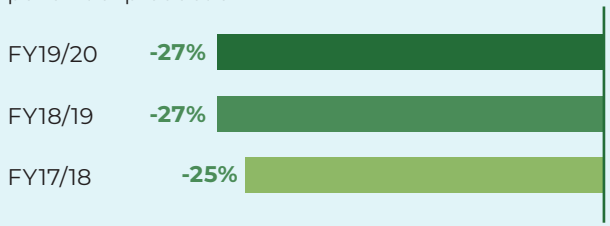
SUPPLY CHAIN

Water

Water is essential for the daily operation of our facilities and production of many of our brands. Creating a culture of water efficiency at our sites continues to be a priority as our sites focus on achieving our Ambition 2030 goals. Thanks to the work of many employees across our global portfolio, we've been able to reduce our manufacturing water usage by 27% per unit of production since 2010. And we sourced 2.6 billion liters of water from circular sources.

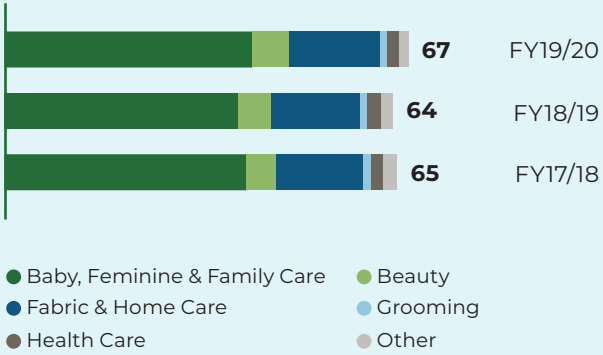
Reduction in Water Consumption

Percent reduction versus FY09/10, per unit of production



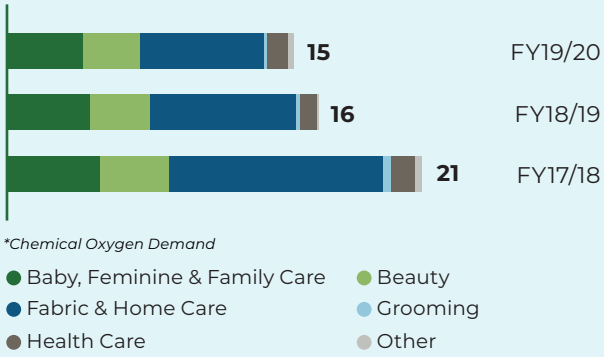
Water Consumption by GBU

Millions of cubic meters



Wastewater COD* Disposed by GBU

Thousands of metric tons



SUPPLY CHAIN

Water

Completion of Site Water Stewardship Action Plans

P&G committed to focus efforts on areas exposed to high water risk. A three-tiered water risk assessment was developed with guidance from our partners at the World Resources Institute (WRI), World Wildlife Fund (WWF) and Environmental Resources Management (ERM). In just a few years, we moved through the assessment process and identified 24 sites located in areas exposed to high water risk. We are proud to report that we have completed the final step in our three-tiered process. All relevant high-water risk P&G sites now have site water stewardship action plans.

Water Risk Assessment Framework

1 Water Risk Screening (Completed)

Identify risk level of sites based on:

- Baseline water stress score—World Resources Institute
- Gross national income per capita—World Bank
- Company site water use per year—P&G
- Access to water—WHO/UNICEF

ALL SITES SCREENED
~70% of sites in lower-risk regions

2 Tailored Site Questionnaire (Completed)

Prioritize sites based on outcome of responses.

- The Company questionnaire was built upon the facility questionnaire in WWF's Water Risk Filter

PRIORITY SITES FROM 1
~30% of sites have entered the Tier 2 process

3 In-depth Water Analysis (Completed)

Prioritize risks for mitigation and develop site water stewardship plans.

- Alliance for Water Stewardship (AWS) International Water Stewardship Standard 2.0 steps 1–2.

PRIORITY SITES FROM 2
~15% of sites will complete the Tier 3 process

SUPPLY CHAIN

Water

We are grateful to our partners for helping us get to this point. The Alliance for Water Stewardship (AWS) team, network and standard were essential to the final step of the process and have enabled a clear, actionable plan for all of our priority sites. As we celebrate this accomplishment, we know the work has just begun. In the coming years, we will focus on executing the action plans and will work to continue as good water stewards across our manufacturing sites.

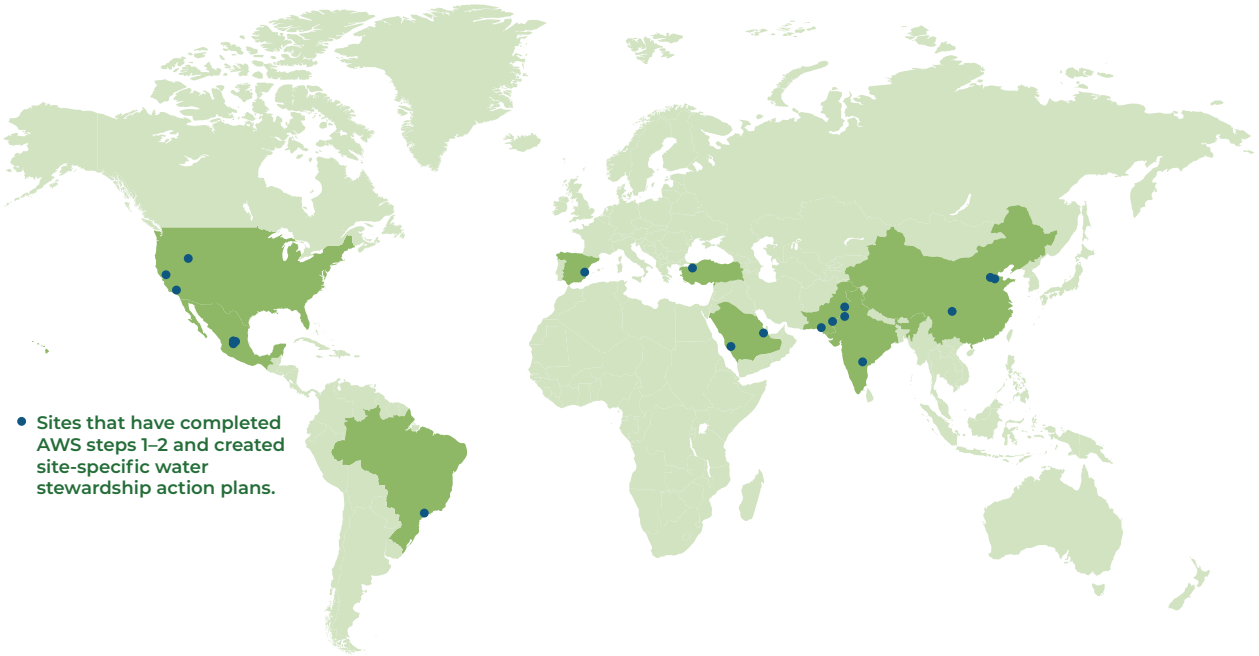
ALLIANCE FOR WATER STEWARDSHIP

ALLIANCE FOR WATER STEWARDSHIP ↗

To learn more about our broader effort on Protecting Water for People and Nature, click the link below.

PROTECTING WATER IN PRIORITY BASINS

Tier 3 Facilities



- Sites that have completed AWS steps 1–2 and created site-specific water stewardship action plans.

SUPPLY CHAIN

Water

Water Efficiency at Our Manufacturing Sites

Water scarcity is a challenge facing many parts of the world. Here are some of the stories of how our plants are developing on-site solutions.

Auburn, Maine

Our Feminine Care plant in Maine reduced its production adjusted water use by 18% in one year. The site conserved more than 12 million liters of water by fixing leaks and improving cooling tower operating systems. This water savings is equivalent to the annual water use of 150 Maine households. The plant continues to work on other ideas to reduce and reuse water.

Louveira, Brazil

P&G's Brazil Baby Care plant, located in an area which has been experiencing water stress, developed innovative solutions to reduce fresh water use. The facility installed equipment to treat and reuse manufacturing process water effluent. Last year, the plant recycled more than 34 million liters of water, the equivalent annual water use of 860 Brazilian households. The project also inspired plant employees to implement other water sustainability measures.

Rakona, Czech Republic

Our Fabric and Home Care plant in the Czech Republic takes pride in their commitment to use every drop of water wisely. The manufacturing plant reduced its water use by more than four million liters by implementing multiple projects to increase water efficiency in utility and manufacturing processes. Water saved is equal to the annual water use of more than 130 Czech Republic citizens. Additional water savings projects will be implemented this year.

Rakona saved

4.3 million liters

of fresh water.

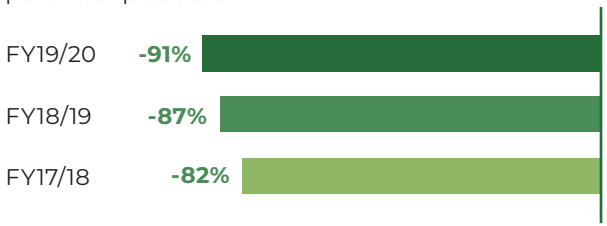
SUPPLY CHAIN

Waste

Across our operations and our supply chains, we continuously look for new opportunities to reduce waste and find circular solutions. This effort requires creative thinking and a spirit of partnership with a range of stakeholders inside and outside P&G.

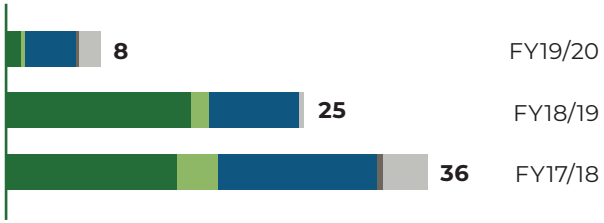
Waste Disposed

Percent reduction versus FY09/10 per unit of production



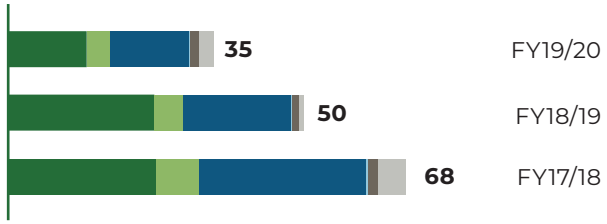
Solid Waste Non-Hazardous by GBU

Thousands of metric tons



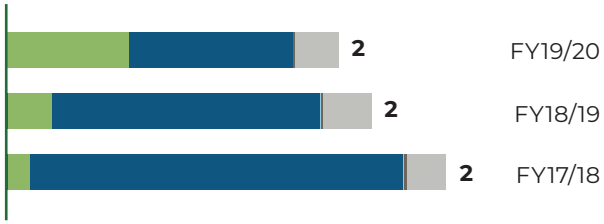
Disposed Waste by GBU

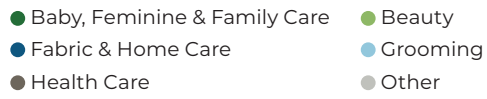
Thousands of metric tons

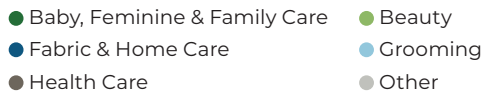


Solid Waste Hazardous by GBU

Thousands of metric tons







SUPPLY CHAIN

Waste

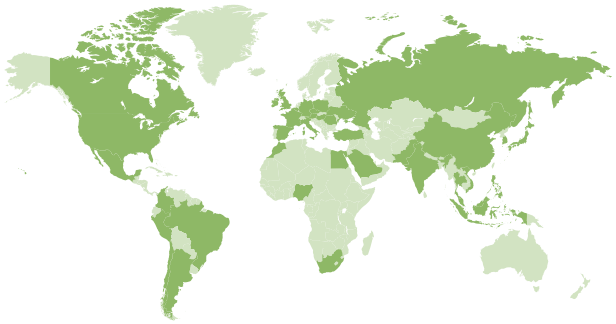
Achieving Zero Waste at All P&G Manufacturing Sites

Since 2007, P&G plants have been on a mission to get to zero manufacturing waste to landfill. What we once considered an impossible dream, has become a reality. Working closely with our Global Asset Recovery Purchases (GARP) team, we found a second life use for our manufacturing waste, helping P&G save more than $2.2 billion while diverting more than 6.9 million tons from going to landfill.

100% of P&G plants

are now zero manufacturing waste to landfill.

In 2020, we are proud to celebrate with our teams around the world that ALL of our 100+ manufacturing sites across 38 countries have been qualified as zero manufacturing waste to landfill, meeting our '100% of sites' commitment set in 2016. In every location, our "Waste Champions" have helped transform our processes with changes to the way we operate, clever uses for repurposing materials, and sharing learnings to be reapplied. Not only have our plants become more efficient, we're positively impacting local communities while reducing our environmental footprint.

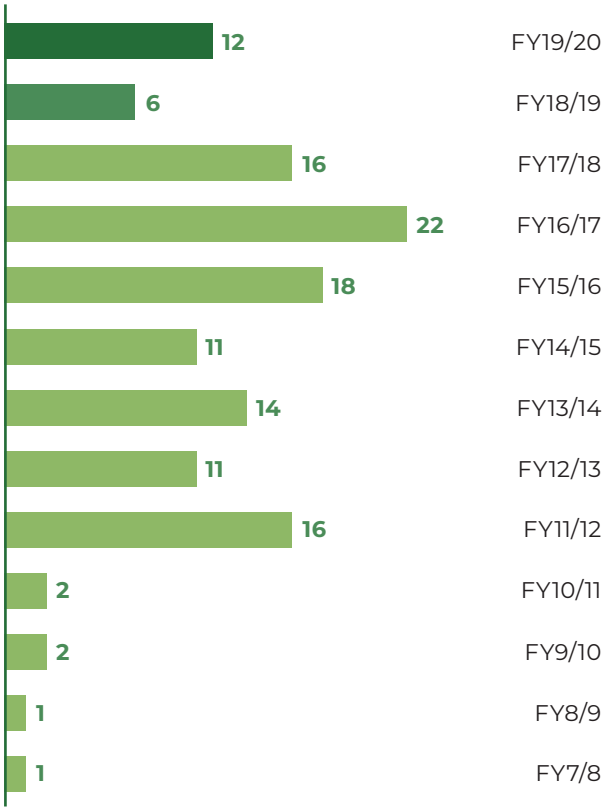


Countries that are ZMWTL

Argentina
Austria
Belgium
Brazil
Canada
Chile
China
Colombia
Czech Republic
Egypt
France
Germany
Hungary
India
Indonesia
Ireland
Italy
Japan
Malaysia
Mexico
Morocco
Nigeria
Pakistan
Peru
Philippines
Poland
Romania
Russian Federation
Saudi Arabia
Singapore
South Africa
Spain
Thailand
Turkey
Ukraine
United Kingdom
United States
Vietnam

Zero Manufacturing Waste to Landfill

Sites qualified by FY



SUPPLY CHAIN

Waste

Zero Manufacturing Waste to Landfill (ZMWTL) Milestones

2007	Set the vision to see "waste as worth." Formed the Purchasing GARP team and the Product Supply Waste Team
2008	Budapest (Feminine Care) becomes our first ZMWTL site—setting a lighthouse for others to follow
2009	Reading becomes P&G's first technical site to achieve ZMWTL
2010	Coevorden (Pet Care), Athens (DC), and Aleksandrow (Beauty) show zero waste is possible across a wider range of processes and brands
2015	Nearly 50% of our sites reach zero waste
2016	P&G sets an even more ambitious goal, to achieve ZMWTL across 100% of our global production sites by 2020. Moving zero waste from a vision to a formal commitment.
2016	Feminine Care become our first business unit to reach 100% ZMWTL
2017–2018	More than 20+ countries qualify as ZMWTL in one year
2019	Europe becomes our first Region to achieve ZMWTL

P&G China Reduces Waste in Shipping Footprint

Since 2017, P&G has led the FMCG industry in China to create and expand our Ship In Own Container (SIOC) packaging as e-commerce continues to grow in importance, requiring protection for products during transportation. Traditionally, companies have protected their shipping products with multiple boxes, which requires significant material use and cost. However, the SIOC innovation uses tailored corrugated cardboard boxes and trays to cut down on material use while maintaining protection during shipping and enhancing the consumer experience. The resulting design helps reduce material complexity and waste, cuts end-to-end cost by 20% to 40%, improves fulfillment center picking and packing productivity by 200%, reduces damage and leakage rates during shipping by 70% and eliminates 30% to 60% of paperboard in the packaging.

The ZMWTL program has delivered more than 2.2 billion in cumulative cost savings since 2007, while helping upcycle nearly

6.9 million

metric tons of would-be waste.

Reusable Shipper 2.0 reduced more than 6,000 tons of paperboard usage a year.

Starting in 2019, P&G China partner-shipped with our e-commerce customer and supplier to develop the package circular system. P&G is the first FMCG company to launch the reusable shipper to replace the traditional shipper of paperboard, shipping from P&G to our customer. In the past 10 months, we have shipped more than 120,000 cases of the reusable shipper in China. We continue to create new generation Reusable Shipper 2.0 and expand the circular network to all e-commerce customers and Walmart in FY2021. We are rolling out more than three million cases of reusable package in the next 12 months.

With this P&G go-to-market package innovation, we not only created value for consumers and customers, we also reduced more than 6000 tons of paperboard usage a year.

SUPPLY CHAIN

Waste

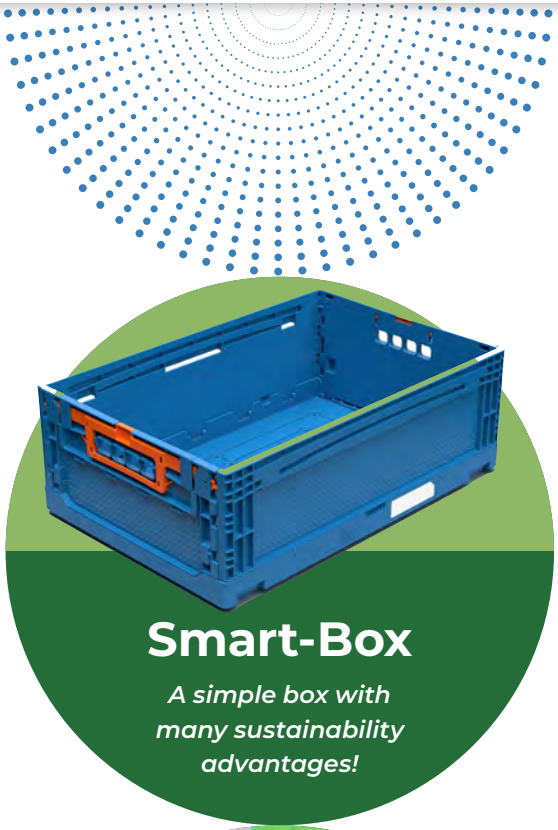
Store Displays that Embrace Circularity

Point of Sale Material (POSM) are advertising materials that are used to communicate product information to the consumers at the point of sale. These include freestanding display units, shelf signs, leaflet dispensers and more. While having a proven record for driving up sales, these materials often end up in a landfill or incinerator after stores use them.

Together with our vendors and retail customers, P&G Europe is committed to transforming our portfolio into sustainable POSM, i.e., reducing the footprint on climate and waste, while still growing the category. A nice example of this transformative partnership was the Hackathon on Sustainable POSM. This event, which was hosted by P&G and held in Brussels last March, included vendors—both start-up and industry players—who pitched their solutions to several companies and retailers, which turned out to be a source of inspiration and a real accelerator of several pilot projects. In order to compare the footprint of multiple solutions, as well as track progress with our vendors, we introduced the Sustain Score from Popai, an industry-wide tool measuring sustainable design. This helped identify ways to make store materials more sustainable, including paper sourcing accreditation for responsible forestry, reduction of single-use plastic and the development of a winning business model for a circular display. We may not have all the answers yet, but our teams are taking the first steps forward while exploring new solutions.

In Europe, we've begun replacing plastic with cardboard handles and display trays.

P&G Europe has committed to reduce the footprint on climate and waste, while still growing the category.



SUPPLY CHAIN

Waste

P&G Europe Introduces Reusable Transport Smart-Box

Before products such as toothbrushes, razors and deodorants reach the retail shelves, they are repackaged several times in different transport containers on their way to the consumer. In production, the products come in their outer packaging in cartons, are stacked on pallets and transported by truck to the distribution centers. Depending on the order, the pallets may be divided into smaller units and repacked into other containers. In this way, the products pass through various containers and packaging until they are finally at the retailer and later on the shelf.

Today, transport boxes are already being used for redistribution in retail, but these are not currently standardized. This is very inefficient for trade and industry and drives up costs because the different packaging also generates a lot of packaging waste.

GS1, a non-profit that oversees global standards for business communications, has recognized this and so industry, trade and GS1 Germany have developed the reusable GS1 Smart-Box, an isomodular, exchangeable box that represents a sustainable solution for all parties involved. The GS1 Smart-Box offers many advantages: the exchange and cleaning of the boxes is done by a pool partner, industry and trade share the costs, the trucks are optimally loaded and utilized, trade saves time and work and unnecessary packaging material is reduced. A simple box with many sustainability advantages!

P&G Peru Office Finds Creative Ways to Repurpose Waste

At P&G Peru, the efforts to achieve zero waste to landfill certification for our Lima office never stops. We took little steps like eliminating garbage cans in workstations and replacing them with recycling stations every 10 steps. We also eliminated most of the plastic used at the office, such as cups, cutlery and straws, by providing employees with reusable mugs, glass cups and metal cutlery and reinforcing their usage. This was complemented with two washing stations that were installed in the offices where employees can wash their utensils.

In 2018, we formed an alliance with Sinba—an NGO dedicated to transforming organic waste into quality food for pigs—to help us properly prepare our recyclable waste for recycling organizations. As they have deep knowledge of recycling and related topics, we've relied on Sinba to organize training and activities for our employees like recycling contests, workshops and the creation of our "Ecologic Stops" where employees are tested on their knowledge of separating recyclables. As our organic waste is transformed into food for pigs, we placed little toy pigs on top of the organic waste bins to raise awareness and make people think of the consequences of tossing non-organic waste in this trash can. P&G Peru employees have a strong commitment to environmental sustainability and continue taking actions to accomplish our goal.

SUPPLY CHAIN

Striving for Circular Solutions

Across our global operations, we are making intentional choices to reduce the footprint of our suppliers, buyers and manufacturing sites, sourcing sustainable materials and exploring new business models to drive circular solutions. We are combining resources, reach and knowledge with strategic global partners to drive the scale and speed needed to make a difference.

Circularity has always been a part of our ongoing conservation and environmental footprint reduction efforts within water, waste and renewable energy. We are committed to develop a more circular end-to-end supply chain by 2030. To achieve this, we will need to start thinking differently about the incoming materials, manufacturing work process, distribution and transport of our products. Circularity is not only the right thing to do, it also helps make our operations more efficient and resilient.

Our Tabler Station Solution

Our newest global manufacturing facility in Tabler Station, West Virginia, was designed with circularity in mind.

The Tabler Station plant produces Dawn dish soap, Head & Shoulders and Pantene shampoo, and Gillette and Olay body wash. Tabler Station is P&G's latest and largest investment in U.S. manufacturing and has implemented industry-leading innovative approaches including:

- Silver LEED v4 certified
- 100% renewable electricity
- Zero manufacturing waste to landfill
- Co-located bottle and material suppliers
- On-site surfactant making
- Recycling of nearly 230 million liters per year of circular water today, with the capacity to recycle up to 330 million when fully operational (enough for every person in the U.S. to have a bottle of water)

Our newest global manufacturing facility in Tabler Station, West Virginia, was designed with circularity in mind.

P&G China Ranks in the Top 50 in IPE's 2019 Green Supply Chain Annual Report

The Institute of Public & Environmental Affairs (IPE) is a nonprofit environmental organization based in Beijing, China. IPE has developed and operated the Blue Map database and app consolidating nationwide environmental quality data and real-time emissions data for the first time. IPE's Green Supply Chain Corporate Information Transparency Index (CITI) evaluation is a system for ranking brands' supply chain practices. IPE uses this index to dynamically assess brand performance in overseeing supply chain environmental responsibility, scoring on such matters as public engagement and responsiveness, requirements for supplier compliance and corrective action and data disclosure and transparency. P&G China proactively stepped up to adopt the Green Supply Chain Index (CITI) and the Blue Map APP to manage the environmental performance of suppliers and took the lead in piloting end-to-end green supply chains. In the 2019 CITI Annual Report, P&G China ranked in the TOP 50, our first entry as a best-practice company since the CITI report was introduced in 2014.

SUPPLY CHAIN

Partnering with Suppliers

Supplier Citizenship Summit on Sustainability

More than 400 people representing 300 external business partners and P&G teams attended our first-ever Supplier Citizenship Summit at our Cincinnati global headquarters in October 2019. We spent the day hearing from inspirational P&G leaders and program managers who are working on Water, Waste and Climate. The event heightened overall awareness and insights on these very important topics.

As follow-up to the Summit, we had many suppliers ask how they could learn more about GHG emission reduction. P&G partnered with WWF to host a webinar series to coach 30 suppliers about pursuing ambitious science-based targets to reduce their GHG emissions.

P&G's first-ever Supplier Citizenship Summit took place at our Cincinnati global headquarters in October 2019.

P&G and Cargill Collaborate to Bring Nature-Powered Innovation

An innovation developed in the corporate labs at P&G that converts lactic acid into bio-based acrylic acid could be a helpful step to shift everyday goods to be made from annually renewable crops. The collaboration leverages P&G's award-winning technology and Cargill's bioindustrial expertise to deliver greener alternatives in the personal care space.

P&G has granted Cargill an exclusive license that allows Cargill to further develop and commercialize this technology, so that it can ultimately be incorporated in a range of applications from superabsorbent polymers in absorbent hygiene products to thickeners in household paints and beyond. The use of bio-based acrylic acid is estimated to reduce GHG emissions for years to come—something that is important to a range of stakeholders, including consumers and business leaders.

P&G scientists Juan Velasquez, Jane Godlewski and Dimitris Collias (pictured below), who invented the proprietary technology, were named as recipients of the 2020 national Award for Affordable Green Chemistry by the American Chemical Society. While the conversion technology is considered a breakthrough, it will take several more years of development before impacting consumer products in the marketplace.

SUPPLY CHAIN

Forestry

Promoting Responsible Forestry Through Certification

Trees and the products they provide are an essential part of our daily lives and can play a role in helping address climate change. By producing all of our Family Care products with pulp sourced from 100% third-party certified forests, we are helping to promote forestry practices that leave a smaller environmental footprint, protect vulnerable species and make a positive impact on communities that depend on them.

Forest Stewardship Council® (FSC®) Certification

FSC is one of the world's most trusted forest certifications. P&G is making progress on our commitment to nearly double our use of FSC-certified fiber in our tissue and paper towel products to 75% by 2025. Over the past five years, P&G has sourced, on average, 35% of our wood fiber from FSC Chain of Custody (COC). In the first year of this commitment, P&G increased FSC COC to more then 50% of our wood fiber. For tissue and towel products, we've achieved 49% FSC COC certification this year.

Increasing FSC-Certified Acres

The availability of FSC-certified pulp is insufficient to meet the demands of our Industry. Because of this, we are working directly with our supply chain partners and industry stakeholders to grow the supply of FSC-certified materials and pulp. Achieving our goal means collaborating with NGOs, suppliers and governments to help increase the acreage of FSC-certified forests. One of the ways we do this is through multiple projects led by The Nature Conservancy and the American Forest Foundation, such as the Family Forest Carbon Program, the Working Woodlands project and Carolina's Working Forest Conservation Collaborative to educate family forest landowners and other smallholders on how to obtain forest certification.

FAMILY FOREST CARBON PROGRAM ↗

WORKING WOODLANDS PROJECT ↗

CAROLINA'S WORKING FOREST CONSERVATION COLLABORATIVE ↗

WOOD PULP PROCUREMENT POLICY ↗

Canadian Boreal: Importance of Caribou and First Nations

We work closely with our suppliers with the goal of ensuring that the pulp we source meets our values, commitments and standards. Through our FSC sourcing commitments and by championing stricter FSC Canadian Forest Management standards, we are working to ensure forests stay forests, protect biodiversity, and respect the rights of Indigenous Peoples. FSC Canada's new forest management standard addresses challenges specific to Canadian forests and includes criteria pertaining to the management of woodland caribou and its habitat including additional indicators relevant to all species that may be at risk. The updates also include clarification around "free, prior and informed consent" as defined in the United Nations Declaration of Indigenous Peoples. With the increased rigor in the FSC Canada National Forest Management Standard through our demand and increase in FSC-certified sourcing, we are working to protect these important values in Canada and elsewhere.

FSC'S COMMITMENT TO CARIBOU ↗

SUPPLY CHAIN

Forestry

Fiber Innovation

P&G is investing in innovation in non-wood fibers and FSC-certified fast-growing wood fibers. Our goal is to discover a non-wood fiber that is:

1) consumer-preferred,

2) able to be produced at scale and

3) responsibly sourced using third-party certification.

Our efforts this year included:

- Completed a landscape assessment to understand the ability to produce non-wood fibers at the scale required by P&G. Some relevant results are here:

NON-WOOD FIBERS IN TISSUE ↗

- Partnered with leading experts to assess the ability to source various non-wood fibers responsibly. It's critical to consider child labor, political stability, corruption and modern slavery issues, which are concerns in countries that grow non-wood fibers.
- Invested in studying a supply chain for non-wood fibers. We are now working to scale production and ensure the fiber can be sustainably sourced.
- Developed a higher performing and consumer-preferred paper towel made with 40% more FSC-certified plantation fiber.

Restoring Forests through Relief and Regeneration Efforts

Climate change is fueling more and more intense wildfires across the globe. In 2018, an estimated 8,000 fires burned across California alone, consuming more than 1.8 million acres of forestland. California's 2020 season is already exceeding the devastation of 2018, and experts predict it will only worsen.

P&G's Bounty, Charmin and Puffs brands will be closely collaborating with the Arbor Day Foundation to plant 300,000 trees through the California Wildfire Restoration project, leading other corporate partners toward the goal of two million trees planted in total on private and public land.

The long-term benefits of the two million trees to be planted will be seen by generations to come through a restored ecosystem, carbon sequestration and improved air and water quality for local communities.

P&G recognizes that together we can make a difference, which is why we joined the Evergreen Alliance, a group of 17 corporate partners making a commitment to help the Arbor Day Foundation plant 100 million trees, inspiring five million tree planters by 2022. This announcement builds on P&G Family Care's existing support for the Arbor Day Foundation's wildfire restoration work in California.

SUPPLY CHAIN

Forestry

Investing in Nature in Brazil's Atlantic Forest

There's no question that protecting the world's forests is of crucial importance. Not only are they a vital ecological resource—home to more than three-quarters of the world's life on land, critical for mitigating climate change and necessary for filtering our air and water—they're also an essential economic resource for more than 1.5 billion people who rely directly on forests for their daily survival. Balancing the health of our forests while also meeting consumer demand for paper and wood products continues to pose great challenges that require innovative thinking and collaboration.

This reality has inspired P&G Family Care, pulp supplier Suzano and World Wildlife Fund to collaborate on the Atlantic Forest Landscape Restoration Project in Brazil. This effort will produce forest landscape restoration and rehabilitation plans and methodologies for several degraded forest and agricultural landscapes in the Brazilian state of Espírito Santo. This project is laying the groundwork for forest landscape restoration with meaningful impacts on biodiversity, water, food security and other co-benefits for local communities.

BRAZIL'S ATLANTIC FOREST COLLABORATION ↗

Through a long-standing partnership with WWF, P&G is making progress toward ambitious, responsible fiber sourcing goals for both its products and packaging; supporting suppliers and family forest owners who are key partners in its sustainability journey; and actively working to strengthen forest certification standards around the globe.

SUPPLY CHAIN

Forestry

Sourcing Data

FY19/20 Corporate
Total Sourcing = 1.69MM ADMT

Country of Origin	% of Total
Argentina	< 1%
Brazil	30%
Canada	31%
United States	37%
Sweden	2%
Total	100%

Certification System	% of Total
FSC COC	51%
FSC CW	19%
PEFC	15%
SFI	15%
Total	100%

FSC COC—FSC Chain of Custody
FSC CW—Controlled Wood

FY19/20 Family Care (Tissue/Towel)
Total Sourcing = 1.15MM ADMT

Country of Origin	% of Total
Brazil	43%
Canada	45%
United States	9%
Sweden	3%
Total	100%

Certification System	% of Total
FSC COC	49%
FSC CW	26%
PEFC	21%
SFI	4%
Total	100%

FSC COC—FSC Chain of Custody
FSC CW—Controlled Wood

Maintaining 100% third-party certification of virgin wood pulp

Growing the quantity of forest management certified pulp

Staying on track versus Family Care's FSC-sourcing goal for 2025

SUPPLY CHAIN

Forestry

Paper-Based Packaging

We continually strive to optimize the design of our packaging, aiming to use the least amount of material, while ensuring adequate protection, delivery and safe use of our products. As part of our ongoing efforts, we continue to identify source reduction opportunities to decrease overall material usage and to use recycled paper when it offers the best option to meet performance and business requirements. Our paper-based packaging is derived from wood fiber, and we have a responsibility through our procurement practices to ensure that the wood fiber in our packaging has been responsibly sourced. We made a specific commitment that by 2020, 100% of our paper packaging will contain either recycled or third-party certified virgin content. Over the last year, we have expanded our efforts to collect data from an increased number of suppliers to assess progress against this goal. This year, we have received data from more than 120 suppliers that represent more than 98% of our global paper packaging spend. This data, which was self-reported by our suppliers, is summarized in the following table:

Total Volume in Metric Tons: ~840,000	
% Recycled	80%
% Virgin	20%
% of virgin fiber that was third-party certified	94%
% of total recycled or third-party certified virgin	99.5%

As outlined, 99.5% of the volume reported by our suppliers was either recycled or third-party certified virgin content, and we have plans in place to address the remaining fraction. As we go forward, our objective is to maintain the use of recycled or third-party certified virgin fiber in our paper packaging, and we will continue to report data on our paper packaging on an annual basis.

WOOD PULP PROCUREMENT POLICY ↗

SUPPLY CHAIN

Palm Oil

Palm oil (PO) is an important, versatile and highly efficient natural and renewable vegetable oil. It is widely used for cooking, and in home-care and personal-care goods, food and biofuels. Palm production globally is approximately 80 million tons per year. Palm oil is the primary material while Palm kernel oil (PKO) is essentially a by-product material. P&G currently uses less than 1% of the global palm volume, mostly palm kernel oil.

In some regions of the world, rapidly expanding palm growth is seen as a threat to existing tropical forests and peat lands. In some cases, concerns have also been expressed in relation to respect for workers' rights and safety, as well as recognition for the land rights of smallholder farmers and indigenous peoples.

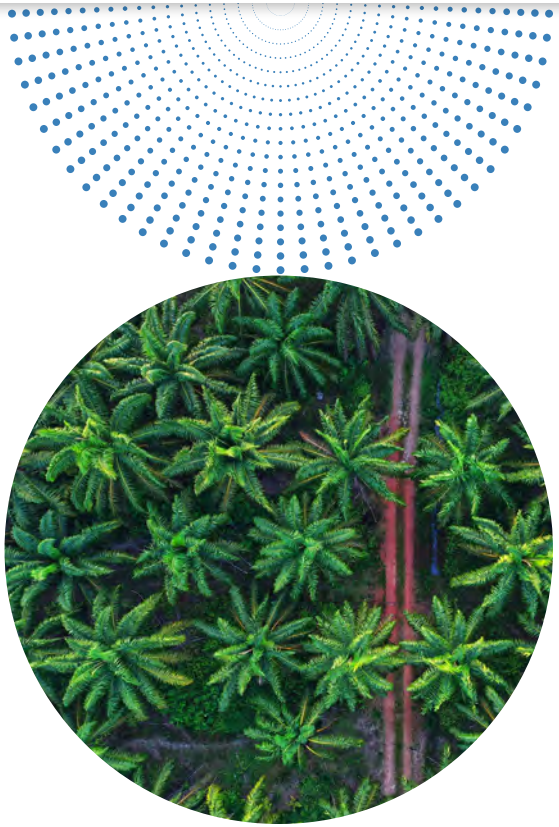
At P&G, we are committed to the responsible sourcing of palm, meaning it does not contribute to deforestation, while respecting human and labor rights. We are actively engaged as members of Roundtable on Sustainable Palm Oil (RSPO) and support their standards to drive responsible practices across the industry. In addition, we have established a robust approach to responsible sourcing of palm-derived materials through our goal to source 100% RSPO-certified palm for all P&G brands by 2022, our strong compliance to our Responsible Sourcing policy and our commitment to be a force for good in the industry through smallholder inclusion and conservation and protection. We recognize that there will always be more that needs to be done.

Palm Oil Responsible Sourcing Policy

P&G is committed to ensuring our suppliers meet the 2018 RSPO Principles and Criteria (P&C) and to have the necessary policies and procedures in place to ensure:

- No development of high-conservation-value (HCV) areas and high-carbon-stock* (HCS) forests
- No new development of peat lands regardless of depth
- No burning to clear land for new development or replanting
- Compliance with P&G's existing Sustainability Guidelines for external business partners
- Respect for human and labor rights
- Respect for land tenure rights, including rights of indigenous and local communities to give or withhold their free, prior and informed consent for development of land they own legally, communally or by custom

OUR RESPONSIBLE SOURCING POLICY ↗



All our suppliers have submitted their relevant policies and procedures to demonstrate how they will meet our responsible sourcing requirements. Our expectation is that our suppliers apply these policies to all their operations, not just those supplying P&G. If we find a supplier is violating any of the above requirements, and if that supplier does not acknowledge and take action to resolve the concern, P&G will suspend or eliminate palm oil purchases from that supplier. A supplier would need to have a documented action plan and demonstrate meaningful progress to be considered for reinstating supply agreements.

*The High Carbon Stock Approach (HCSA) Toolkit should be applied to identify and conserve HCS forests.

SUPPLY CHAIN

Palm Oil

Progress

In FY19/20, we have made progress against several key milestones:

Increasing the overall % RSPO-certified palm used in P&G brands to 61%.

- We maintained 100% RSPO Segregated (SG) palm oil, and 100% Segregated (SG)/ Mass Balance (MB) on palm oil derivatives.
- We have increased our percentage of RSP0-certified palm kernel oil/palm kernel oil derivatives, and we are on track to deliver approximately 90% physically certified RSPO PO/PKO by the summer 2021 and 100% by the end of 2021.

Renewing our P&G Palm Sustainability Strategy with focus in three key areas:

- Establishing a strong foundation based on 100% RSPO-certified palm for all P&G brands
- Driving robust compliance monitoring—environmental and social
- Identifying programs to play a role as a force for good—including through improving livelihoods for smallholders and with conservation and protection programs

Implementing improved compliance and grievance monitoring enabled by our third-party collaboration with Earthqualizer—allowing us to track potential deforestation, development on peat or fires by our suppliers or across their enterprise wide supply chain. We believe this is key to helping us identify any issues across P&G's palm supply chains and take action where needed. Our first public grievance dashboard is planned to be published in January 2021.

Stepping up to invest and support efforts to accelerate human and labor rights remediation efforts at supplier Felda Global Venture (FGV). We believe that this is the right and responsible thing to do, not only for FGV, but most importantly for its workers and potentially for the whole palm industry. A key element of this process has been enrolling the support of the Fair Labor Association (FLA), an independent and respected expert in the field of labor rights to guide and work with FGV to accelerate action and implement change.

Supporting 160 independent smallholders in Johor Malaysia in their work towards applying for the new RSPO Independent Smallholder Standard (RISS). Unfortunately, COVID-19 and the Malaysian Movement Control Order (MCO), which restricted movement in the interest of health and safety during the pandemic, led to a postponement of all audits until the first quarter of 2021. However, we expect these smallholders to be among the first to be certified using the new RISS standard.

Progressing our assessment of potential environmental conservation and protection programs with NGOs and partners—including biodiversity, wildlife, forest and livelihood protection. Specific programs have been identified with partners, and these are currently undergoing evaluation and due diligence assessments.

Actively participating in the RSPO Jurisdictional Working Group to develop the framework and certification structure to ensure broader compliance to RSPO standards and our Responsible Sourcing Policy.

SUPPLY CHAIN

Palm Oil

Three Pillar Framework

Pillar I Set the Foundation
100% RSPO-certification for all P&G brands by end of 2021

Pillar II Robust Monitoring
Environment and Social

Pillar III Becoming a Force for Good
Smallholders and conservation and protection programs

Pillar I: Set The Foundation

P&G uses palm-derived ingredients in our products, as well as for use at P&G Chemicals (PGC), our oleochemical operation. PGC sells PKO and PO derivatives to business-to-business and merchant industrial customers.

In 2019, we announced our commitment to use 100% RSPO-certified palm-derived materials in our P&G brands by the end of 2022. We are now accelerating our timeline by one year and plan to achieve 100% RSPO certification for palm-derived materials in P&G brands by the end of 2021. We have made strong progress, reaching 61% certification for all P&G brands in FY19/20, an increase of 49% from the previous fiscal year. Our palm oil and palm oil derivatives used in our brands have been 100% RSPO-certified for approximately three years. Currently, 44% of PKO/PKOD used in our brands is RSPO-certified, with plans identified to enable year-on-year increases to 100% by the end of 2021.

Today, PGC supplies palm products within the merchant market. We are in a position to supply certified materials to PGC direct customers on a demand-driven basis. We continue to play an active role in advocating for the use of RSPO certified materials in our efforts to increase demand for sustainable palm both with our direct customers and more broadly with other purchasers of palm-derived materials.

Palm Oil

P&G uses ingredients derived from palm oil and palm oil derivatives in Skin & Personal Care and Fabric Care products and supplies via PGC to the merchant market. Our major suppliers of PO and POD are Wilmar, ICOF, COFCO and Nimir.

In 2018, we moved to 100% RSPO Segregated (SG) Palm Oil. Our PODs are currently a combination of SG and Mass Balanced (MB) with the aim to transition to 100% SG by end of 2020 or early 2021. We have identified some challenges (influenced by broader market dynamics and supply availability) that need to be overcome, but we continue to work closely with our suppliers against this aim.

We believe that driving broader demand and use of RSPO-certified palm oil (PO/POD) will play a critical role in creating more sustainable palm agricultural practices. Palm oil production is the primary commodity for growers, as such it drives business choices, including land use change and ultimately towards more sustainable practices. P&G is seeking to play a role both through our own PO/POD RSPO purchase choices and by engaging with others to advocate for the use of RSPO-certified palm and working with groups driving awareness of its benefits. Learn more about why we are moving to RSPO segregated palm at the link below.

RSPO SG PO ↗

RSPO segregated palm oil is physically segregated from non-certified oils throughout the supply chain. This provides greater verification on the origins of the oil purchased—ensuring that it originates from RSPO-certified sources with greater traceability at each stage. By definition, this allows us to trace the oil, not only to the palm oil mill but to the source plantation and to implement additional verification or audit steps when needed. We are working toward our goal of being both 100% RSPO PO SG (complete) and PO fractions and POD (in progress) by early 2021.

SUPPLY CHAIN

Palm Oil

Palm Kernel Oil

P&G uses ingredients derived from PKO and Palm Kernel Oil Derivatives (PKOD) in Fabric Care, Home Care, Hair Care and Skin & Personal Care products. In FY19/20, our major PKO and PKOD suppliers are FGV, Wilmar, KLK, ICOF, AAA, GAR, Sime Darby.

We have made significant progress in our PKO certified usage in P&G brands. In FY19/20, it is now at 44%. We have identified potential supply chain solutions to enable us to increase this to 100% by the end of 2021.

	Palm Oil/Palm Oil Fractions[1]	Palm Oil Derivatives[1]
Metric Tons[1]	44,936	62,996
RSPO Certified (%)	100%	100%
%MB	54%	100%
%SG	46%	0%

[1] This is the volume consumed in P&G brands in FY19/20. The PO/PKO volumes used in P&G Chemicals and sold in the Merchant Market is reported in the RSPO ACOP in the Processor & Trader Section (https://rspo.org/members/acop)

	Palm Kernel Oil[1]	Palm Kernel Oil Derivatives[1]
Metric Tons[1]	169,626	78,045
RSPO Certified (%)	44%	37%
RSPO MB Certified (%)	44%	37%

[1] This is the volume consumed in P&G brands in FY19/20. The PO/PKO volumes used in P&G Chemicals and sold in the Merchant Market is reported in the RSPO ACOP in the Processor & Trader Section (https://rspo.org/members/acop)

Suppliers' Traceability—Palm Oil Traceability to Mills

Traceability plays an important role in helping us monitor and manage a sustainable palm supply chain. We have currently been at 98% traceability of palm purchases back to the palm oil mills. Our key direct suppliers are Wilmar, ICOF, AAA, GAR and Kalmart. See the map for locations of mills and click on the link for a detailed list of these mills:

P&G TRACEABILITY TO MILLS ↗

SUPPLY CHAIN

Palm Oil

PILLAR II: Robust Monitoring

Human and Labor Rights—P&G Stepping Forward to Support Change at FGV

In 2018, an RSPO complaint was filed against FGV regarding alleged conditions related to forced labor among its foreign worker population. This catalyzed FGV to take a more holistic approach toward preventing and addressing human and labor rights issues within its supply chain.

At P&G, respecting human rights is fundamental to how we manage our business. We follow the U.N. Guiding Principles on Business and Human Rights and expect our business partners to operate in the same manner. It is our responsibility to engage with our suppliers if human rights issues are identified, assess the problem and then use our resources and expertise to take action and implement solutions. In 2019, P&G decided to step in and support FGV in accelerating the pace of change—an important step identified both by civil society, NGOs and P&G. The first step was to engage the Fair Labor Association (FLA), an independent and respected expert in the field of labor rights, for their help to guide and work with us to accelerate action and change.

In November 2019, the FLA announced that FGV and P&G Chemicals (PGC) would become affiliated members of FLA-FGV Affiliation. FGV committed to uphold FLA standards, address labor issues and drive long-term improvements to manage working conditions in its operations and those in its upstream supply chain. The first step was for FGV to develop an action plan based on findings from the FLA's internal management systems gap analysis, feedback from field visits and recommendations from civil society organizations working on human and labor rights and migration issues. This was published in March 2020 and can be found in the FGV Action Plan 2020.

An essential part of the FLA's process is ongoing open and transparent publication of progress reports. FGV's first progress report was published by the FLA in September 2020. This report demonstrates progress during the COVID-19 pandemic and movement in the right direction, but more work is needed. The report is rigorous and thorough, and work is underway to develop an executive summary of progress and next steps in a targeted way to stakeholders. FGV will continue to take positive actions and to work with the FLA for regular progress reviews, which will be published on an ongoing basis.

Enterprise-Wide Monitoring of Supplier Operations—Activating Earthqualizer Monitoring

We believe an industry-wide monitoring system based on use of aerial/satellite imagery, concession maps and knowledge of high-conservation-value (HCV)/ high-carbon-stock (HCS) areas is a powerful tool to help ensure consistent enforcement of our Palm Responsible Sourcing Policy. We are working with Earthqualizer (formerly known as Aid Environment) to deploy technology which tracks deforestation, and development on peat and fires in our supplier enterprise-wide supply chains, offering new visibility and ability to act on issues and exposure for our palm supply chains.

Over the past 10 years, Earthqualizer has developed a comprehensive oil palm database, based on a supplier group level and working with stakeholders to end non-sustainable commodity sourcing practices. A key feature of this data is its accuracy, level of precision and timeliness of the tracking system at a supplier group level which enables users, such as P&G to engage when there is a potential grievance case that can immediately halt destructive land-use practices and push for the resolution of social conflicts. This combination of analytical capacity and big data has made the Earthqualizer system a useful tool to help monitor the No Deforestation and Peat (NDP) elements of our Responsible Sourcing Policy.

SUPPLY CHAIN

Palm Oil

Monitoring and Grievance Reporting across P&G Palm Supply Chain

Earthqualizer's technology is helping us implement more robust and effective monitoring across our third-party supplier network. It allows us to proactively identify issues and address them quickly and respond efficiently and effectively to any concerns raised in relation to deforestation or peatland development. This technology will enable us to monitor palm oil concessions owned by companies inside our supply chain with primary focus on Indonesia, Malaysia and Papua New Guinea.

This data will be part of our ongoing grievance monitoring process. We plan to publish reports every four months on www.pg.com, with the first report planned for January 2021.

PILLAR III: Force for Good

P&G seeks to be a force for good wherever we operate. We know there are actions we can take for change within our supply chain and through use of certified-RSPO use in our brands. However, we also need to go further with long-term programs focused on making a difference for smallholders and communities and the ecosystems that sustain palm agriculture. It is also vital for us to both lead and partner on these programs, so we bring the voices and expertise of many parties to these programs. In FY19/20, we maintained our ongoing commitment to improving smallholder livelihoods, and we are beginning to identify and establish specific conservation and protection programs.

In FY19/20, we focused on:

1. Enabling Independent Smallholder Transformation —approximately 40% of global oil palm is grown by smallholders and enabling and ensuring sustainable farming practices has the potential to both improve lives and deliver greater sustainable palm production and supply. We have supported RSPO engagement and training for smallholders since 2015. We have also worked directly with independent smallholders in Johor State, Malaysia, since 2017 and via our Centre for Sustainable Smallholders (CSS), which seeks to help farmers boost livelihoods via more efficient and sustainable farming practices. Additional detail on our smallholder efforts is available here:

SMALLHOLDER SPOTLIGHT

2. Traceability and Verification Task Force (TVTF)
P&G is supporting work by a key supplier to conduct full traceability of palm fresh fruit bunch production sources and No Deforestation, Peat and Exploitation (NDPE) verification of high-risk areas (as per GFW Pro Assessment) in 23 of their RSPO-certified mills in Peninsular Malaysia. So far, we have:

- Achieved supply-shed traceability of fresh fruit bunches to 23 mills within a 50 kM radius.
- Completed traceability exercise of 108K mT FFB (2.4K mT PKO) to 17 FFB collection centers and 6,170 smallholders in Johor under the Bingan Jaya's (an FFB Dealer in Malaysia) supply base in Johor.

3. Conservation and Protection Program Development
This year, we began a process to identify potential force for good programs based on conservation and protection of ecosystems, wildlife and supporting communities. These will be developed in partnership with expert NGOs and in consultation with local civil society and communities. We are currently reviewing proposals and expect to announce further progress in FY20/21.

SUPPLY CHAIN

Palm Oil

4. Engaging, Advocating and Partnering for Change

Making change happen across the palm industry supply chain starts with commitment, but is enabled by partnerships. P&G is committed to working with others in the industry, as well as stakeholder groups to develop best practices and implement programs for change. We partner with many groups including:

- **RSPO** via many working groups, standing committees and participation in programs that help drive the development and implementation of sustainable palm practices. These include:
  - Development of the new Jurisdictional Approach Certification system to support group certification at scale under the RSPO Principle & Criteria (P&C), Independent Smallholder Standard (RISS) and Supply Chain Certification Standard (SCCS)
  - Smallholder programs which include:
    - Development of RSPO on Smallholder Strategy and Supply Chain Certification Standards (SCCS) group to implement the RSPO Independent Smallholder Standards certification
    - Providing smallholder support and engagement at RSPO annual Round Table
    - Support for the RSPO Smallholder Training Academy through availability of master trainers for training
  - Partnering on the development of Principles and Criteria on High Forest Cover and High Carbon Stock Approach
- **Consumer Goods Forum (CGF)** — We are participating in CGF's Forest Positive Coalition of Action comprised of member companies committed to moving efficiently toward a forest positive future and to work to accelerate systematic efforts to remove deforestation, forest degradation and conversion from key commodity supply chains.

Moving Forward

We are proud of the progress we have made so far, but we are not complacent. We need to advance our work in collaboration with our suppliers and across the industry and with NGOs and civil society to continue the journey to more sustainable palm.

In FY20/21, we will be focusing on:

- Completing our supply chain efforts to achieve 100% RSPO SG for POD by the end of 2020 or early 2021.
- Implementing our glidepath to 100% PKO and PKOD RSPO certification by the end of 2021.
- Having public grievance reporting for social and environmental in place by January 2021.
- Continuing the social remediation work through Fair Labor Association (FLA) in FGV supply chain.
- Completing RISS Certification of a minimum of 124 smallholders in Johor.
- Executing the conserve and protect program of ecologically sensitive areas.
- Enabling finalization of the Jurisdictional Certification System Document for approval early 2021.

SUPPLY CHAIN

Palm Oil: Smallholder Spotlight

RSPO Independent Smallholder Standard (RISS) — Inclusive and Sustainable

Smallholders play an important role in the palm supply chain. Implementing the RSPO Smallholder Strategy is a critical way to enable sustainable palm production, while enabling inclusion of smallholders to help them boost their yields and livelihoods and enable their participation and voice within the RSPO System.

The new RSPO Independent Smallholder Standard (RISS) is the means to realize the strategy. As a member of the Smallholder Interim Group, we have been contributing to the development of the RISS. This aims to create a simplified, more inclusive process, with a stepwise approach that supports continuous improvement of farming practice and productivity. It seeks to bring this key supply chain sector into the RSPO-certified palm system with key eligibility requirements to enable market support to the smallholders to advance by milestones towards 100% RSPO compliance.

Key progress updates include:

- Supporting our smallholders to successfully complete registration of their new smallholder association — PERTANIAGA (Association for Sustainable Commercial Smallholders). This was completed on May 26, 2020 with Malaysia Registrar of Societies (as governed by Societies Act 1966 and Societies Regulation 1984). This is a key step toward their association becoming an regular RSPO member, which is essential for moving toward RISS Certification Audits.
- Making progress toward RISS certification for independent smallholders — 257 of the P&G partner smallholders have signed a participatory agreement to achieve certification in FY20/21 of which 124 smallholders are on track to achieve RISS certification milestone by the end of 2020.
- Expanding expertise by training four of our sustainable field officers at the Centre for Sustainable Smallholders (CSS) to be qualified as RSPO Smallholder Trainer Academy Master Trainer.

We are committed to continuing the support to the smallholders and have been nominated to sit in the RSPO Smallholder Standing Committee which will oversee the successful implementation of the RSPO Smallholder Strategy and Standard.

SUPPLY CHAIN

Palm Oil: Smallholder Spotlight

Improving Livelihoods of Palm Smallholders

P&G's Smallholder Program in Johor state, Malaysia, seeks to put smallholders in control, so they can improve their livelihoods and make sustainable farming choices. P&G has a unique role to play, not only through investment but by creating and activating partnerships with independent experts in sustainable agriculture, ecology and supply chain that lead to better, more responsible solutions.

In collaboration with the Malaysia Institute for Supply Chain Innovation (MISI), we established the Centre for Sustainable Smallholders (CSS). CSS is based at the University Tun Hussein Onn Malaysia, in Parit Raja, Johor. It works as a "one-stop-shop" resource center with researchers, agronomists and field workers to work with supply chain teams to drive "on-the-ground" (and in-the-field) capability. We also quickly established a collaboration with Yara, a leading global fertilizer manufacturer, to create a supply chain at affordable prices. In order to support the future generation of program leaders, we have created internship opportunities for local students to learn and experience life in the palm sector working in CSS.

Key progress on our efforts include:

- 10 smallholders have successfully completed their first of three years of participation in Core Learning Farm Program.
- Positive progress in palm fresh fruit bunch (FFB) yields achieved in the 10 Core Learning Farms with annual yield of 18.83 mT/Ha.
- CSS has successfully completed six field pocket guides on Best Management Practices (BMP) to provide expertise for smallholders.

We are also committed to championing smallholders' progress in partnership with RSPO. Since 2015, we have sponsored their "Linking Learning" session annually. Through CSS, we are supporting the RSPO Smallholder Academy, which looks to develop technical experts who are then able to train farmers in best practices.

SOCIETY

Create transformative partnerships that enable people, the planet and our business to thrive

- We will find solutions so no P&G packaging will find its way to the ocean.
- We will protect water for people and nature in priority basins.
- We will collaborate on and invest in natural climate solutions that improve and restore critical ecosystems and support local communities.

SOCIETY

Society

Accelerating transformative change to protect the planet is firmly on the corporate agenda. With serious challenges facing us—climate change, plastic waste, loss of biodiversity and more—P&G and other private sector companies are stepping up and joining forces with NGOs, academics, governments and more to collectively develop solutions at scale.

50L Home Coalition will Reinvent Water Use in the Home

At P&G, we believe there are opportunities to develop and scale viable innovations to reinvent how water is used in cities around the world. Today, we know that the average home in the developed world is highly inefficient, using up to 500 liters of water per person each day. Showering, laundry, cooking and washing dishes in the home result in using 10% of the earth's water supply. P&G is spearheading the 50L Home Coalition to bring partners together across the entire domestic water value chain, aiming to transform urban water management. The goal of the 50L Home project will be to leverage technologies and innovations that enable a person to live on 50 liters of water usage per day that feels like 500 liters. This effort will not only aim to save water but also energy used in the home.

50L HOME COALITION ↗

Protecting Forests with WWF in Russia

P&G partnered with three key retailers in Russia including Tander, X5 and Lenta to contribute more than 8,3 million RUB to WWF Forest program. The in-store campaigns focused consumers' attention on climate problems, offering easy and transparent ways to participate by supporting several forest conservation projects of WWF-Russia. This addressed the challenge of Siberian fires and intact forests which are important not only for the conservation of the planet's biological diversity, but also for regulating the climatic and water regime, protecting the soil from degradation and maintaining the high flow of rivers.

- Naturella in X5: one ruble from each purchase of Naturella was allocated to the WWF-Russia's project "Forest Guards". Each shopper received a personal certificate indicating the area of intact forest conserved on their behalf.
- Multi-brand in Lenta: one ruble from each P&G product sold in Lenta's stores funded WWF-Russia's initiative "Preserving Altai's Valuable Forests from Fires."
- Laundry products in Tander: during Earth Hour in 2020 one ruble from each purchase of Ariel, Fairy and Lenor was donated to the WWF-Russia fund for preserving Russian intact forests that contributes to climate change mitigation.

SOCIETY

Keeping Plastic Waste Out of the Environment

Alliance to End Plastic Waste Enters Year Two with Strong Momentum

P&G is a founding member of the Alliance to End Plastic Waste, launched in January of 2019 with the clear and ambitious vision to help end plastic waste in the environment. Now almost 50 members strong, with P&G CEO David Taylor serving as Board Chair from day one, the Alliance is continuing to develop, support and invest in a range of solutions that are helping prevent the leakage of plastic waste into our rivers, seas and oceans.

Thinking Globally, Acting Locally
Ending plastic waste is a global issue with local municipal action and responsibility. Communities bordering water bodies in Asia and Africa are the most vulnerable, but Alliance efforts will cover all corners of the world, in both emerging and developed economies.

Collaboration Is Key
Orchestrating coordinated actions from a diversity of partners is critical to success across the world and on the ground.

Changing Behavior
Inspiring people to care about the management of the waste they generate by observing and understanding society.

From Waste to Worth
Recovering and extracting value from waste plastic is a critical outcome for a circular supply chain and to closing the loop.

Moving Up the Waste Hierarchy
Progressing from short-term actions to long-lasting waste management solutions that help communities and society achieve circular economies.

The Alliance is engaging with cities to deliver a portfolio of big-impact solutions that will rapidly catalyze a waste-free future, providing support for 14 projects in cities like Jembrana, Indonesia; Accra, Ghana; Tan An, Vietnam; Puducherry, India; Surabaya, Indonesia, and Manila, Philippines, to name a few. Bringing companies together with nonprofit organizations, development agencies, governments and other stakeholders drives more investment in much-needed infrastructure to properly manage plastic waste.

With a target of $1.5 billion over five years, Alliance efforts make a real difference by providing expertise and funding. Finding solutions to tackle plastic waste also helps to address the economic, social and environmental challenges defined by the U.N. Sustainable Development Goals (SDGs).

ALLIANCE TO END PLASTIC WASTE ↗

#Transparent2020: WWF's ReSource: Plastic Drives Transparency on Plastic Waste

World Wildlife Fund (WWF) launched ReSource: Plastic to bring companies together in a first-of-its-kind effort to bring transparency and collaboration to corporate action and reporting on plastic. In June 2020, ReSource published its inaugural public report, Transparent 2020, as the first benchmark of the activation hub's goal of preventing 50 million metric tons of plastic waste by 2030.

With a comprehensive measurement and analysis of the plastic footprints of P&G and four other ReSource member companies, Transparent 2020 provided data-driven insights to inform how companies can maximize and multiply the impact of their plastic mitigation activities. The report also identified four critical areas where companies can overcome shared challenges through collective action.

The report findings were calculated using the ReSource Footprint Tracker, an innovative methodology designed to fill a critical measurement gap companies have needed to effectively advance plastic sustainability.

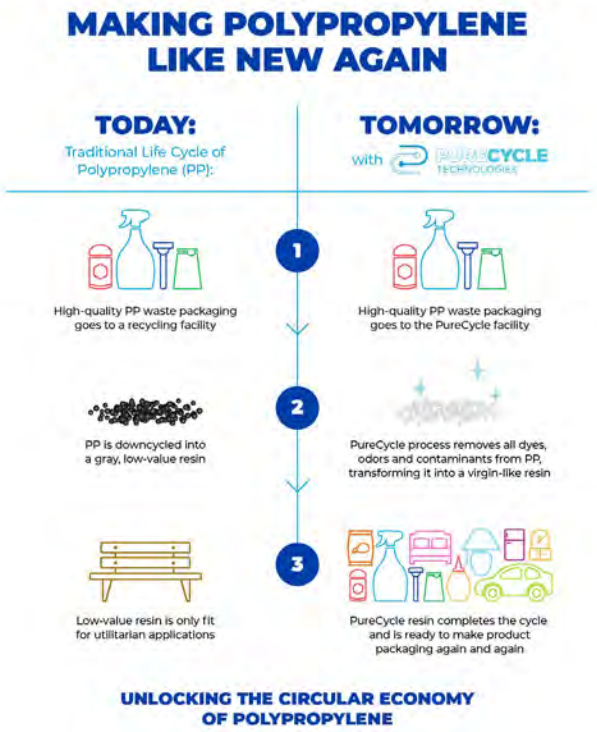
READ TRANSPARENT 2020 ↗

SOCIETY

Keeping Plastic Waste Out of the Environment

PureCycle Gives Polypropylene a Second Life

PureCycle Technologies' process purifies polypropylene plastic waste and converts it into high-quality, ultra-pure recycled polypropylene. The patented process developed by P&G scientist Dr. John Layman uses a non-toxic solvent to remove color, odor and contaminants from polypropylene, widely used in packaging, textiles and plastic parts for the automotive and other industries.



Recycled Material to Build a Home in Argentina

P&G Argentina's Magistral brand connected with TECHO Argentina, an NGO that provides emergency houses to vulnerable communities around the country so they can have a place to move on in life. Together, we came up with a campaign that would benefit these communities as part of the launch of a new SKU with a recyclable package. Recycling bins were placed in stores in Gran Buenos Aires that encouraged consumers to recycle the Magistral product bottle. With every new Magistral product purchased by consumers, the brand contributed toward the delivery of recycled material for TECHO. These contributions were used to craft 36 emergency houses, each made with recycled material. P&G employees volunteered their time to build two of the 36 emergency houses in one of the most vulnerable neighborhoods in the city of La Plata. The construction took two full days of hard work and was led by TECHO and P&G employees, who left aside their own plans for the weekend to take part in this activation, changing the reality of those families that needed anew home.

Project HolyGrail Pioneers Intelligent Packaging

P&G packaging expert Gian De Belder led a coalition of companies under Ellen MacArthur Foundation's New Plastics Economy Pioneer Projects to solve one of the largest obstacles facing recycling: ineffective sorting at material recovery facilities. HolyGrail tested the use of digital watermark technology to turn packages into "intelligent objects" and accomplish sorting benefits deemed impossible for the recycling industry to achieve. Faster, more accurate sorting means more plastics go back into the circular economy at a much higher reuse quality. Widespread adoption of harmonized digital technology also enables end-to-end 'smart package' advantages including quality inspection and inventory management systems at production plants, faster check-out at retail, scannable content for consumers and tracking materials recovery at recyclers.

HolyGrail 2.0—facilitated by AIM, the European Brands Association—is the next step in the journey. Officially launched in September 2020, the HolyGrail 2.0 consortium currently has more than 85 value chain members, including some of world's biggest brand owners and retailers. De Belder is chairing the leadership team of HolyGrail 2.0, with the goal to enter a European test market by early 2022.

P&G employees in Greece help in at least one beach cleanup every year.

SOCIETY

Keeping Plastic Waste Out of the Environment

P&G Teams Step Up to Help Clean Up

Waste that ends up in rivers and oceans is a pressing global issue. Here are a few examples of how our teams around the world are tackling waste head on:

Less Waste in Mumbai

More than 150 P&G employees, partner employees, family and friends collected nearly 2300 kilograms of waste from the Mahim beach in Mumbai. The collected waste was sorted and recycled by our waste management partner. Through these interventions, we strive to enhance the overall state of cleanliness and waste management by making sustainability a part of everything we do. This also brings us closer to achieving our Ambition 2030 goals.

Cleaner Beaches in Greece

In collaboration with the environmental NGO iSea, as well as retailer AB Vasilopoulos (Delhaize), P&G and our brands have joined forces for the last three years to clean waste from Greek beaches. The campaign is called Offer and reinforces to consumers, “I offer the best products to my family, while in parallel I offer the best care to the environment protecting our beaches from waste.” So far, the NGO has done more than 75 beach cleanups and the target for summer 2021 is 100. P&G employees help in at least one cleanup every year.

P&G France Foundation for the Seashore Protection

Our P&G France Foundation for the Seashore Protection is one of the first company foundations in France. It was created in 1992. One hundred percent of the foundation’s funds are dedicated to projects led by and with the Conservatoire du littoral, a public body under the supervision of the Ministry of Ecology. One of the Foundation’s missions is to educate the youngest about the environment, and particularly, about the protection of the coast. During the last 10 years, educational tools were developed with this objective in mind for young people from kindergarten to high school.

SOCIETY

Keeping Plastic Waste Out of the Environment

Fairy Clean Waters in Romania

In 2019, Fairy started the campaign Clean Waters in Romania in partnership with Act For Tomorrow and cleaned some of the most problematic areas on Lake Bicaz where waste thrown into mountain rivers has contributed to a highly polluted environment. Four tons of waste was collected in 1,060 trash bags by 220 volunteers over the course of three days. We have also implemented cleaning events with P&G employees resulting in 150 bags of trash collected from the Danube shore in Giurgiu.

P&G Poland Continues Its Sustainability Journey

P&G Poland remains committed to the “Clean Earth” program, a partnership with the Our Earth Foundation. The program, consisting of various community activities and campaigns, is focused on eliminating plastic waste from the environment. We have cleaned plastic waste from the scenic Baltic Sea coast and the community neighboring our Pampers plant in Targówek. P&G joined forces with Lidl, a key customer, to encourage shoppers to get involved. Further, a number of nationwide education programs support students in developing responsible consumption habits and responsibly managing natural resources.

Spain Promotes Caring for Environment through Mi Playa Sin Plástico Campaign

Created to raise awareness and promote care for the environment, Spain’s Mi Playa Sin Plástico campaign enrolled volunteers to clean Las marismas de Santoña natural park. Volunteers from P&G, Carrefour and the Paisaje Limpio association removed and classified waste. The protected area is an important wetland in the Iberian Peninsula that is a vital migration route for many bird and mammal species.

Vision: Growing China’s Future Leaders in Environmental Protection

P&G China’s Pioneer Program has been co-launched by P&G and China’s Environmental Protection Foundation. This project provides funding, training and networking to student environmental protection societies in universities in China and is designed to grow future leaders in environmental protection. Since 2015, the program has provided financial and capability-building support to 144 university student clubs in 11 provinces, benefiting more than 8,000 university students. More than 100,000 students joined the program network. P&G China Pioneer Program has not only enhanced the capability for student clubs to get involved in environmental protection, but also integrated resources from universities, enterprises, local governments and broader society, hence broadening and deepening the scope of environmental protection practices for university students.

SOCIETY

Protecting Water for People and Nature

Despite the challenges of this past year, P&G has remained committed to advancing our Citizenship goals, including our goal to protect water for people and nature in priority basins. Last year, we announced the 18 priority basins that will guide our efforts in this area. These basins are across seven countries, including China, India, Mexico, Saudi Arabia, Spain, Turkey and the United States. We continue to work with partners to determine the key shared water challenges and viable solutions in each priority basin. New efforts were started in Spain and Turkey to guide potential engagement, and we were excited to support a large-scale water resilience project in the U.S.

Spain and Turkey

In order to increase our understanding of the priority basins in Spain and Turkey, we kicked off a new partnership with the Water Systems Analysis Research Group at the University of Cincinnati (U.C.). The U.C. team will help us better understand the sustainability of the water resources in these two regions of the world. They'll work with the P&G Sustainability team to identify solutions that are best suited to address key water challenges facing the people and natural environment that call these basins home.

United States

The southwestern U.S. faces increasing stress on their water resources and organizations are working on creative, collaborative ways to ensure key water sources are prepared for the future. P&G is excited to be one of eight major corporations to support a landmark collective funding agreement that complements existing funding from the state of Arizona to compensate the Colorado River Indian Tribe (CRIT) for conserving billions of liters of water—directly shoring up declining water levels in Lake Mead, an essential water source for millions of people.

P&G SUPPORTS SYSTEM CONSERVATION ↗

Country	# Priority Basins	Priority Basin
China	3	Xuanhui He Hai He Delta Tuo Jiang
Mexico	3	Moctezuma Laja Lerma/Salamanca
USA	5	Lower Bear/Malad, Great Salt Lake, Lower American, Lower Sacramento/ Putah, Calleguas
India	3	Sutlej Yamuna 1 Musi/Aler
Saudi Arabia	2	Saudi Arabia West Coast 5 Persian Gulf Western Coast 2
Spain	1	Segura
Turkey	1	Kocaeli

SOCIETY

Climate

Carbon Neutral for the Decade

For many years, the prevailing belief was that the only way to combat climate change was to reduce greenhouse gas (GHG) emissions by moving away from fossil fuels and investing in renewable energy. Reducing emissions is still our first priority, but we need to find ways to close the gap until innovation can catch up. Scientific data tells us that protecting and restoring nature can provide up to 30% of the GHG reduction required to limit the average temperature increase to 1.5 degrees Celsius. If we're going to flatten the climate curve and build a more sustainable future, we must make nature part of the solution.

In July 2020, P&G announced a new commitment to have its global operations be carbon neutral for the decade through a series of interventions that protect, improve and restore nature. Recognizing the next decade represents a critical window for the world to accelerate progress on climate change, P&G will go beyond its existing science-based target of reducing absolute GHG emissions 50% by 2030, to also advancing a portfolio of natural climate solutions. These efforts will deliver a carbon benefit that balances any remaining emissions over the next 10 years, allowing P&G operations to be carbon neutral for the decade.

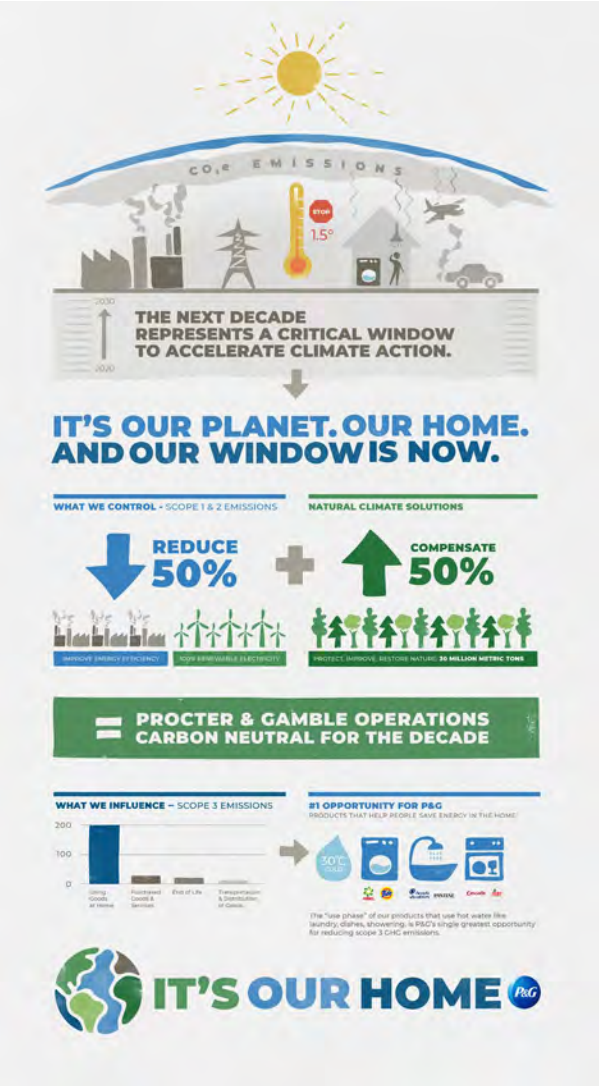
P&G will partner with Conservation International, World Wildlife Fund (WWF) and other partners to identify and fund a range of projects designed to protect, improve and restore critical ecosystems like forests, wetlands, grasslands and peatlands. In addition to sequestering more carbon, an important aspect of natural climate solutions is the potential to deliver meaningful environmental and socioeconomic co-benefits that serve to protect and enhance nature and improve the livelihoods of local communities. As P&G moves forward, the Company will seek to identify, measure and communicate relevant co-benefits from its investment in nature.

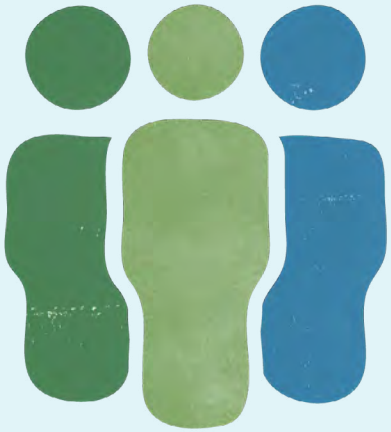
P&G is developing a detailed project portfolio and investing in projects across the globe. Projects already identified include:

- Philippines Palawan Protection Project with Conservation International
- Brazil's Atlantic Forest Restoration Planning with WWF
- Evergreen Alliance with Arbor Day Foundation

This is our home, the time is now. Click here to learn more about P&G's commitment to be carbon neutral for the decade.

P&G'S CARBON NEUTRAL COMMITMENT ↗





EMPLOYEES

Inspire and enable every P&G employee to build sustainability into their work and their communities

- We will integrate social and environmental sustainability as a key strategy in our business plans.
- We will educate employees across all levels.
- We will reward progress and integrate recognition in the individual's performance assessment.

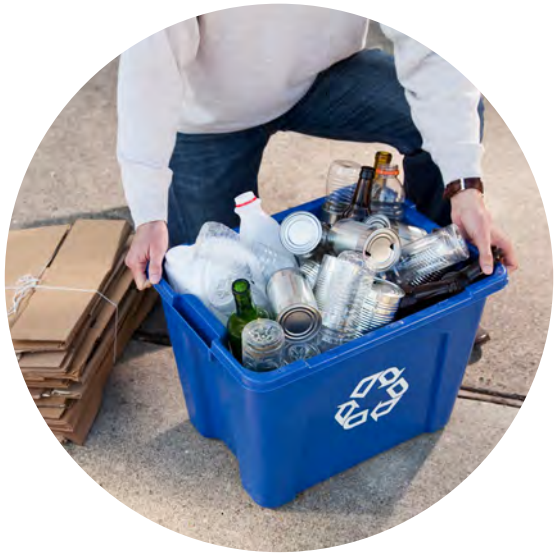
EMPLOYEES

Employees

Employees Encourage Sustainable Habits During Lockdown

When a group of sustainability-minded P&G employees found themselves spending more time at home during the Spring of 2020, they decided to film themselves sharing advice for adopting eco-conscious habits. The Sustainability@Home series of videos featured P&G experts talking about tips for saving water, recycling, saving energy and more, posted on the Company's social media platforms throughout the lockdown days of April, May and June. The videos were well-received and turned these P&G employees into screen stars (for a few weeks) with lots of likes, shares and retweets.

SUSTAINABILITY AT HOME ↗



Annual Awards recognize P&G's Outstanding Sustainability Leaders

Even though the Ambition 2030 awards on October 1, 2020, was a virtual celebration, the enthusiasm and energy shone through. Hundreds of employees tuned into the broadcast to celebrate the best and brightest P&G teams and individuals who made extraordinary contributions to advance the Company's sustainability progress in a year of unusual challenges. P&G employees awarded in 2020 include:

- Jeffrey Chen—Senior Vice President—Greater China
- Freddy Bharucha—Senior Vice President—Personal Care, North America
- Brussels Innovation Center Sustainability Team
- Store Excellence Europe Sustainable Point of Sale
- P&G Walmart Team
- Angela Belcher—R&D Beauty Innovation Design Sustainability Leader
- Jennifer Chan—Product Supply Sustainability Leader, Global Fabric & Home Care
- Nicolas d'Avout—Finance & Sustainability Leader, Global Carrefour team
- Girish Deshpande—Palm Sustainability Leader
- Neil Lant—R&D Research Fellow—Fabric & Home Care
- Victoria Monge—Electronic Invoicing Specialist—North America
- Cristina Morillo Gomez—Oral Care Sustainability Leader

EMPLOYEES

Employees

Employee Survey Results Demonstrate Sustainability is a High Priority Across P&G

In March 2020, more than 83% of employees declared they are contributing to the Company's sustainability efforts in our annual employee survey. Many employees provided perspective that they value the Company's work in the space and welcome the chance to put more effort into where we make the greatest difference: our brand innovations and corporate partnerships.

P&Ger Wins WWF-Canada Employee Engagement Award

P&G employee Ashley Fill received the 2019 Workplace Champion of the Year Award from WWF-Canada. As the leader of the volunteer employee Sustainability Network for P&G Canada, Fill is passionate about bringing P&G's Ambition 2030 to life. She led and executed the "Green for 2019" campaign with the goal of educating employees to reduce their personal environmental impact.

Sparking Sustainable Thinking at Our Newcastle Innovation Centre

In December 2019, our Newcastle Innovation Centre (NIC) in the UK hosted its annual "Spark Innovation and Connections Event," which is an internal celebration of the sustainability work being led by P&G employees, and provides an opportunity to learn what is happening externally to spark new ideas and connections. As part of the event, the site hosted internal and external inspirational speakers and showcased a range of NIC-led development projects. Chief Sustainability Officer Virginie Helias joined the event and thanked the local teams for their creative thinking and positive impact on site operations.

The health and safety of our employees and our contractor partners is foundational to the Company and directly linked to our core values.

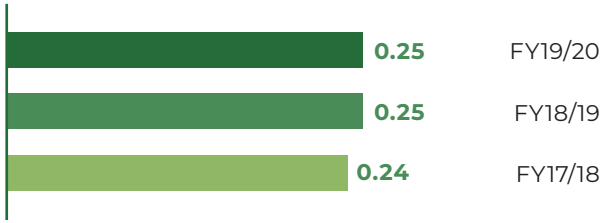
Tracking Our Progress

Health and Safety

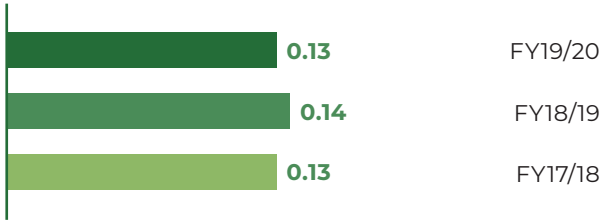
The health and safety of our employees and our contractor partners is foundational to the Company and directly linked to our core values. Nothing we do is worth getting hurt. Safety can be managed. Every injury can and should be prevented. Safety is everyone's responsibility.

The Company tracks our total injury rate (TIR) and lost work day case rate (LWDC). TIR includes any injury that requires medical treatment beyond first aid, including work restrictions. LWDC is a subset of all injuries that were serious enough to result in the individual missing the next assigned work shift. Our TIR target for both employees and contractors is 0.35 injuries per 200,000 hours. No targets are set for LWDC rates. To achieve these results, we have implemented an integrated Health, Safety and Environmental (HSE) program. This program sets expectations that enable evaluation of each site's leadership involvement, behavior and culture, equipment design and maintenance standards and training and procedures. We specifically focus on life-safety critical systems such as electrical safety, confined space entry, fall prevention/protection, material handling and isolation of hazardous energy. The TIR and LWDC rate results are summarized in the charts to the right.

Total Incident Rate
(Injury and illness per 100 employees)



Total Lost Work Day Case Rate
(Lost and restricted work day cases per 100 employees)

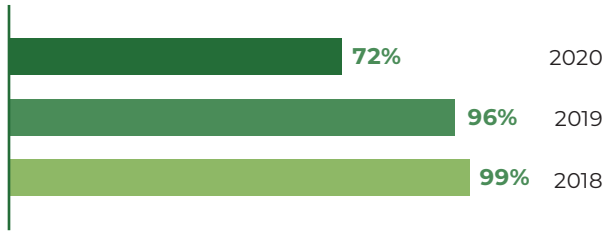


Tracking Our Progress

Audit Programs

Our internal HSE audit program is designed to ensure sites are complying with both local regulatory requirements, as well as corporate polices, standards and procedures. These audits are completed at all plants, innovation centers and distribution centers worldwide. The audit program is designed to identify specific findings and classify those findings as critical, major or minor. Two separate audits are completed—an HSE audit and a fire protection audit. All findings are tracked to closure by the corporate HSE. The fundamental philosophy is to use the standards worldwide, implemented by trained HSE leaders and audited each year using a consistent, comprehensive approach. Audits measure performance against mandatory standards and operating procedures. The target is to have no critical findings and continually reduce the number of major or minor findings. This year, 98% of HSE audits were completed, and 24% of the fire protection audits were completed. Fire protection audits by an outside vendor were stopped in February 2020 due to COVID-19. On average, 72% of the sites were assessed.

Sites Conducting Annual Audits



Tracking Our Progress

Compliance with Laws and Regulations

There are numerous health, safety and environmental requirements worldwide. Plants are subject to safety rules and emission limits with operating requirements that may be embodied in sources, such as statutes, regulations, laws and permits. It is our intent to comply with both the letter and the spirit of statutes, regulations, laws and permit requirements. Identified compliance issues are treated seriously, and all noncompliance matters are resolved as expeditiously as possible.

Notices of Violation

We continually strive for zero notices or penalties. The charts below summarize data from the last three years and provide perspective on notices of violation (NOVs) received during FY19/20. Note, several fines are still under review but are included in the total numbers.

Here's a breakdown of NOVs:

Year	Number	Fines
2020	21	$13,595
2019	40	$62,060
2018	17	$249,430

Violation	Number of NOVs	Fines
Water-Based	3	$665
Air-Based	3	$5,250
Solid-Waste-Based	2	$0
Paperwork	3	$74
Transportation-Based	3	$3,200
Other	0	$0
Worker Safety	7	$4,406
Total	21	$13,595

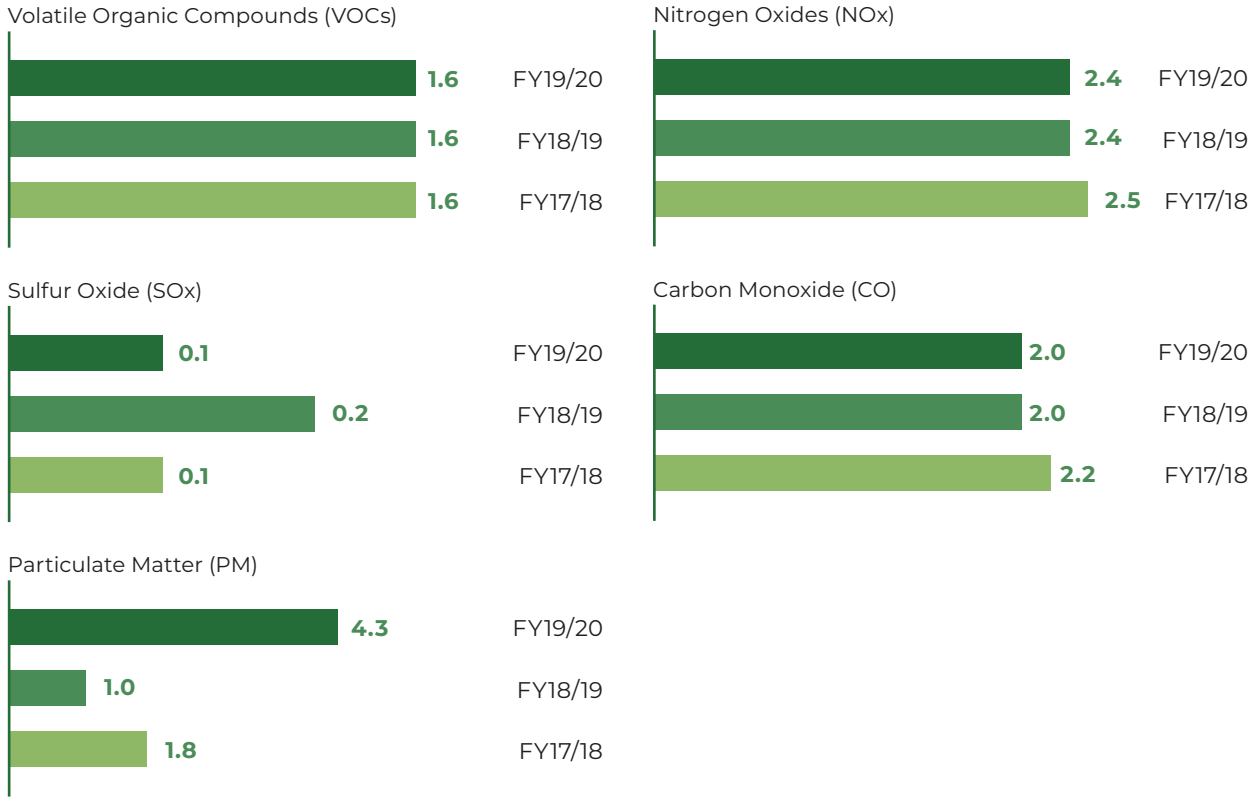
Tracking Our Progress

Air Emissions

Each site assesses total suspended particulates, volatile organic compounds (VOCs), carbon monoxide (CO), nitrogen oxides (NOX) and sulfur oxides (SOX). The chart to the right summarizes data from the last three years.

Global Air Emissions

Thousands of metric tons



Facilities / LEED

LEED®

We are committed to designing sustainability into our facilities, including pursuing LEED certification for all new facilities. We now have 46 project sites with LEED Silver or Gold certification.

LEED certification of P&G facilities is an ongoing example of how we are focused on improving the environmental performance of our operations.

P&G is a member of the U.S. Green Building Council (USGBC). To ensure ongoing excellence in the sustainable design of our operations, P&G has committed to LEED certification for all new construction of manufacturing plants, distribution centers and office buildings around the world.

LEED CERTIFICATION

Location	Gold	Silver
Albany, GA, U.S.		1*
Amiens, France		1
Ben Cat, Vietnam		2
Box Elder, UT, U.S.		3*
Budapest, Hungary		1
Cabuyao, Philippines	1	
Cape Girardeau, MO, U.S.		1*
Cincinnati, OH, U.S.		4
Cruzeiro do Sul, Brazil		1
Greensboro, NC, U.S.		1
Guangzhou, China	1	1
Gyongyos		2
Geneva, Switzerland	1	
Hyderabad, India	1	3
Jakarta, Indonesia		4
Lagos, Nigeria		2
Mexico	1	
Novomoskovsk		1*
Shiga, Japan		1*
Singapore		1
Tabler Station, WV, U.S.		7
Taicang, China	1	3
Total	6	40

*Represents a LEED v4 Certification at this location.

Environmental Resource and Waste Summary

The table below reports environmental statistics for Manufacturing Operations in our Global Business Units, Technical Centers and Distribution Centers.

	Totals (absolute units x 1,000)			2020 Global Business Unit Detail[1] (absolute units x 1,000)					
	2020	2019	2018	Baby, Feminine and Family Care	Beauty	Fabric and Home Care	Grooming	Health Care	Other
Production (metric tons)									
Finished Products Manufactured[2]	**15,357**	15,204	15,101	**2,851**	**1,989**	**9,843**	**166**	**509**	**N/A**
Raw Materials from Recycled Sources[3]	**708**	674	632						
Manufacturing Waste (metric tons)									
Solid Waste Generated	**874**	648	621	**267**	**102**	**248**	**35**	**39**	**183**
% Recycled/Reused Waste	**99.0%**	96.0%	94.1%	**99.8%**	**99.1%**	**98.0%**	**100.0%**	**99.9%**	**98.8%**
% Disposed — Hazardous	**0.2%**	0.3%	0.4%	**0.0%**	**0.6%**	**0.3%**	**0.0%**	**0.0%**	**0.1%**
% Disposed — Non-Hazardous	**0.8%**	3.7%	5.6%	**0.2%**	**0.3%**	**1.7%**	**0.0%**	**0.1%**	**1.1%**
Other Waste (metric tons)									
Effluents (excluding water)[4]	**15**	16	21	**3.92**	**2.86**	**6.34**	**0.18**	**1.08**	**0.28**
Air Emissions[5]	**10**	7	8	**8.26**	**0.16**	**1.77**	**0.05**	**0.11**	**0.14**
Construction & Demolition Waste	**4**	5	15	**3.21**	**0.00**	**0.44**	**0.09**	**0.10**	**0.13**
Energy and Greenhouse Gas (GHG)									
Energy Consumption (gigajoules)	**62,823**	61,375	61,135	**40,741**	**3,687**	**11,161**	**2,475**	**2,112**	**2,647**
Total GHG Emissions (metric tons)[6]	**2,619**	4,060	4,081	**1,738**	**166**	**489**	**78**	**55**	**93**
Scope 1 — Direct GHG Emissions (metric tons)	**2,218**	2,217	2,162	**1,632**	**88**	**318**	**64**	**51**	**64**
Scope 2 — Indirect GHG Emissions (metric tons)[7]	**402**	1,843	1,919	**106**	**77**	**171**	**14**	**4**	**29**
Biogenic GHG Emissions (metric tons)	**50**	57	68						
Water (cubic meters)									
Water Consumption	**67,049**	64,296	65,028	**41,164**	**5,930**	**15,091**	**1,102**	**2,200**	**1,562**

1 Baby, Feminine and Family Care includes Baby Care, Feminine Care and Family Care. Beauty Care includes Hair Care and Skin & Personal Care. Fabric and Home Care includes Fabric Care, Home Care and Chemicals. Grooming includes Blades and Razors and Devices. Health Care includes Personal Health Care and Oral Care. Other includes major stand-alone offices/technical centers that support the business units and our largest distribution facilities. Numbers do not include production from contract manufacturing operations.

2 Estimated from FY19/20 finished product production volumes. Updated to exclude intermediate products that are used as raw materials in other P&G categories.

3 Data is tracked at a corporate level.

4 Wastewater chemical oxygen demand (COD).

5 Air emissions include particulates, SO2, NOX, CO and VOC.

6 Total GHG emissions = Scope 1 + Scope 2. Scope 2 emissions calculated using a market-based method.

7 Market-based Scope 2 GHG emissions. Note: Location-based Scope 2 emissions 2020 were 2,566,617 metric tons.

Global Measurement and Additional Operational Data

2020 Goal Measurement Systems

We go to great lengths to ensure rigor, accuracy and transparency in our reporting. Below, we share additional information on some of our 2020 Goal Measurement Systems to help ensure clarity and transparency on the data we are reporting.

Greenhouse Gas Emissions (GHG)
For the purposes of monitoring progress against our goal and listing emissions levels in charts and graphs, we utilize market-based Scope 2 GHG emissions. The WRI/WBCSD GHG accounting protocol provides additional perspective on market-based versus location-based GHG emissions.

GHG PROTOCOLS ↗

Our GHG emissions data has been verified by an external third party, Lloyd's Register Quality Assurance (LRQA).

LLOYD'S REGISTER QUALITY ASSURANCE ↗

Low-Energy Cycle Machine Washing Loads
In 2019, we reported that 70% of machine loads were being done in low-energy cycles, meeting our goal. This was determined by carefully reviewing habits and practices data to help us assess progress against our low-energy washing goal. Cycles included in our tracking were cold cycles in traditional top-load machines and cold and warm cycles in all high-efficiency HE machines (top and front loading).

Packaging Reduction
The average packaging reduction is calculated using products that represent the top 70% (by volume) of the categories that have the largest impact on packaging use (Fabric Care, Home Care, Baby Care, Feminine Care, Family Care, Oral Care, Personal Cleansing, Shave Prep, Hair Color and Hair Care). While a subset of overall data, we believe it is representative of overall corporate data and focuses resources on the biggest SKUs and categories with the biggest impact on packaging.

We go to great lengths to ensure rigor, accuracy and transparency in our report.

Global Measurement and Additional Operational Data

2020 Goal Measurement Systems

Recyclability of Packaging

For purposes of tracking progress against our goal, a package is considered recyclable when there is an in-market, at-scale recycling system in place for that material type (e.g., collection, sortation, processing for end use and established end-market for collected material). While we require large-scale systems to be in place in at least one geography, we do not require a minimum percent access or recovery rate per package in every country or market for the package to be considered recyclable for purposes of tracking progress versus our goal.

Paper Packaging

Data for calculating progress versus our paper packaging goal was self-reported by our suppliers. The data collected this year covered materials procured directly by the Company as well as contractor manufacturers and covered more than 98% of our global spend.

Renewable Energy

When calculating the renewable energy powering our plants, we include the renewable energy level of the local electrical grid that provides power to the plant.

Water Conservation

Our goal to reduce water use in manufacturing facilities by 20% per unit of production applies to freshwater consumption, which means freshwater intake from the following sources:

- Tap water: water supplied by municipalities or third-party companies via piping systems or trucks, at any quality they deliver
- Ground water from site wells
- Surface water: non-brackish as rivers, lakes, creeks, etc., at any quality they deliver
- Purchased steam: water supplied in the form of steam purchased from third-party companies.

Venezuela

Due to current conditions in Venezuela and consistent with how we have approached other corporate reporting, we have excluded our three facilities in Venezuela from the manufacturing data included in this report. For transparency, the estimated combined data from these three sites within our 2010 baseline was energy (353,752 gigajoules), water (233,188 cubic meters), and GHG emissions (20,589 metric tons), which represents less than 0.5% of the respective global footprints. These changes have already been incorporated into the baseline restatement.

Baseline Restatement

This year, we adjusted our GHG emissions baseline in accordance with the principles in the WRI and WBCSD Corporate Standard for greenhouse gas Accounting. Changes included adjustments for acquisitions and divestitures, as well as other minor modifications and corrections to historic data. Our original baseline was 5,466,601 metric tons. Our revised baseline, which we will use for calculating progress versus GHG emissions reduction goals, is now 5,421,120 metric tons. As part of this work, we also updated our baselines for energy, water and waste. Original energy baseline was 67,904,220 gigajoules. It is now 63,886,813 gigajoules. Original water baseline was 77,049,114 cubic meters. It is now 76,208,753 cubic meters. Original waste disposed was 354,563 metric tons. It is now 335,552 metric tons. The baseline year remains the same: the Company's FY09/10.

Ethics & Corporate Responsibility

At P&G, we serve nearly five billion people around the world with our brands. We have operations in nearly 70 countries and have one of the strongest portfolios of trusted, quality and leadership brands. As we serve the world's consumers, we believe in, and have publicly committed to, doing what's right and being a good corporate citizen.

Ethics & Corporate Responsibility

Message from Debbie Majoras >

Our Purpose, Values and Principles >

Good Governance >

Respecting Human Rights >

Doing the Right Thing with Our Employees >

Doing the Right Thing with Our Consumers >

Doing the Right Thing with Our Supply Chain >

Speaking Up >

Stakeholder Engagement >

DEBBIE MAJORAS
Chief Legal Officer
and Secretary

Message from Debbie Majoras

When we first established our Citizenship focus areas several years ago, we included Ethics & Corporate Responsibility as a separate focus. But what became clear over time is that Ethics & Corporate Responsibility is the foundation for all our citizenship work—the base from which it all builds—rather than a separate focus area. From long experience, we know that a sustainably strong business depends on maintaining strong ethical, compliance and quality standards. It is equally true that for all our citizenship work to be credible and impactful, it must be firmly rooted in our Purpose, Values and Principles.

Our Purpose, Values and Principles

Our Purpose, Values and Principles (PVPs) are the foundation of who we are. Our Purpose is to improve consumers' lives in small but meaningful ways, and it inspires our people to make a positive contribution every day. Our Values of Integrity, Leadership, Ownership, Passion for Winning and Trust shape how we work with each other and with our partners. And our Principles articulate our deliberate approach to conducting work every day. We know that P&G employees believe in the personal and business value of this PVP foundation—our PVPs are consistently cited in our annual employee survey as the number one aspect of our culture that employees would not change. Our philosophy is that a reputation of trust and integrity is built over time, earned every day and provides lasting value for our stakeholders.

PURPOSE, VALUES AND PRINCIPLES

Good Governance

Our PVPs further inform our approach to corporate governance. We believe that strong governance practices contribute to better results for shareholders. We maintain governance principles, policies and practices that support Board and management accountability and serve the best interests of our Company, our shareholders and our many stakeholders.

Board Leadership and Oversight

The importance of strong leadership and effective oversight has only increased as companies face growing external challenges and an ever-changing operating environment. We have seen this firsthand in the impacts of the COVID-19 pandemic on governments, businesses and communities. Our commitment to, and guiding principles for, strong governance continue to provide an important foundation for our Company as we navigate these challenges and respond to new opportunities.

The key principles and practices we follow include:

- Fully independent Board committees
- Annual assessment and determination of the Board's leadership structure
- Election of a Lead Director, with significant governance responsibilities, if the Chairman/CEO roles are combined
- Annual review of the Company's key legal and compliance risks, including mitigation strategies and compliance priorities, and review of the conclusions and recommendations generated by the Company's Enterprise Risk Management (ERM) process
- Significant Director interaction with senior business leaders, both in business and operations reviews and in oversight of succession planning

CORPORATE GOVERNANCE GUIDELINES ↗

We describe these and other practices in our Corporate Governance Guidelines, which we continually assess and update as appropriate based on feedback from our investors and stakeholders and our own review of external best practices. For example, we are a signatory to the Commonsense Corporate Governance Principles 2.0, reflecting our commitment to a foundation of effective governance. Further, we assess our practices against external benchmarks like the Investor Stewardship Group's Corporate Governance Principles, generally finding that our practices closely align with these ideals. Overall, we believe our approach to governance strengthens the Board's ability to provide meaningful oversight, review and counsel to the Company, as it acts on behalf of all our shareholders.

Our Company has an unwavering commitment to equality and inclusion.

Good Governance

Board Oversight of Equality and Inclusion

Our Company has an unwavering commitment to equality and inclusion. This commitment begins with our Board of Directors, cascades throughout the organization, and informs the work we do each day. The Board and its Compensation & Leadership Development (C&LD) Committee review and discuss all facets of equality and inclusion throughout the year, including talent development from recruiting to retirement, succession planning, key workplace policies and the Company's efforts to use its voice externally to encourage meaningful conversations on this important topic. Recent Board reviews include:

- C&LD Committee review of the Company's diversity programs and progress with the Chief Equality & Inclusion Officer;
- C&LD Committee review of "next generation" top talent, to assess diversity and development opportunities in the Company's leadership succession pipeline;
- Board review of the Company's recruiting programs, including efforts to attract diverse candidates;
- Board review of workplace policies and employee survey results with the Chief Human Resources Officer and Chief Legal Officer; and
- Board review of the Company's external efforts to promote gender equality and diversity and inclusion with the Chief Brand Officer.

Board Oversight of Sustainability

In a world where sustainable lifestyles have become more important than ever, the Company's brands must meet performance expectations, while also helping to address some of the most complex challenges facing our world. The Board oversees these efforts, with help from the Governance & Public Responsibility (G&PR) Committee—which reviews the Company's sustainability goals and assesses its progress—and the Innovation & Technology (I&T) Committee—which helps ensure that sustainability is built into the Company's innovation strategy. Recent Board reviews include:

- G&PR Committee review of the Company's Ambition 2030 goals and strategies for achieving those goals;
- G&PR Committee review of the Company's external sustainability communications as part of its Citizenship reporting;
- I&T Committee review of sustainability as part the Company's key Business Unit innovation plans;
- Board review of the Company's most significant product and packaging sustainability innovations; and
- Board review of enterprise risks, including sustainability-related challenges.

Good Governance

As a key component of its oversight, the Board and its committees devote substantial time not only to strategy but to the review of core matters of corporate culture like ethics and compliance, cybersecurity, pay equity, environmental sustainability and human capital management. The full Board provides strategic oversight and monitors emerging priorities and risks in these and other areas, while each committee devotes further attention to particular matters within its scope.

Audit Committee

Oversees the Company's overall risk management process, including financial controls and integrity and meets regularly with the chief ethics and compliance officer, reviewing key enterprise risks and cybersecurity programs.

Governance & Public Responsibility Committee

Oversees matters related to the Company's corporate governance practices and policies, including Board composition, Director succession planning and independence and oversees the Company's geo-political risks and community and environmental impact, assessing our practices and progress against key benchmarks.

Compensation & Leadership Development Committee

Oversees the development and succession planning of the Company's CEO and other executive officers, monitors gender pay equity, reviews organizational equality and inclusion programs and progress and ensures our executive compensation practices are balanced in rewarding holistic, long-term growth.

Innovation & Technology Committee

Oversees the Company's innovation and technology programs, including the responsible integration of new technology into our innovation strategy, while also considering how these programs incorporate the Company's sustainability and ingredient safety priorities.

This broad scope of Board and Committee oversight and the resulting active engagement of our Directors help ensure that our Company's values, our leadership's behaviors and our employees' efforts are ultimately linked to our Company strategy in a meaningful and effective way.

BOARD COMPOSITION

As a global, diverse consumer products company, we strive to reflect the diversity of our workforce in our boardroom. Not only do our Directors bring to the Board significant and varied leadership skills and experiences, they represent a mix of background, age, gender, race and life experience that informs their leadership and strengthens their oversight.

On Our Current Board:

6/12 (50%)
members are women

3/12 (25%)
members are ethnically diverse

7/12 (58%)
members have served fewer than six years, with average tenure of about seven years

4/12 (33%)
members joined within the last three years

8/12 (67%)
members are current or former public company CEOs

The Board's overall diversity is a key priority and significant consideration in our Director nomination process. Of the five Directors who joined the Board in the last four years, three were women and three were ethnically diverse.

Our short videos illustrate how to spot problems in the office and manufacturing facilities.

Respecting Human Rights

Respect for human rights is fundamental to the way we manage our business. Our Human Rights Policy Statement communicates our support for the U.N. Guiding Principles on Business and Human Rights, which respects and honors the principles of internationally recognized human rights consisting of those rights expressed in the International Bill of Human Rights (i.e., Universal Declaration of Human Rights and the International Covenants on Economic, Social and Cultural Rights and Civil and Political Rights) and the principles concerning fundamental rights as set out in the International Labor Organization (ILO) Declaration on Fundamental Principles and Rights at Work.

We recognize that it is the sovereign state's duty to protect against human rights abuses by establishing and upholding appropriate laws and policies. We also recognize that some states do not have adequate legal and regulatory frameworks or enforcement mechanisms or have laws that conflict with these internationally recognized human rights. Even where this is the case, we are committed to doing the right thing by respecting human rights in every aspect of our business operations. We embrace this commitment and responsibility of ensuring that human rights are upheld all along our end-to-end value chain, which in turn encompasses all our stakeholders, particularly our employees, our consumers, the communities where we do business and our business partners.

As part of a wider learning program, we have developed a series of short videos (less than two minutes each) to help our employees and our vendors and contractors recognize human rights issues in the workplace. By educating them to spot problems in the office and manufacturing facilities, we empower them to speak up and get help for others.

WHAT DO YOU SEE AT THE OFFICE? ↗

WHAT DO YOU SEE AT THE PLANT? ↗

WHAT HAPPENS WHEN YOU SPEAK UP? ↗

Respecting Human Rights

No Child Labor

The ILO states that "Child Labor is often defined as work that deprives children of their childhood, their potential and their dignity and that is harmful to physical and mental development. It refers to work that: is mentally, physically, socially or morally dangerous and harmful to children and interferes with their schooling by: depriving them of the opportunity to attend school; obliging them to leave school prematurely; or requiring them to attempt to combine school attendance with excessively long and heavy work." We do not permit the exploitation of children and will not use child labor in our end-to-end value chain.

No Forced Labor

We support the Consumer Goods Forum Priority Industry Principles, which state: "Forced labor is an unacceptable human rights violation that can take multiple forms and must be addressed. While certain employment and recruitment practices may not initially appear problematic, in aggregate or combined with other forms of leverage, they can result in forced labor, particularly among vulnerable workers.

We will take active measures to apply these Principles across our global value chains and own operations, to cases where such practices may lead to forced labor. We will seek to apply these Principles to all workers regardless of their employment status, location, contractual arrangements or role. We do this as part of our collective journey to advance the human rights of workers and positively shape global labor markets."

PRIORITY INDUSTRY PRINCIPLES

I. **Every worker should have freedom of movement.**
The ability of workers to move freely should not be restricted by their employer through abuse, threats and practices, such as retention of passports and valuable possessions.

II. **No worker should pay for a job.**
Fees and costs associated with recruitment and employment should be paid by the employer, not the employee.

III. **No worker should be indebted or coerced to work.**
Workers should work freely, aware of the terms and conditions of their work in advance, and paid regularly as agreed.

PRIORITY INDUSTRY PRINCIPLES ↗

Non-Discrimination

We are deeply committed to an inclusive culture and do not discriminate against individuals on the basis of race, color, gender, age, national origin, religion, sexual orientation, gender identity and expression, marital status, citizenship, disability, veteran status, HIV/AIDS status or any other legally protected factor. P&G supports the U.N. Global LGBTI Standards for Business and is a founding member of the Partnership for Global LGBTI Equality (PGLE), which is a coalition of organizations committed to leveraging their individual and collective advocacy to accelerate LGBTI equality and inclusion globally and drive positive change.

U.N. GLOBAL LGBTI STANDARDS ↗

Freedom of Association and Collective Bargaining

We respect our employees' right to choose to join or not to join a trade union or to have recognized employee representation in accordance with local law. Where employees are represented by a legally recognized union or employee representative, we are committed to establishing a constructive dialogue regarding the interests of both the employees and the business. The Company will negotiate a labor agreement in good faith with such representatives in accordance with local law. Whether the facility is union or non-union, we strive to create a high-performing workforce—where employees are highly-engaged, multi-skilled and process owners.

Doing the Right Thing with Our Employees

We bring our values to life as we focus on improving consumers' lives now and for generations to come. We recruit, hire and retain the best talent from around the world, reflecting the diversity of the markets and consumers we serve. Developing and retaining a diverse workforce provides us with a sustained competitive advantage. We recognize that a diverse mix of backgrounds, skills and experiences drives new ideas, products and services. This maximizes our ability to achieve our goals together.

Confidence and Trust

We strive to promote a work environment of confidence and trust. Our Worldwide Business Conduct Manual (WBCM) and Employee Rights Policy provides employees with clear guidance on specific situations they may face and directs them where to go when they have questions or concerns. We are a recognized leader in providing a safe, healthy, secure and productive work environment. We are committed to maintaining a workplace that is free of violence, harassment, intimidation or other unsafe or disruptive behaviors or conditions due to threats inside or outside of our facilities. Each employee has a personal responsibility to their fellow employees and to the Company to follow all Company safety and security procedures, as well as applicable laws and regulations.

WBCM ↗

EMPLOYEE RIGHTS POLICY ↗

Our "Do the Right Thing" training series enables continuous learning and support for our employees. The all-employee general training session is derived from our WBCM principles—Respect, Integrity and Stewardship—and other ethics and compliance topics related to the given theme. In addition, we deploy breakout training sessions based on organizational needs. In fiscal year 2019-2020, the general training session was: "Doing the Right Thing—Integrity at P&G," and the breakout training sessions were: "Handling Personal Data Basics" and "Working with External Parties." We have also developed a course that explains P&G's Acceptable Use of Technology Assets Policy.

We have a library of engaging, custom-built training courses, which are available to all employees as a resource and are further assigned based on role and location to maximize relevance and impact. These address conflicts of interest, stopping retaliation, opposing bribery and other areas. In 2017, we partnered with a renowned behavioral scientist and an award-winning documentary filmmaker to create a series of short films that spotlight clinical research on integrity and feature P&G leaders and employees reflecting on "doing the right thing." This miniseries of five episodes has been hailed for its cinematic style, the genuine and unscripted participation by executive leadership, and its candid discussion of human vulnerability to the challenges, pressures and unseen psychological factors for which we all must be vigilant. In 2019, we launched a new series of video vignettes to help employees learn from the ethical missteps of others. The stories, based on actual events, are anonymized, digitally animated and presented in a compelling first-person style that conveys the wisdom of hindsight to improve the power of foresight for viewers.

Doing the Right Thing with Our Employees

Celebrating Our Do the Right Thing Culture

Every year, we celebrate our shared Purpose, Values and Principles (PVP) foundation with the "Do the Right Thing Celebration." Our locations around the world create their own employee engagement events tied to a global theme derived from our WBCM principles of Respect, Integrity and Stewardship. The 2019 celebration theme was "Integrity. The Heartbeat of Our PVPs." Events feature activities and contests to engage employees and raise awareness, leadership townhall discussions and inspiring videos from employees making a difference. Sites are recognized for the outstanding results in the areas of creativity, engagement and passionate leadership.

Though we set high standards for all employees, those who personally demonstrate commitment to ethics and compliance can also be recognized by peers or managers with a special "PVP Champion" designation. Since its inception in 2016, hundreds of employees have been recognized. In addition to these local activations, our 2019 celebration featured a recorded townhall discussion led by Matthew Price, P&G President for Greater China, sharing what he has learned firsthand about the pivotal role integrity and strong stewardship play in improving business performance.

Since its inception in 2016,

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of employees have been recognized as PVP Champions.

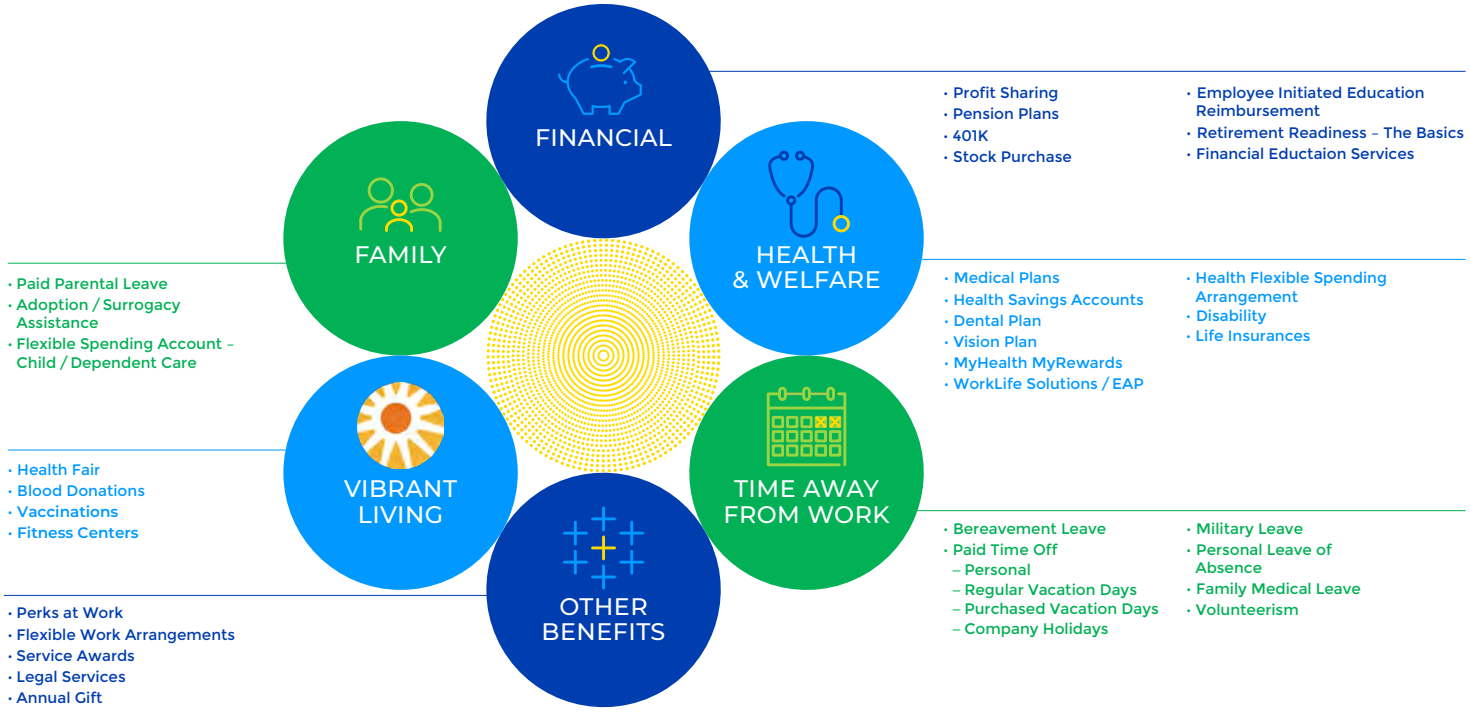
Doing the Right Thing with Our Employees

Compensation and Benefits

P&G supports paying employees competitive total compensation, as benchmarked against other leading companies. The Company is a recognized leader in employee benefits, which have been developed to help protect the financial security of employees. While offerings vary depending on each country's market practices, they include benefits like comprehensive coverage for health care, a competitive pension scheme, paid parental leave, vacation and holiday time and other work/family balance benefits, including flextime and less-than-full-time schedules, all subject to local requirements.

We are also committed to recognizing and rewarding individual and team performance that reflects behaviors consistent with our PVPs and PEAK Performance Factors (Lead with Courage, Innovate for Growth, Champion Productivity, Execute with Excellence and Bring Out Our Best). Recognition helps confirm achievements, contributes to employees feeling valued and encourages them to give their very best. It provides evidence that others believe in what we do and that we are doing the right things to help us succeed.

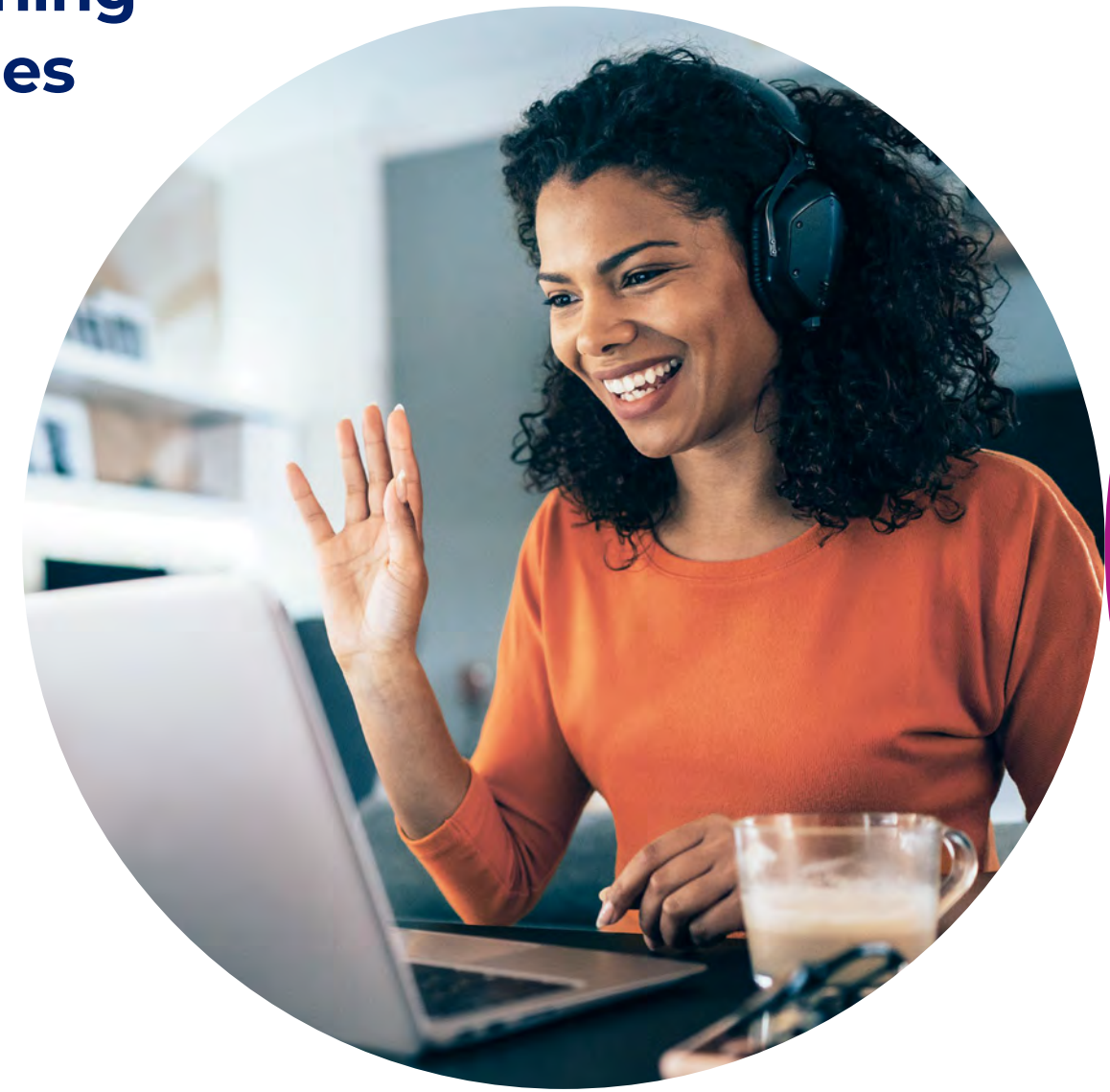
EMPLOYEE WELLBEING



BENEFITS NAVIGATOR

This image describes the types of benefits that P&G offers to its employees around the world. Some of the benefits described in the Benefits Navigator may not be available to all employees at all locations. P&G also may offer some benefits not described in the Benefits Navigator to employees in some locations.

Doing the Right Thing with Our Employees



Employee and Labor Relations

At P&G, we believe an engaged and capable workforce is critical to the Company's success. A key strategy to winning in the marketplace is to create a highly-skilled, agile and flexible workforce that delivers business initiatives—better than our competition.

We offer an expansive array of skill-building programs that allow employees to grow their individual skills, leading to better business results and career advancement. These programs help to ensure a strong and highly-skilled labor workforce that benefits the Company as well as the communities in which we operate.

We regularly assess employee and labor relations through standard Company tools like our Corporate Employee Engagement Survey and the Labor Relations Compliance & Health Assessment Tool. These assessments allow us to proactively identify and address any individual or employee group concerns that may potentially impact employee engagement, company policies or compliance with local laws or regulations.

Doing the Right Thing with Our Consumers

Since 1837, we've built a rich heritage of positively impacting consumers' lives with brands that make each day a little better.

Earning Your Trust Through Product Safety and Transparency

At P&G, nothing is more important than ensuring our products are safe for consumers. Providing people the information they need to make more informed choices while continually improving our product portfolio with the product performance and ingredient preferences they seek remains a core focus for the Company.

Relentlessly pursue the best and safest ingredients from both science and nature.

Lead by sharing the what, where and how of our ingredients.

Collaborate to solve big ingredient and material challenges.

Throughout our history, P&G has provided products of superior value and performance. To make products of superior value and performance, we must have high quality, safe ingredients. These ingredients can be sourced from science or nature—as long as they are proven safe. Innovation with ingredients is an ever-evolving area where we invest many resources to develop new options and continually consider what is possible.

This year, we launched several new items which bring new ingredients for a superior consumer experience. For example:

Oral-B PureActiv is a toothpaste with the purity of nature and the expertise of Oral-B. With 92% naturally derived ingredients like peppermint, spearmint, stevia and sorbitol—it's an expert clean that tastes great. All of these ingredients are carefully crafted to give consumers the best of both worlds, the purity of nature they value and the effectiveness of Oral-B.

Febreze LIGHT Air Effects gently removes odors with just a hint of scent. There are no dyes or heavy perfumes, either. That's because this spray gently cleans away odors from the air without them.

P&G's Home Made Simple™ was recognized as a 2019 Safer Choice Partner of the Year.

We delivered on our expanded transparency commitment in North America to share the ingredients in our fragrances down to 0.01%.

Doing the Right Thing with Our Consumers

2019 Safer Choice Partner of the Year by the Environmental Protection Agency

P&G was recognized as a 2019 Safer Choice Partner of the Year by the Environmental Protection Agency (EPA). The award recognizes selected products in P&G's Home Made Simple™ product portfolio for outstanding achievement in the design, manufacture, selection and use of its dish, fabric and surface cleaning products developed in accordance with EPA Safer Choice criteria. All of the bottles are 100% recyclable and the laundry detergent bottles are made from 25% or more post-consumer recycled plastic. We are honored to be recognized as an EPA Safer Choice Partner, providing consumers with irresistibly superior household cleaning products that are safe and deliver the cleaning consumers expect from P&G's trusted and well-known brands.

2019 SAFER CHOICE PARTNER OF THE YEAR ↗

Ingredient Disclosures

Not only are we innovating with product ingredients and sourcing choices, we are also sharing more about those choices. Our brand websites and pg.com offer more information than ever before about our ingredients, making it easy to discover a product's ingredients, as well as what we simply won't use.

Since 2018, P&G has supported ingredient disclosure in North America with all formulated product ingredients listed in SmartLabel. In 2020, we delivered on our expanded transparency commitment in North America to share the ingredients in our fragrances down to 0.01%. Today, the details of our fragrance formulas can be found in Smart Label™, including descriptions of the fragrance ingredients we use.

P&G FRAGRANCE INGREDIENTS ↗

Doing the Right Thing with Our Consumers

Going Beyond Ingredient Transparency and Exploring Supply Traceability

Tampax PURE is raising the bar in ingredient transparency by showing where the organic cotton is harvested and how the tampons are made using an ingredient tracking system.*

Additionally, our brand websites are offering more information about the safety process we follow to ensure our products are safe to use as directed. Consumers can see this come to life through a few examples here:

SAFE USE OF BOTANICALS

Safe ingredients and products never go out of style—so we will continue innovating with ingredients to provide new solutions for life's everyday demands. One example of advancing safety science is the work on qualifying botanical extracts for use in a range of consumer goods. This white paper presents guidance for assessing the safe use of botanicals in beauty products, with historical case examples, practical tools and background knowledge. P&G hopes this work will help ensure all botanicals used in beauty products will be safely enjoyed by consumers throughout the world.

SAFE USE OF BOTANICALS WHITE PAPER ↗

We are committed to collaborating on the biggest ingredient and materials challenges to ensure we continue to be a force for good and a force for growth—in all we do.

ARIEL UK ↗

HERBAL ESSENCES GERMANY ↗

ALWAYS FRANCE ↗

P&G is piloting this unique technology and it's currently available in the U.S. and Canada for Tampax PURE.